



# Merrimack Valley Community Resource Manual 2017



CHILDREN'S LAW CENTER  
OF MASSACHUSETTS



YOUTH AT RISK  
A Salem State University  
Community Program



## About this Manual

This manual is intended to be used as a guide to the many organizations that serve low-income youth and families in the Essex County parts of Merrimack Valley, which include the towns of **Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, Topsfield, and West Newbury**. Please note that even if an agency or program serves outside this geographic area, only these cities/towns are listed to conserve space.

In the first section, providers are grouped by the type of services they offer. Because some organizations are listed more than once, all details about an organization, including all offices that serve Merrimack Valley, will appear in the first entry. Successive entries will contain only the name of the provider; relevant phone number or website, office information, and services; and the page number on which the complete details of the organization can be found.

New in this Merrimack Valley edition, we have added an index. Check it out!

We apologize for any omissions of, or mistakes relative to, the names of and/or information about organizations. We will endeavor to correct those omissions/mistakes in future editions. In this edition, we have included only programs and services to which a family may self-refer. We hope to expand to all programs/services in future editions.

Feel free to e-mail us at [info@clcm.org](mailto:info@clcm.org) or contact us by telephone or by mail with changes, additions, or deletions.

**The art work that graces the front and back covers was drawn by an eight year old student at the International Child Care Center, a partnership school with Community Action, Inc, in Haverhill, MA.**



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# **Youth and Family Serving Organizations**

# After-School and Summer Programs

## **ACT Lawrence**

530 Broadway, 3rd Fl, Lawrence, MA 01841

p: (978) 685-6274

[www.actinc.org](http://www.actinc.org)

Ages: 14–22 yrs

Provides a six-week summer program offering “soft skills” job training, workshops, and practice in community organizing. Also offers housing services (pg. 56).

## **Andover Youth Services**

40 Whittier Crt, Andover, MA 01810

p: (978) 623-8360

[www.andoveryouthservices.com](http://www.andoveryouthservices.com)

Ages: grades 5–12      Fees: sliding scale, scholarships

Provides summer and enrichment programs including volunteering, sports, wilderness, and arts opportunities. Also offers youth development opportunities (pg. 99).

## **Beyond Soccer, Inc**

280 Merrimack St, Ste 309, Lawrence, MA 01840

p: (978) 681-5050

[www.beyondsoccerlawrence.org](http://www.beyondsoccerlawrence.org)

Ages: 4–18 yrs      Fees: vary

Provides soccer programs, academic mentoring/tutoring, nutrition education, leadership development, and summer enrichment. Also offers educational services (pg. 30) and youth development opportunities (pg. 99).

## **Boys & Girls Club of Greater Haverhill**

55 Emerson St, Haverhill, MA 01830

p: (978) 374-6171

[www.haverhillbgc.org](http://www.haverhillbgc.org)

Ages: grades 1–12      Fees: \$100 (up to 12 yrs)  
    \$ 30 (13–18 yrs)  
    \$150 (camp)

Provides after-school programs and summer camp. Transportation available for summer camp. Camp includes breakfast, lunch, a snack and all camp activities. Also offers career development services (pg. 31).

## **Boys & Girls Club of Lawrence**

136 Water St, Lawrence, MA 01841

p: (978) 683-2747

www.lawrencebgc.com

Ages: grades 1–12

Provides summer activities beginning in July. Also offers after-school homework help (pg. 31).

**Boys & Girls Club of Lower Merrimack Valley**

18 Maple St, PO Box 5906, Salisbury, MA 01952

p: (978) 462-7003

www.bgclmv.org

Ages: grades 1–12

Provides an after-school program and summer camp that offers recreational activities and homework help. Transportation from some local schools available.

**Boy Scouts of America – Spirit of Adventure Council**

600 West Cumming Park Dr, Ste 2750, Woburn, MA 01801

p: (617) 615-0004

www.scoutspirit.org

Ages: 5–21 yrs

Fees: vary by program

Eligibility restrictions: boys only

Provides an after-school program and camps that offer recreational activities and leadership training for boys.

**Chang’s Tae Kwondo**

230 Pleasant St, Methuen, MA 01844

p: (978) 655-1473

www.changstaekwondoamerica.com

Ages: 4+ yrs

Fees: vary by program

Provides martial arts classes and is committed to offering support, encouragement, and discipline to help children reach their goals. Offers both individual and group training martial arts classes.

**Communities Together, Inc**

276 Essex St, PO Box 428, Lawrence, MA 01842

p: (978) 686-4012

f: (978) 689-2006

e: info@communitiestogetherinc.org

www.communitiestogetherinc.org

Ages: grades preK–5

Fees: none

Provides after-school and summer programming to children at the Hancock Courts Housing Project. The **Manos Felices** program includes homework help, snacks, story time, arts and crafts.

**Community Day Learning**

190 Hampshire St, 3rd Fl, Lawrence, MA 01840

p: (978) 682-6628

www.thecommunitygroupinc.org

Ages: K–12 yrs

Fees: sliding scale

Hours: M–F 2–6 when school is in full-day session

M–F 7:30–5:30 during school vacation/summer

The **Latchkey Enrichment Program** provides homework help, art activities, games, computer lab, violin lessons, physical activities, field trips, and special events. Operates in the Lawrence and Methuen Public Schools. Students who attend other schools may participate in the program at any of the locations. The **21<sup>st</sup> Century Community Learning Centers** offer project-based learning opportunities for students at four Lawrence public schools. Also offers daycare (pg. 15) and parenting programming (pg. 87). Additional locations include:

**Early Learning Center**

11 Ballard Way, Lawrence, MA 01843  
p: (978) 686-7196

**Early Learning Center**

20 Ballard Way, Lawrence, MA 01843  
p: (978) 686-0934

**Teen Parent Infant/Toddler Program**

Lawrence High, 70 North Parish Rd, Lawrence, MA 01843  
p: (978) 722-8492

**The Community House of Hamilton & Wenham**

284 Bay Rd, South Hamilton, MA 01982

p: (978) 468-4818

e: info@communityhouse.org

www.communityhouse.org

Ages: youth and adults Fees: vary, financial assistance available

Provides a variety of programs including science, dance, theater, music, yoga, and more.

**Elevated Thought**

Everett Mills, 15 Union St, Mill F, Ste 42, Lawrence, MA 01840

p: (978) 420-7920

e: info@elevatedthought.org

www.elevatedthought.org

Ages: 12–18 yrs

The **C3 Program** encourages youth to explore local societal issues through various art medium. The **Wall Speak Program** pairs professional artists with youth for public art projects to beautify the city. Also offers youth development opportunities (pg. 99).

**Essex Art Center**

56 Island St, Lawrence, MA 01840

p: (978) 685-2343

e: info@essexartcenter.org

www.essexartcenter.org

Ages: 4+ yrs

Fees: vary by class

Hours: M–F 10–6

Provides a variety of art classes and one day art workshops for youth during school vacations.

**Girl Scouts of Eastern Massachusetts**

95 Berkeley St, # 404, Boston, MA 02116

p: (800) 882-1662

www.gsema.org

Eligibility restrictions: girls and women only

Ages: grades K–12 Fees: \$25 member fee

Provides an after-school program and summer camps that offer recreational activities and leadership training.

**Girls Inc of Greater Haverhill**

7 William St, Haverhill, MA 01830

p: (978) 372-0771

Eligibility restrictions: girls only

Ages: grades K–8

Provides academic enrichment and programs focused on economic literacy, pregnancy prevention, drug abuse, bullying prevention, community leadership, media literacy, self-defense, sports, Latina empowerment, and general health. Also offers educational services (pg. 32) and youth development programs (pg. 100).

**GovsPLUS (Powerful Learners Unlocking Success)**

The Governor’s Academy, 1 Elm St, Byfield, MA 01922

p: (978) 499-3098

www.thegovernorsacademy.org/govsplus

Eligibility restrictions: Lawrence residents

Ages: grades 7–8 Fees: none

Provides a summer program designed to strengthen academic skills, build self-confidence, and offer service and experiential learning opportunities.

**Greater Lawrence Community Action Council, Inc (GLCAC)**

305 Essex St, Lawrence, MA 01840

p: (978) 681-4900 f: (978) 681-4949

e: admin@glcac.org

www.glcac.org

**Child Care Center**

581 Andover St, Lawrence, MA 01843

p: (978) 681-4910

e: daycare@glcac.org

Ages: 6–11 yrs Fees: income-eligible and  
Hours: M–F 7–5:30 voucher slots

Provides after-school program with transportation from Lawrence Public Schools. Full-day during all school vacation days/weeks and during the summer is available.

Also offers child care (pg. 16), Head Start programs (pg. 32), ESOL services (pg. 36), housing services (pg. 57), immigration services (pg. 64), and parenting programs (pg. 88).

**Greater Lawrence Community Boating Program**

1 Eaton St, Lawrence, MA 01842  
 p: (978) 681-8675 f: (978) 681-7805  
[www.boatingprogram.com](http://www.boatingprogram.com)  
 Ages: all Fees: vary

Provides affordable boating opportunities on the Merrimack River including summer programs and crew and rowing teams.

**Groundwork Lawrence**

50 Island St, Ste 101, Lawrence, MA 01840  
 p: (978) 974-0770 f: (978) 655-1337  
[www.groundworklawrence.org](http://www.groundworklawrence.org)  
 Ages: K–adult Fees: none

Provides after-school and summer work opportunities with hands-on learning experiences through schoolyard gardens, hydroponics, and outdoor exploration. Also offers vocational training and work opportunities in environmental fields (pg. 100).

**Imagine That**

354 Merrimack St, Bldg 1, Ent A, 2nd Fl, Lawrence, MA 01843  
 p: (978) 682-5338 f: (978) 849-9990  
[www.imajinethat.com](http://www.imajinethat.com)  
 Ages: 4wks–14 yrs  
 Hours: M–Th & Su 9–5; F–Sa 9–8

Provides an after-school program that offers homework support, academic skills, hands on science, arts, music, and a Kinderlab Robotics program. Also offers child care (pg. 16).

**Ironstone Farm**

450 Lowell St, Andover, MA 01810  
 p: (978) 475-4056 f: (978) 475-4046  
[www.ironstonefarm.org](http://www.ironstonefarm.org)  
 Eligibility restrictions: physical, cognitive, or emotional disability  
 Ages: 3 yrs–adult Fees: vary

Provides therapeutic and recreational services for people with physical, cognitive, and emotional disabilities and communication disorders using horses and the working farm environment. Also offers disability-related services (pg. 20).

**James Place Out-of-School Program**

67 Friend St, Amesbury, MA 01913  
 p: (978) 834-3009  
 e: [jamesplaceng@yahoo.com](mailto:jamesplaceng@yahoo.com)  
[www.jamesplace.biz/home](http://www.jamesplace.biz/home)  
 Ages: K–13 yrs Fees: vary, accepts state vouchers

Provides after-school and summer child care programs offering outdoor activities, arts and crafts, games, and homework help.

**Jeanne Geiger Crisis Center**

2 Harris St, Newburyport, MA 01950  
 p: (978) 465-0999 f: (978) 465-7158  
 www.jeannegeigercrisiscenter.org  
 Ages: all Fees: none

**Girls Inc of the Seacoast Area**

p: (978) 465-1268  
 e: sdow@girlsincseacoast.org  
 www.jeannegeigercrisiscenter.org/girls-inc  
 Eligibility restrictions: girls only  
 Ages: 6–18 yrs Fees: vary by program

Provides workshops and summer camp as well as in-school programs focused on female empowerment. Also offers youth development programming (pg. 100).

**Amesbury Office**

5 Market Sq, Ste 109, Amesbury, MA 01913  
 p: (978) 843-9710

This office also offers domestic violence services (pg. 27).

**Jumpstart Youth Connection**

182 Whitehall Rd, Amesbury, MA 01913  
 p: (978) 807-5761 f: (978) 388-9458  
 www.jumpstartyouth.net

Provides an after-school enrichment program to help kids with academics. Homework outreach program, summer camp, therapeutic arts, and social skills groups available. Also offers development and job training services (pg. 100).

**Kumon of Middleton: Math and Reading Center**

230 South Main St, #232-P, Middleton, MA 01949  
 p: (978) 539-8263  
 www.kumon.com  
 Ages: grades preK–12 Fees: vary  
 Hours: M-Th 3–7

Provides an after-school academic enrichment program.

**Lawrence CommunityWorks**

168 Newbury St, Lawrence, MA 01841  
 p: (978) 685-3115 f: (978) 683-3946  
 www.lawrencecommunityworks.org  
 Ages: 14–18 yrs Fees: \$80  
 \$60 (summer)

Provides an after-school creative co-op, **Movement City**, offering academic support, workshops, discussion groups, and internships with a separate four week summer program available. Also offers ESOL classes (pg. 37), training to support homeownership (pg. 59), and youth development (pg. 101).

**Merrimack Valley Community Service Corps**

264 Essex St, Lawrence, MA 01840

p: (978) 686-9407

www.mymvcsc.org

Ages: 11–18 yrs Fees: none

Provides the **Youth Volunteer Corps of America** offering volunteer opportunities to youth during the summer (pg. 102).

**Methuen Arlington Neighborhood, Inc**

141 Tenney St, Methuen, MA 01844

p: (978) 691-5645 f: (978) 691-5645

www.methuenarlington.com

Fees: none

Hours: M–Th 3–7, F 3–5 (Homework Help Center)

Provides the **Homework Help Center**, the **Summer Parks Program** (a structured summer alternative), and the **MVP Program** which focuses on teen empowerment. Also offers educational services (pg. 34) and youth development programs (pg. 102).

**Methuen Karate Association**

70 Bonanno Ct, Methuen, MA 01844

p: (978) 683-4287

e: oyama24@live.com

Hours: M,W 4:30-7:15, T,Th 5:30-9, Sa 10-12:15

Provides karate classes for all ages.

**Northern Essex Community College**

100 Elliott St, Haverhill, MA 01830

p: (978) 659-1225

e: college4kids@necc.mass.edu

www.necc.mass.edu/community-engagement/college-for-kids

Ages: 9–14 yrs Fees: vary

Hours: M–F 9–4

Through its **STEM College for Kids** provides a summer program featuring three sessions of daily classes including Science, Technology, Engineering, and Math (STEM) as well as the Arts. Students can enroll in single class for the morning, mid-day, or late afternoon or for a full day.

**Phillips Academy**

180 Main St, Andover, MA 01810

p: (978) 749-4000

www.andover.edu

**(MS)2 - Math & Science for Minority Students**

p: (978) 749-4402

e: ms2@andover.edu

www.andover.edu/SummerSessionOutreach

Eligibility restrictions: low-income Latino, African American, or Native American youth accepted through application

Ages: grade 9 Fees: none

Offers a three summer residential program that provides science, math, and English enrichment as well as college counseling.

**PALS Program**

p: (603) 960-0874

[www.andover.edu/SummerSessionOutreach](http://www.andover.edu/SummerSessionOutreach)

Eligibility restrictions: Parthum or Leonard middle school students recommended by teacher

Ages: middle school Fees: none

Provides a two-year, year-round program that provides academic enrichment, study skills, and learning strategies for Lawrence middle school students and assists them with the high school application process

**Prep@Pingree**

537 Highland St, So Hamilton, MA 01982

p: (978) 468-4415 ext 265

[www.pingree.org](http://www.pingree.org)

Ages: grades 7–8 Fees: none

Provides a five week summer academic enrichment and secondary school scholarship program enrolling current seventh and eighth grade students primarily from Lawrence and Lynn.

**Salvation Army**

[www.SalvationArmyMA.org](http://www.SalvationArmyMA.org)

[www.campwonderland.org](http://www.campwonderland.org)

Ages: 6–17 yrs

The following locations refer children to off-site summer or winter sessions at Camp Wonderland. These week-long sessions feature arts and crafts, boating, swimming, ropes courses, camping, go-carts, and other recreational activities.

**Haverhill**

395 Main St, Haverhill, MA 01830

p: (978) 420-4192

[www.SalvationArmyMA.org/Haverhill](http://www.SalvationArmyMA.org/Haverhill)

Fees: \$380/session, assistance available

**Lawrence**

250 Haverhill St, Lawrence, MA 01840

p: (978) 682-8038

[www.SalvationArmyMA.org/Lawrence](http://www.SalvationArmyMA.org/Lawrence)

Fees: \$375/session, assistance available

Also offers food services (pg. 46), housing assistance (pg. 62), juvenile justice services (pg. 67), and youth development (pg. 102). Additional location includes:

**Newburyport**

40 Water St, Newburyport, MA 01950  
p: (978) 465-0883  
[www.SalvationArmyMA.org/Newburyport](http://www.SalvationArmyMA.org/Newburyport)

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**SHED, Inc**

65 Phillips St, Andover, MA 01810  
p: (978) 684-5050 f: (978) 636-4800  
[www.shedinc.org](http://www.shedinc.org)  
Ages: grades pre-K-8

Provides before- and after-school programs and summer programs for children. Also offers child care programs (pg. 16).

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**Si, Se Puede, Inc**

Merrimack Courts Housing Project  
675 Essex St, #4-1, Lawrence, MA 01841  
Mailing: PO Box 53, North Andover, MA 01845  
p: (978) 685-4074  
[www.ssplawrence.org](http://www.ssplawrence.org)  
Eligibility restrictions: ESOL students  
Ages: grades 1–12 yrs Fees: none

After-school program provides homework assistance, group activities, and mentoring. Summer program is available for students who participate in the after-school program. Also offers education services (pg. 35) and youth development programs (pg. 102).

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**Squashbusters Lawrence**

60 Island St, Lawrence, MA 01840  
p: (978) 566-9077  
e: [d.lubin@squashbusters.org](mailto:d.lubin@squashbusters.org)  
[www.squashbusters.org](http://www.squashbusters.org)  
Eligibility restrictions: students at Arlington and Whetherby Schools entering grade 6  
Ages: grades 6–12 Fees: \$20/year

Provides a long-term, intensive youth development program that combines the sport of squash with academic enrichment, community service, summer opportunities, and college counseling and support.

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**YMCA of the North Shore**

[www.northshoreymca.org](http://www.northshoreymca.org)

**Haverhill YMCA**

81 Winter St, Haverhill, MA 01830  
p: (978) 374-0506

Provides after-school program with gym games, arts and crafts, and healthy snacks. Before-school, vacation, and holiday care options available. Also provides full-day summer camp.

**Ipswich YMCA**

110 County Rd, Ipswich, MA 01938

p: (978) 356-9622

Ages: vary by program      Fees: vary

Hours: M–F 1–6; summer/school vacations 8–6

Provides after-school program with homework time, arts and crafts, computers, a Wii, and sports clinics. Also provides full-day summer camp in Rowley.

Also offers child care (pg. 16), housing services (pg. 62), and youth development opportunities (pg. 103).

**YMCA - Merrimack Valley**

[www.mvymca.org](http://www.mvymca.org)

Provides after-school and summer programs. Also offers child care (pg. 17).

**Andover/North Andover YMCA**

165 Haverhill St., Andover, MA 01810

p: (978) 685-3541      f: (978) 685-0126

Ages: vary by program      Fees: vary

Hours: M–F 1–6; summer/school vacations 8–6

A variety of programs for summer and after-school programs including swimming, arts and crafts, and other various sport activities.

**Lawrence YMCA**

40 Lawrence St, Lawrence, MA 01840

p: (978) 686-6191      f: (978) 687-4541

Ages: 5–14 yrs      Fees: vary

Hours: M–F 1–6; summer/school vacations 8–6

After-school program provides homework assistance, physical activity, and other fun projects.

**Methuen YMCA**

129 Haverhill St, Methuen, MA 01844

p: (978) 725-6681      f: (978) 687-1089

Ages: 5–14 yrs      Fees: vary

Hours: M–F 1–6; summer/school vacations 8–6

After-school programs available to provide homework assistance, physical activities, and other fun projects.

**Youth Development Organization (YDO)**

15 Union St, Ste 563, Lawrence, MA 01840

p: (978) 688-4300      f: (978) 688-4302

[www.ydolawrence.org](http://www.ydolawrence.org)

Ages: 8–18 yrs      Fees: none for Lawrence residents

Provides individualized after-school, summer enrichment, and academic programs to low to moderate income youth. Also offers education services (pg. 36) and youth development programs (pg. 104).

**YWCA of Greater Lawrence**

38 Lawrence St, Lawrence, MA 01840  
 p: (978) 687-0331 f: (978) 689-4080  
[www.ywcalawrence.org](http://www.ywcalawrence.org)

Provides after-school programs offering snacks, homework assistance, and physical activities and hosts summer camps. Also offers domestic violence services (pg. 30), health services (pg. 55), housing services (pg. 62), parenting programs (pg. 91), and youth development opportunities (pg. 104). Additional location includes:

**YWCA Fina House**

203 Haverhill St, Lawrence, MA 01840  
 p: (978) 682-3039

**YWCA of Haverhill**

107 Winter St, Haverhill, MA 01830  
 p: (978) 374-6121  
[www.ywcahaverhill.org](http://www.ywcahaverhill.org)

Ages: 5–14 yrs Fees: vary  
 Hours: M–F 2:30–6; summer/school vacations 7:30–5:30

Provides after-school and summer programs. Also offers domestic violence services (pg. 30), health services (pg. 55), and youth development programs (pg.104).

**YWCA of Newburyport**

13 Market St, Newburyport, MA 01950  
 p: (978) 465-9922  
[www.ywcanewburyport.org](http://www.ywcanewburyport.org)  
 Hours: school dismissal–6

Provides after-school programming at the following locations:

**Pond St Branch**

13 ½ Pond St, Newburyport, MA 01950  
 Ages: grades 4–6

**Bresnahan School Branch**

333 High St, Newburyport, MA 01950  
 Ages: grades K–3

Also offers child care (pg. 17) and housing assistance (pg. 62). Additional locations include:

**Market St Apartments**

11 Market St, Newburyport, MA 01950

NOTE: Additional resources for after-school and summer programs may be available through local libraries and town parks and recreation departments. Be sure to check those sections of the manual.

# Child Care Programs

## **Bethel Childcare Services Inc**

360 Merrimack St, Ste 45, Lawrence, MA 01843  
p: (978) 458-6577 f: (978) 441-1137  
toll-free: (800) 244-8758  
www.bethelccs.com

Provides referrals to a network of home-based child care.

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## **Birth to Three**

1 Meetinghouse Green, Ipswich, MA 01938  
p: (978) 412-0123  
www.birthtothreeipswich.org  
Ages: birth-transition to school Fees: none

Provides child care and play groups. Also offers parenting programs (pg. 86).

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## **Child Care Circuit**

190 Hampshire St, Lawrence, MA 01840  
p: (978) 686-4288 f: (978) 975-3120  
www.childcarecircuit.org  
Ages: vary by program Fees: none

Child care resource, referral, and training agency. Provides vouchers to parents for after-school child care depending on the availability of funds and eligibility restrictions. Also offers parenting support and resources (pg. 86).

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## **Child Development & Education Inc**

10 Cabot Rd, Ste 201, Medford, MA 02155  
p: (781) 393-5100  
www.cdedu.us

Provides early education and child care with transportation.

### **Haverhill**

76 Merrimack St, Unit 8B, Haverhill, MA 01830  
p: (978) 372-0619

### **Lawrence**

12 Methuen St, 1st Fl, Lawrence, MA 01840  
p: (978) 687-9133

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## **Children's Center of Faith United Methodist of Methuen**

35 Lowell St, Methuen, MA 01844  
p: (978) 685-6469

Daycare center and preK.

**Clarendon Family Day Care, Inc**

101 Amesbury St, Ste 102, Lawrence, MA 01840

p: (978) 691-0018 f: (978) 683-9298

www.clarendonfamilydaycare.org

Ages: birth–13 yrs Fees: financial assistance available

Provides a culturally diverse, year-round, full-day educational child development program. Also offers nighttime and weekend child care options.

**Community Action, Inc (CAI)**

3 Washington Sq, 3rd Fl, Haverhill, MA 01830

p: (978) 373-1971

www.communityactioninc.org

Provides family day care, playgroups, and Head Start programming as detailed below.

**Family Day Care**

75 Elm Street, Haverhill, MA 01830

p: (978) 373-1971

Ages: 8 wks–12 yrs Fees: vary based on income

Hours: M–F 8–5

Comprehensive services for children in licensed and monitored day care homes.

**Head Start and Early Head Start**

75 Elm Street, Haverhill, MA 01830

p: (978) 372-5052

Ages: 0–5 yrs

**Early Head Start Goldman Center**

230 Hilldale Ave, Haverhill, MA 01830

p: (978) 241-4261

Ages: 0–3 yrs

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

**Seacoast Head Start Center**

447 Merrimac St, Newburyport, MA

p: (978) 449-8374

Serves Amesbury and Newburyport

**Family & Community Connection**

346 Broadway, Haverhill, MA 01832

p: (978) 374-2198

Ages: 0–8 yrs Fees: free or very low cost

Offers playgroups, support groups, and age-appropriate play spaces at different locations.

Also offers education/training programs (pg. 31), ESOL classes (pg. 36), food services (pg. 41), housing assistance (pg. 56), and parenting programs (pg. 87). Additional locations include:

**The Amesbury Center**

44A Friend St, Amesbury, MA  
p: (978) 388-2570

**Community Day Learning**

p: (978) 685-1227                      Lawrence, MA

See page 3

p: (978) 685-4122 (family daycare program)

Ages: 2 mo–12 yrs

Hours: M–F according to parents' needs

Provides home-based child-care in Lawrence and Methuen.

Also provides child-care and other services at locations below:

**Early Learning Center**

p: (978) 686-7196                      Lawrence, MA

Ages: 4 yrs–K

Hours: M–F 6:30–6

Offers child care for preschoolers and kindergarten age children.

**Early Learning Center**

p: (978) 686-0934                      Lawrence, MA

Ages: 15 mo–3 yrs

Hours: M–F 6:30–6

Offers child care for toddlers and preschool age children.

**Teen Parent Infant/Toddler Program**

p: (978) 722-8492                      Lawrence, MA

Ages: 2 mos–3 yrs 9 mos    Fees: none, accepts vouchers

Eligibility restrictions: parents under 20 yrs and in school

Hours: M–F 6:45–4

Offers child care with after-school activities and extended care for teens.

**Davinci Child Center**

55 Avon Street, Lawrence, MA 01841

p: (978) 725-2517

e: [davincichildcenter@hotmail.com](mailto:davincichildcenter@hotmail.com)

Ages: birth–8 yrs                      Fees: accepts Child Care Circuit vouchers

Hours: M–F 7:30–5:30

Provides a safe, nurturing, and supportive environment that focuses on offering students learning tools that will continue to encourage success throughout their future.

**Greater Lawrence Community Action Council, Inc (GLCAC)**

p: (978) 681-4900                      Lawrence, MA

See page 5

p: (978) 681-4910 (child care center)

Ages: 15 mos–4 yrs                      Fees: none

Offers full-time/full-year comprehensive and educational services for toddler and preK children.

**Imagine That**

p: (978) 682-5338                      Lawrence, MA

See page 6

Hours: M–Th & Su 9–5, F,Sa 9–8

**Imagine That University** offers care for infants, toddlers, and preschoolers. Also offers evening child care.

**Kathy Herward Child Care Center**

310 Lowell St, Andover, MA 01810

p: (978) 684-4560 or (978) 684-4646

[myclassroomconnection.com/preschools/KHCCC](http://myclassroomconnection.com/preschools/KHCCC)

Ages: 3 mo–6 yrs

Provides care for children that fosters a positive self-image while cultivating observational, social, emotional, and motor skills.

**Kid Start, Inc**

444 North Canal St, Lawrence, MA 01840

p: (978) 686-7673

e: [info@kidstart.com](mailto:info@kidstart.com)

[www.kidstart.com](http://www.kidstart.com)

Hours: M–F 7:30–5:30                      Fees: accepts state vouchers

Provides a large network of home-based providers serving Greater Lawrence as well as a child care center with transportation.

**Little Sprouts**

p: (877) 977-7688

e: [inquiries@littlesprouts.com](mailto:inquiries@littlesprouts.com)

[www.littlesprouts.com](http://www.littlesprouts.com)

Ages: 1 mo–6 yrs                      Fees: some locations accept vouchers

Offers child care and summer programs at locations in Andover, Haverhill, Lawrence, Lowell, and North Andover with varying programs for children.

**SHED, Inc**

p: (978) 623-8460                      Andover, MA

See page 10

Provides day programs for preK and kindergarten children.

**YMCA of the North Shore**

[www.northshoreymca.org](http://www.northshoreymca.org)

See page 10

**Haverhill YMCA**

p: (978) 374-0506 ext 4  
 Ages: 6 wks–2.9 yrs      Fees: vary  
 Hours: M–F 7:30–6

Offers child care for infants and toddlers that includes early learning, swimming, and other physical activities. Half-day and full-day options. Also offers preK program.

**Ipswich YMCA**

p: (978) 356-9622 ext 1312  
 Ages: 2.9–5 yrs      Fees: vary  
 Hours: M–F 8–6

Offers preK program that includes early learning, swimming, gymnastics, and other physical activities.

**YMCA - Merrimack Valley**

www.mvymca.org  
 See page 11  
 Hours: 6:30–6

Offers child care for preschoolers with physical activities and education designed for each specific age group and individual. Preschoolers must be enrolled full-time.

**Andover/North Andover YMCA**

p: (978) 685-3541 ext 126  
 Ages: 15 mos–5 yrs      Fees: vary

**Lawrence YMCA**

p: (978) 686-6191 ext 18  
 Ages: 2.9–5 yrs      Fees: vary

**Methuen YMCA**

p: (978) 725-6681  
 p: (978) 683-5266 (child care center)  
 Ages: 15+ mos      Fees: vary

**YWCA of Newburyport**

p: (978) 465-9922      Newburyport, MA  
 See page 12

Offers full-day and part-day care for infants, toddlers, and preschoolers.

**Disability-Related Services**

**Alternative Home Health Care LLC**

12 Baldwin St, Ste 1, Methuen, MA 01844  
 p: (978) 657-7444      f: (978) 657-7455

www.alternativehomehealthcarellc.com

Ages: 3+ yrs

Fees: sliding scale available

Provides skilled nursing, physical therapy, occupational therapy, and speech therapy home health aide with 24-hour on call services.

**Angel Care Kids Therapy Center, Inc**

969 Main St, Haverhill, MA 01830

p:(978) 521-6150

f: (978) 521-2659

www.angelcarekids.com

Ages: infant–18 yrs

Fees: vary, insurance-based

Hours: M–Th 9–6

Provides evaluation, assessments, and services in occupational therapy, including sensory-related issues, and speech therapy.

**The Arc of Greater Haverhill-Newburyport**

57 Wingate St, Ste 301, Haverhill, MA 01832

p: (978) 373-0552

e: info@thearcofghn.org

www.thearcofghn.org

Eligibility restrictions: developmental or intellectual disability

Ages: 16–22 yrs

Fees: vary, sliding scale available

Recreation, transition services, and Adult Family Care for adolescents with developmental disabilities.

**Best Buddies Massachusetts**

45 Bromfield St, 7th Fl, Boston, MA 02108

p: (617) 778-0522

f: (617) 778-0526

e: massachusetts@bestbuddies.org

www.bestbuddies.org/massachusetts

Eligibility restrictions: intellectual or developmental disability

Ages: all

Fees: none

Provides individuals with disabilities one-on-one friendships that foster growth at school, work, and in the community.

**Children’s Law Center of Massachusetts**

298 Union St, Lynn, MA 01901

p: (781) 581-1977

f: (781) 598-9364

toll-free helpline: (888) KIDLAW8 or (888) 543-5298

www.clcm.org

Eligibility restrictions: low-income

Ages: 0–22 yrs

Fees: none

Provides comprehensive legal services to students with disabilities in a variety of matters including restraint, seclusion, school discipline, special education, and related matters and offers a toll-free helpline providing assistance and guidance. Also advocates for non-disabled students in education matters (pg.31), court assigned care and protection, abuse and neglect, and foster care matters (pg. 48), immigration issues (pg. 63), juvenile justice cases (pg. 66), and legal representation to low-income children in civil issues (pg.68).



**Ironstone Farm**

p: (978) 475-4056                      Andover, MA

See page 6

Provides therapeutic and recreational services for people with disabilities using horses and the working farm environment.

**Kids in Disability Sports (K.I.D.S.)**

220 Pawtucket St, Lowell, MA 01853

p: (866) 712-7799

[www.kidsinc.us](http://www.kidsinc.us)

Ages: 6+ yrs                              Fees: \$50 registration fee

Provides a variety of sports, social, and recreational activities for individuals of all ages with all types of disabilities.

**Massachusetts Advocates for Children**

25 Kingston St, 2nd Fl, Boston, MA 02111

p: (617) 357-8431                      f: (617) 357-8438

helpline: (617) 357-8431 ext 224

[www.massadvocates.org](http://www.massadvocates.org)

Ages: up to 21 yrs                      Fees: none

Provides legal services with an emphasis on policy to children experiencing barriers to education due to disabilities, homelessness, suspension or expulsion, or domestic violence. Also offers helpline for information, assistance, and referrals (pg. 72).

**Massachusetts Bureau of Special Education Appeals (BSEA)**

1 Congress St, 11th Fl, Boston, MA 02114

p: (617) 626-7250                      f: (617) 626-7220

[www.mass.gov/anf/bsea](http://www.mass.gov/anf/bsea)

Eligibility restrictions: issues regarding special education services

Ages: 3–22 yrs                              Fees: none

Conducts mediations and hearings to resolve disputes about special education services or placements between parents, school districts, private schools, and state agencies (pg. 72). Parents or school districts may request assistance.

**Massachusetts Commission for the Blind**

600 Washington St, Boston, MA 02111

p: (617) 727-5550                      f: (617) 626-7685

voice: (800) 392-6450                TDD: (800) 392-6556

[www.mass.gov/mcb](http://www.mass.gov/mcb)

Eligibility restrictions: vision loss

Ages: all                                      Fees: none

Provides services for the blind, including case management, independent living services, assistive technology, medical assistance, and other specialized services.

**Massachusetts Commission for the Deaf and Hard of Hearing**

600 Washington St, Boston, MA 02111

p: (617) 740-1600                      f: (617) 740-1810

voice: (617) 326-7546      TTY: (617) 740-1700  
www.mass.gov/mcdhh  
Eligibility restrictions: hearing loss  
Ages: all      Fees: none

Provides services to support deaf and hard of hearing individuals, including education assistance, interpreter referrals, and case management.

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**Massachusetts Department of Developmental Services (DDS)**

500 Harrison Ave, Boston, MA 02118  
p: (617) 727-5608      f: (617) 624-7577  
TTY: (617) 624-7783  
e: DDS.Info@state.ma.us

www.mass.gov/dds

Eligibility restrictions: intellectual or developmental disability

Ages: all      Fees: none

Provides case management and a wide range of services including residential programs, vocational training, and specialized training enabling independent living for adults and children. Area Offices are a resource for children already deemed eligible for DDS services. The Region office handles all eligibility determinations for the entire region.

**Merrimack Valley Area Office**

280 Merrimack St, Lawrence, MA 01843  
p: (978) 521-9432      f: (978) 521-9439  
TTY: (978) 521-4391

Serves Amesbury, Andover, Boxford, Georgetown  
Groveland, Haverhill, Lawrence, Merrimac, Methuen,  
Newbury, Newburyport, North Andover, Rowley, Salisbury,  
and West Newbury

**North Shore Area Office**

100 Cummings Center, Ste 150B, Beverly, MA 01915  
p: (978) 927-2727      f: (978) 927-9182  
TTY: (978) 927-8828

Serves Ipswich and Topsfield

**Northeast Region Office**

Hogan Regional Center, 450 Maple St, Danvers, MA 01923  
p: (978) 774-5000 ext 850 (eligibility and intake)

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**Massachusetts Department of Elementary and Secondary Education (DESE)**

75 Pleasant St, Malden, MA 02148  
p: (781) 338-3700      f: (781) 338-3710  
TTY: (800) 439-2370  
www.doe.mass.edu/pqa

Ages: 3–22 yrs      Fees: none

Hours: M–F 8:45–4:45

The **Program Quality Assurance (PQA)** division investigates and resolves complaints from the public that public elementary and

secondary schools have violated a law relating to education. Also provides general information regarding schools' legal obligations for education (pg. 33).

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**Massachusetts Rehabilitation Commission (MRC)**

600 Washington St, Boston, MA 02111  
 p: (617) 204-3600 f: (617) 727-1354  
 voice/TDD: (800) 245-6543  
[www.mass.gov/mrc](http://www.mass.gov/mrc)  
 Eligibility restrictions: disability  
 Ages: 14+ yrs Fees: none

Provides supported living, transition to adulthood, and home care assistance programs as well as vehicle and housing modifications. Also provides job training services (pg. 101).

**Lawrence Area Office**

280 Merrimack St, 3rd Fl, Lawrence, MA 01843  
 p/TTY: (978) 685-1731 f: (978) 975-9907  
 Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

**Salem Area Office**

45 Congress St, Ste 4120, Salem, MA 01970  
 p: (978) 745-8085 f: (978) 745-9063  
 Serves Ipswich and Topsfield

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**Northeast Arc**

6 Southside Rd, Danvers, MA 01923  
 p: (978) 762-8352  
 TTY: (978) 762-4873  
[www.ne-arc.org](http://www.ne-arc.org)  
 Eligibility restrictions: disability  
 Ages: vary by program Fees: vary by program

Through its **Center for Developmental Excellence**, provides a wide range of services for individuals with developmental differences and disabilities including advocacy to ensure children are receiving appropriate educational supports; the Spotlight Program; in-home ABA assessments and supports; recreational activities; and transition services for individuals ages 14–25 yrs. Employment and community living supports are also available.

**Adult Family Care (AFC) and Personal Care Management (PCM)**

p: (978) 624-2313 (AFC) Danvers, MA  
 p: (978) 624-2330 (PCM)

MassHealth-funded programs, PCM offers home-based support to individuals requiring physical help with daily living activities and AFC supports individuals 16 yrs and older living with related or non-related family.

**Autism Support Center**

p: (978) 777-9135 Danvers, MA  
 toll-free: 800-7-AUTISM

Support groups for families; training for parents; and information, referrals, and fun family events.

**Building Blocks Intensive Early Intervention**

p: (978) 624-2320 Danvers, MA  
 Ages: 0–3 yrs Fees: insurance, MassHealth, DPH-funded

Eligibility restrictions: autism spectrum disorder and receiving early intervention services  
 Serves Northeastern Massachusetts

Autism specialty services supervised by Board Certified Behavior Analysts, using an approach based on the Early Start Denver Model.

**Early Intervention – Cape Ann**

111 Dodge St, Beverly, MA 01915  
 p: (978) 921-1182 f: (978) 921-2982  
[ne-arc.org/services/early-intervention-2](http://ne-arc.org/services/early-intervention-2)

Ages: 0–3 Fees: insurance, MassHealth, DPH-funded

Serves Ipswich and Topsfield

Home and community-based services for children and their caregivers to enhance development and facilitate inclusion.

**Employment and Day Supports**

16 Electronics Ave, Danvers, MA 01923  
 p: (978) 624-3050  
 Ages: vary

Fees: MassHealth, self-pay, DDS, MRC contract

Provides employment supports including assessments, training, education, job development, and job coaching. Services are offered in a variety of settings. Community-based day supports and day habilitation also available.

**Northeast Family Services**

280 Merrimack St, Ste 312, Lawrence, MA 01843  
 p: (774) 206-1125 f: (774) 628-9657  
[www.northeastfamilyservices.com](http://www.northeastfamilyservices.com)

Ages: vary by program Fees: insurance, including MassHealth

Provides ABA services. Agency also offers in-home therapy, in-home behavioral services, and therapeutic mentoring (pg. 83).

**The Northeast Independent Living Program, Inc**

20 Ballard Rd, Lawrence, MA 01843  
 p/TTY: (978) 687-4288 f: (978) 689-4488  
[www.nilp.org](http://www.nilp.org)

Eligibility restrictions: individuals with any disability

Ages: 14+ yrs Fees: vary, all insurance accepted

Provides support services including peer counseling, skills training, and personal care attendants to individuals with disabilities. Also offers mental health services (pg. 83).

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**Partners for a Greater Voice**

PO Box 734, Ipswich, MA 01938  
 p: (978) 312-1200  
 e: info@greatervoice.com  
 www.greatervoice.com

Offers consultation, life coaching, child-advocacy, support in mainstream, and family guidance for families of deaf children. Educational workshops also offered.

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**Professional Center for Child Development**

www.theprofessionalcenter.org  
 Eligibility restrictions: developmental disability  
 Ages: vary by program      Fees: vary by program  
 Serves Andover, Lawrence, Methuen, and North Andover

Provides **Early Intervention** services including preK programs, playgroups, and developmental pediatric therapy. Also provides parenting programming (pg. 90).

**Andover**

32 Osgood St, Andover, MA 01810  
 p: (978) 475-3806      f: (978) 475-6288

This location has a parent library with materials about many physical and mental health issues.

**Lawrence**

439 South Union St, Bldg 1, Ste 110, Lawrence, MA  
 p: (978) 688-5070      f: (978) 688-0712

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**South Bay Community Services**

www.southbaycommunityservices.com

**Early Childhood Services**

360 Merrimack St, Bldg 5, Unit F, Lawrence, MA 01843  
 p: (978) 620-0290      f: (978) 688-0531  
 p: (800) 244-4691 (referral line)

Ages: 0–3 yrs      Fees: none  
 Serves Andover, Methuen, Lawrence, and North Andover

Provides **Early Intervention** services including observations and evaluation, service coordination, playgroups, ABA program for children with autism, and referrals to specialty services for eligible children.

Also offers mental health services at the following location (pg. 85):

**Lawrence Mental Health Clinic**

360 Merrimack St, Bldg 9, Unit H, Lawrence, MA 01843  
 p: (978) 620-4830      f: (978) 688-4901

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**Special Needs Advocacy Network, Inc (SPAN)**

PO Box 509, North Attleboro, MA 02761

p: (508) 655-7999

e: [info@spanmass.org](mailto:info@spanmass.org)[www.spanmass.org](http://www.spanmass.org)

Eligibility restrictions: individuals with any disability

Offers a directory of special education advocates and attorneys and information to help empower parents to advocate for the needs of their disabled children.

**Thom Pentucket Area Early Intervention Program**

320 Main St, PO Box 956, West Newbury, MA 01985

p: (978) 363-5553

f: (978) 363-2435

e: [lschaeffer@thomchild.org](mailto:lschaeffer@thomchild.org)[www.thomchild.org/pentucket-area.htm](http://www.thomchild.org/pentucket-area.htm)

Ages: 0–3 yrs

Fees: none

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury and West Newbury

Provides **Early Intervention** services including screening and evaluation, service coordination, playgroups, and referrals to specialty services.

**U.S. Department of Education (DOE)**

Boston Office, 5 Post Office Sq, 8th Fl, Boston, MA 02109

p: (617) 289-0111

f: (617) 289-0150

TDD: (800) 877-8339

e: [OCR.Boston@ed.gov](mailto:OCR.Boston@ed.gov)[www2.ed.gov/about/offices/list/ocr/](http://www2.ed.gov/about/offices/list/ocr/)

Ages: all

Fees: none

The **Office for Civil Rights (OCR)** is a division of the federal education agency that investigates and resolves complaints of discrimination, including on the basis of a disability, against educational institutions. Also provides free information and training on federal civil rights laws relating to education (pg. 35).

**Vinfen**

439 South Union St, Bldg 2, Ste 104, Lawrence, MA 01843

p: (978) 469-8245

[www.vinfen.org](http://www.vinfen.org)

Eligibility restrictions: any disability

Ages: 14–25 yrs

Fees: none

Provides various services including substance abuse referrals and employment training opportunities to enhance the overall well-being. Also offers mental health services (pg. 85).

**Windrush Farm**

479 Lacy St, North Andover, MA 01845

p: (978) 682-7855

f: (888) 642-4907

[www.windrushfarm.org](http://www.windrushfarm.org)

Ages: 2+ yrs

Fees: vary

Provides equine assisted activities for children with disabilities, including therapeutic riding, hippotherapy, and barn management opportunities.

## Domestic Violence Services

### **Alternative House**

PO Box 2100, Lowell, MA 01853

p: (978) 937-5777 f: (978) 937-5595

[www.alternative-house.org](http://www.alternative-house.org)

Provides shelter, support, advocacy, and counseling for battered women. Also offers community education and housing services (pg. 56).

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### **Child at Risk Hotline (DCF 24-Hour Hotline)**

toll-free: (800) 792-5200

Hours: 24/7

Provides after-hours emergency response system for crisis intervention, information, or referrals for children in danger. Also offers after-hours urgent assistance for youth in foster care (pg. 48).

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### **Community Teamwork**

17 Kirk St, Lowell, MA 01852

p: (978) 459-0551 f: (978) 453-9128

[www.commteam.org](http://www.commteam.org)

Provides transitional and emergency housing for victims of domestic violence. Also offers housing services (pg. 56) as well as youth development and job training services (pg. 99).

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### **Family Safety Project**

Riverwalk, 360 Merrimack St, 2nd Fl, Lawrence, MA 01843

Mailing: Holy Family Hospital, 70 East St, Methuen, MA 01844

#### **Children's Services**

p: (978) 989-9361 ext 10

Ages: 3+ yrs Fees: none

Individual counseling and group counseling for children over three years old who have witnessed domestic violence.

#### **Intimate Partner Abuse Education Program**

p: (978) 989-0607 ext 12

Fees: sliding scale

Provides education and intervention to individuals who have used violence in a relationship.

**Responsible Fatherhood Program**

p: (978) 989-0607 ext 10  
 Fees: none

Provides a parenting skill program for fathers to learn about limit setting, child development, and the effects of abusive relationships on children. Also offers therapeutic groups.

**GLBTQ Domestic Violence Project**

995 Massachusetts Ave, Cambridge, MA 02139  
 www.glbtdvp.org  
 p: (617) 779-2127 (sexual assault helpline)

Support for gay, lesbian, bisexual, transgender, and queer victims of abuse through direct services, education, and advocacy (pg. 73).

**Healing Abuse Working for Change (HAWC)**

27 Congress St, Salem, MA 01970  
 p: (978) 744-8552 f: (978) 745-6886  
 hotline: (800) 547-1649 TTY: (978) 744-1818  
 www.hawcdv.org  
 Ages: all Fees: none

Hours: M–F 9–5

Serves Boxford, Georgetown, Ipswich, Rowley, and Topsfield

Provides a statewide 24-hour abuse hotline as well as center-based advocacy assistance, individual counseling, support groups, hospital collaboration, emergency shelter, parent/child trauma recovery, and community education programs for abuse victims.

**Jane Doe Inc**

14 Beacon St, Ste 507, Boston, MA 02108  
 p: (617) 248-0922 f: (617) 248-0902  
 www.janedoe.org

A coalition that provides assistance to domestic violence survivors seeking information and referrals. LGBTQ-friendly.

**Jeanne Geiger Crisis Center**

p: (978) 465-0999 Newburyport, MA  
*See page 7*  
 24/7 hotline: (978) 388-1888  
 Ages: all Fees: none

**Amesbury Office**

p: (978) 843-9710

Provides advocacy and counseling for adult abuse victims; services for children who have witnessed domestic violence; crisis intervention, safety planning, information, and referrals.

**Massachusetts Department of Children and Families (DCF)**

600 Washington St, 6th Fl, Boston, MA 02111  
 p: (617) 748-2000 f: (617) 261-7435

p: (617) 748-2444 (Ombudsman)

[www.mass.gov/dcf](http://www.mass.gov/dcf)

Ages: all

Fees: none

The Commonwealth's child protection agency. Provides referrals to domestic violence services. Also offers foster care services, adoption services, programs for adolescents, and health and medical services for children in DCF care (pg. 50).

**Haverhill Area Office**

3 Ferry St, Bradford, MA 01835

p: (978) 469-8800 f: (978) 683-7455

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, and West Newbury

**Lawrence Area Office**

280 Merrimack St, 2nd Fl, Lawrence, MA 01843

p: (978) 557-2700 f: (978) 557-9231

Serves Andover, Lawrence, Methuen, and North Andover

**Massachusetts Department of Transitional Assistance (DTA)**

600 Washington St, #4, Boston, MA 02111

Document Processing Ctr: PO Box 4406, Taunton, MA 02780-0420

p: (617) 348-8500

p: (800) 249-2007 (application info hotline M–F 8:45–5)

[www.mass.gov/dta](http://www.mass.gov/dta)

Eligibility restrictions: low-income

Ages: all

Fees: vary by service

Provides case consultation, safe housing, options and resources, safety planning, and welfare benefits to domestic violence victims through its domestic violence unit. Also offers food services (pg. 43).

**Lawrence Office**

280 Merrimack St, Lawrence, MA 01843

p: (978) 725-7100 f: (617) 887-8765

Hours: M–F 7–5

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

**North Shore Office**

45 Congress St, Salem, MA 01970

p: (978) 825-7300 f: (617) 887-8765

Hours: M–F 7–5

Serves Ipswich and Topsfield

**Massachusetts Office for Victim Assistance**

1 Ashburton Place, #1101, Boston, MA 02108

p: (617) 586-1340

[www.mass.gov/mova](http://www.mass.gov/mova)

MOVA works directly with victims of crime and their families.

**National Domestic Violence Hotline**

p: (800) 656-SAFE (7233)  
 TTY: (800) 787-3224  
 Hours: hotline: 24/7  
       live chat: Su–Sa 8am–3am  
       Spanish live chat: Su–Sa 11–11

National helpline for victims of domestic violence.

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**The Network/La Red**

PO Box 6011, Boston, MA 02114  
 p: (617) 695-0877            f: (617) 423-5651  
 hotline: (617) 742-4911    TTY: (617) 227-4911  
 toll-free: (800) 832-1901  
 www.tnlr.org

Provides free services for survivors of partner abuse including hotline, safe home program, advocacy program, community organizing, and education programs for those in the LGBTQ community (pg. 74). All services are in English and Spanish.

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**Northeast Legal Aid-Northeast Justice Center**

p: (978) 458-1465 (intake)  
 www.northeastlegalaid.org  
 Eligibility restrictions: low-income  
 Ages: primarily adults    Fees: none  
 Hours: M–Th 9–5, F 9–1

Provides legal assistance in family law issues for victims of domestic violence. Also offers a range of legal services in matters including housing (pg. 61), immigration (pg. 65), and public benefits (pg. 72).

**Lawrence Office**

50 Island St, Ste 203A, Lawrence, MA 01840

**Lowell Office**

35 John St, Ste 302, Lowell, MA 01852

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**Safelink**

(operated by **Casa Myrna**)  
 p: (877) 785-2020  
 TTY: (877) 521-2601  
 e: info@casamyrna.org  
 www.casamyrna.org  
 Hours: 24/7

Multilingual statewide hotline to assist victims of domestic abuse.

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**Supportive Care**

15 Union St, Lawrence, MA 01840  
 p: (978) 686-1300            f: (978) 687-6606  
 toll-free: (800) 691-3947  
 www.supportivecaredv.org  
 Fees: none

Provides support groups during the day and evening in English and Spanish, counseling, food stamps advocacy, parenting support, legal services referrals, housing advocacy, self-esteem classes, and economic self-sufficiency advocacy for victims of domestic violence.

**YWCA of Greater Lawrence**

p: (978) 687-0331                      Lawrence, MA  
 See page 12

**YWCA Fina House**

p: (978) 682-3039                      Lawrence, MA  
 hotline: (877) 509-9922  
 Spanish: (800) 223-5001

Provides counseling and other supportive services for victims of rape as well as emergency services, referrals to shelters, and other needs for women dealing with domestic violence. Bilingual court advocates available.

**YWCA of Haverhill**

p: (978) 374-6121                      Haverhill, MA  
 See page 12

Provides emergency services with referrals to shelters and other needs for women dealing with domestic violence. Bilingual court advocates are available to assist with restraining or harassment orders and help victims understand their legal rights. Transitional housing and supportive services also available.

**Education Services**

**American Student Assistance**

p: (877) 332-4348  
 e: [information@asa.org](mailto:information@asa.org)  
[www.asa.org](http://www.asa.org)

Helpline answers questions about all aspects of college planning, including financial aid and the application process. Offers free student debt counseling using an online program, SALT.

**Beyond Soccer, Inc**

p: (978) 681-5050                      Lawrence, MA  
 See page 2

Provides soccer teams, academic mentoring/tutoring, nutrition education, leadership development, and summer enrichment.

**Boys & Girls Club of Greater Haverhill**

p: (978) 374-6171 Haverhill, MA

*See page 2*

Provides education and career development services.

**Boys & Girls Club of Lawrence**

p: (978) 683-2747 Lawrence, MA

*See page 2*

Provides after-school homework help and offers guidance and support with transitioning from middle school to high school, and high school to college.

**Children's Law Center of Massachusetts**

p: (781) 581-1977 Lynn, MA

*See page 18*

Provides comprehensive legal services to students in education matters including special education and related issues such as school discipline, exclusion, homelessness, enrollment, and school records. Toll-free helpline provides assistance and guidance.

**Community Action, Inc (CAI)**

p: (978) 373-1971 Haverhill, MA

*See page 14*

Provides HiSET (aka GED) preparation and classes to help improve math, English, and reading skills. Also hosts Head Start and Early Head Start programs.

**Family Services of the Merrimack Valley**

430 North Canal St, Lawrence, MA 01840

p: (978) 327-6600

e: info@fsmv.org

www.FSMV.org

Fees: none

Hours: M–Th 8–7; F 8–3

Through its **Stand and Deliver** program provides academic mentoring for Lawrence students. Agency also offers foster care services (pg. 49), mental health services (pg. 78), parenting programs (pg. 87), reproductive health services (pg. 91), and youth development programs (pg. 100). Additional locations include:**Families & Youth Initiative**

Lawrence/Methuen Community Coalition

130 Parker St, Lawrence, MA 01841

p: (978) 332-8250

Hours: M–Th 8–5; F 8–3

**Family & Community Resource Center**

530 Broadway St, Lawrence, MA 01841

p: (978) 975-8800

One of the statewide network of Family Resource Centers.

**Girls Inc of Greater Haverhill**

p: (978) 372-0771 Haverhill, MA

*See page 5*

Provides year-round academic enrichment and skill-building programs.

**Greater Lawrence Community Action Council, Inc (GLCAC)**

p: (978) 681-4900 Lawrence, MA

*See page 5*

p: (978) 681-4920 f: (978) 681-4945

Ages: 15 mo–5 yrs Fees: none

Serves Lawrence, Methuen, Andover, and North Andover

Provides Head Start programs and parent education classes.

**Horizons for Homeless Children**

Northeast Region Office

60 Island St, Lawrence, MA 01840

p: (978) 557-2182 f: (978) 557-2184

[www.horizonsforhomelesschildren.org](http://www.horizonsforhomelesschildren.org)

Provides education services for adults including financial literacy and parenting classes, as well as intervention services for homeless children.

**Lawrence Early Achievement Partnership (LEAP)**

Family Resource Ctr, 60 Island St, Lawrence, MA 01840

p: (978) 975-5900 f: (978) 687-0756

[www.lawrence.k12.ma.us/leap](http://www.lawrence.k12.ma.us/leap)

Eligibility restrictions: Lawrence residents, low-income

Ages: 4 yrs by September 1 in yr of enrollment

Hours: 8–4

In partnership with the Lawrence Public Schools, provides preK program for children entering Kindergarten the following year. Enrollment at Family Resource Center location.

**GLCAC**

96 East Haverhill St, Lawrence, MA 01841

p: (978) 258-5980 f: (978) 655-8773

**The Community Group**

404 Haverhill St, Lawrence, MA 01840

p: (978) 651-2805 f: (978) 651-2807

**Lawrence Public Schools**[www.lawrence.k12.ma.us](http://www.lawrence.k12.ma.us)**Adult Learning Center**

147 Haverhill St, Lawrence, MA 01841

p: (978) 722-8110

[www.lawrence.k12.ma.us/adult-learning-center](http://www.lawrence.k12.ma.us/adult-learning-center)

Hours: M–F 8–4:30; Tu,W,Th 5:45–8:45

Provides HiSET testing and courses in Spanish and English in class and online. ESOL classes also available (pg. 37).

**Family Resource Center**

60 Island St, Lawrence MA 01840  
p: (978) 975-5900 f: (978) 687-0756

Offers job training program (pg. 101).

**Let's Get Ready**

89 South St, Ste 401, Boston, MA 02111  
p: (617) 366-2643 f: (617) 507-6041  
www.letsgetready.org

Eligibility restrictions: low-income, Lawrence high school student  
Ages: grades 11–12 Fees: none

College-age coaches support students by teaching SAT strategies, helping complete the college application process, and working with them to obtain financial aid. Also offers youth development services (pg. 101).

**Massachusetts Department of Elementary and Secondary Education (DESE)**

p: (781) 338-3700 Malden, MA  
TTY: (800) 439-2370

*See page 21*

The **Program Quality Assurance (PQA)** division investigates and resolves complaints from the public that public elementary and secondary schools have violated a law relating to education and provides general information regarding schools' legal obligations for education.

**Massachusetts Migrant Education Program**

50 Terminal St, Ste 315, Charlestown, MA 02129  
p: (978) 657-8331 f: (978) 657-0227  
edcollab.org/programs/mmep/

Eligibility restrictions: children of migrant workers  
Ages: 3–22 yrs Fees: none  
Hours: M-F 9-5

Provides youths with extended learning opportunities including homework assistance, tutoring, programs for out-of-school youth, and summer programs as well as parent empowerment, family literacy services, advocacy, and referrals to community based organizations. Also offers ESOL services (pg. 37).

**Merrimack Valley Catholic Charities**

70 Lawrence St, Lowell, MA 01852  
p: (978) 452-1421  
www.ccab.org/?q=location-merrimack

**Young Parents Education Program**

10 Kirk St, Lowell, MA 01852

p: (978) 459-2387

Eligibility restrictions: single mothers

Provides HiSET preparation classes.

Also offers food services (pg. 44), mental health services (pg. 82), and parent programming (pg. 89). Other offices include:

**Family Support Services**

530 Broadway St, 3rd Fl, Lawrence, MA 01842

p: (978) 452-1421

**Haverhill**

191 Merrimack St, Ste 302, Haverhill, MA 01830

p: (978) 521-6265

**Methuen Adult Learning Center**

Currier School, 36 Boylston St, Methuen, MA 01844

p: (978) 681-1347

ww2.methuen.k12.ma.us/currier.shtml

Ages: adult Fees: none

Hours: M–F 8:30–12:30

The **ABE Program** provides HiSET courses. Also offers ESOL services (pg. 38).

**Methuen Arlington Neighborhood, Inc**

p: (978) 691-5645 Methuen, MA

*See page 8*

Hours: M–Th 2–7, F 3–5

Provides the **Homework Help Center**.**Northern Essex Community College**

360 Merrimack St, Bldg 9, Entry K, Lawrence, MA 01834

p: (978) 659-1272 or (978) 659-1284

www.necc.mass.edu/academics/prep/adult-literacy/programs-offered/transition-programs

Eligibility restrictions: HiSET (aka GED) or graduated high school

Ages: all Fees: small book deposit fee

The **ABE Transition to College Program** offers career exploration, college study skills, computer skills, math, reading and writing review, internet research skills, and help with college admissions and financial aid.

**Notre Dame Education Center**

354 Merrimack St, Ste 210, Lawrence, MA 01843

p: (978) 682-6441 ext 201 f: (978) 974-9840

www.ndeclawrence.net

Ages: adult Fees: up to \$75.00

Provides nursing assistant program and HiSET. Also offers ESOL services (pg. 38) and immigration services (pg. 65).

**Pathways for Children**

29 Emerson Ave, Gloucester, MA 01930

p: (978) 281-2400 f: (978) 281-7053

p: (978) 281-2400 ext 280

www.pw4c.org

Ages: 0–5 yrs

Fees: state subsidy

Serves Boxford, Ipswich, and Topsfield

Provides Head Start and Early Head Start programs.

**Salem State University**

Lawrence High School, Rm G110

70-71 North Parish Rd, Lawrence, MA 01840

p: (978) 722-8499

www.salemstate.edu/upwardbound

Eligibility restrictions: low-income and/or first-generation college-bound students

Ages: 13–19 yrs

Fees: none

Through the **Upward Bound** program provides academic instruction, tutoring, and enrichment activities throughout the school year and during a six-week summer program. An individualized academic plan is developed for each student. Each "Plan for Success" is designed to improve students' basic academic skills. Also offers community service and mentoring.

**Si, Se Puede, Inc**

p: (978) 685-4074

Lawrence, MA

*See page 10*

Provides after-school program for older youth with homework assistance and college preparation help.

**U.S. Department of Education (DOE)**

p: (617) 289-0111

Boston, MA

*See page 25*

The **Office for Civil Rights** is the division of the federal education agency that investigates and resolves discrimination complaints filed against educational institutions in order to ensure equal access to education for all. Also provides free information and training on federal civil rights laws relating to education.

**Wellspring House, Inc**

302 Essex Ave, Gloucester, MA 01930

p: (978) 281-3221

f: (978) 281-6092

www.wellspringhouse.org

Ages: ALI1: 20+ yrs

Fees: none; MediClerk: sliding scale

ALI2, WERC, MediClerk: 18+ yrs

Hours: ALI1: M–F 8:30–2; ALI2: 6:15–8

MediClerk: M–F 8:30–3:30

Through its **ALI1 program**, provides HiSET (GED) preparation, instruction in computer skills, and college and career preparation. Through its **ALI2 program**, provides college preparation classes in

Math and English to ensure college and career readiness. The **WERC program** at Wellspring provides professional and educational advising and mentoring. The **MediClerk program** provides the skills needed to succeed in an administrative position in the healthcare field. Wellspring also offers ELL classes (pg. 38).

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**Youth Development Organization (YDO)**

p: (978) 688-4300      Lawrence, MA

*See page 11*

Provides individualized after-school and summer enrichment and academic programs to low to moderate income youth.

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**YWCA of Greater Lawrence**

p: (978) 687-0331      Lawrence, MA

*See page 12*

Ages: 1 mo–5 yrs

Offers an early learning center with a literacy based curriculum and uses community resources including the public library, parks, and play spaces to offer children a well-rounded, experiential program.

## English for Speakers of Other Languages (ESOL) Services

**Center for Bilingual Services**

60 Island St, Unit 100, Lawrence, MA 01840

p: (978) 397-2410

[www.centerforbilingualservices.com](http://www.centerforbilingualservices.com)

Ages: all      Fees: vary

Provides ESOL for adult learners of all levels as well as assists school aged students. Also offers homework help, test preparation, and job preparation. Hours are set by appointment only. Also offers immigration services (pg. 63).

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**Community Action, Inc (CAI)**

p: (978) 373-1971      Haverhill, MA

*See page 14*

Ages: adult      Fees: none

Provides ESOL classes and English for Work classes 2–3 days &/or evenings per week. Class days depend on class placement. Registration and placement test required.

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**Greater Lawrence Community Action Council, Inc (GLCAC)**

p: (978) 681-4900      Lawrence, MA

*See page 5*

p: (978) 620-4729 (ESOL services)

Ages: 18+ yrs

Provides morning and evening classes as part of its adult ESOL literacy program.

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### **Lawrence CommunityWorks**

p: (978) 685-3115                      Lawrence, MA

*See page 7*

Ages: adults                              Fees: \$100 per class

Hours: M–F 10–6

Provides ESOL classes on a semester schedule to work on listening, speaking, and pronunciation skills.

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### **Lawrence Family Development, Inc**

34 West St, Lawrence, MA 01841

p: (978) 689-9863                      f: (978) 689-8133

[www.lfdef.org](http://www.lfdef.org)

Provides ESOL classes and adult education for newcomers and immigrants. Also offers immigration services (pg. 64) and youth development services (pg. 101).

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### **Lawrence Public Schools**

[www.lawrence.k12.ma.us](http://www.lawrence.k12.ma.us)

#### **Adult Learning Center**

p: (978) 722-8110                      Lawrence, MA

*See page 32*

Provides ESOL classes.

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### **Lazarus House Ministries**

412 Hampshire St, Lawrence, MA 01842

p: (978) 689-8575                      f: (978) 682-7004

[www.lazarushouse.org](http://www.lazarushouse.org)

Provides joint ESOL/cleaning job training program. Participants receive 10 hrs/wk of ESOL, 30 hrs/wk of work. Participants are paid an hourly wage. Also offers food services (pg. 43) and housing services (pg. 59).

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### **Massachusetts Migrant Education Program**

p: (978) 657-8331                      Charlestown, MA

*See page 33*

Provides supplemental educational opportunities to out of school youth and the children of migratory workers.

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### **Merrimack Immigrant and Education Center**

439 South Union St, Lawrence, MA 01843

p: (978) 683-7316                      f: (978) 683-9075

[www.asiancentermv.org](http://www.asiancentermv.org)

Ages: adult                              Fee: vary/semester

Hours: M-F 7:30-2

Provides ESOL classes that meet September through January and February through June. Also offers immigration services (pg. 65).

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**Methuen Adult Learning Center**

p: (978) 681-1347 Methuen, MA

*See page 34*

Provides adult education with three levels of ESOL classes. Also offers Career Pathways classes for students seeking a job while improving their English language skills and distance learning for ESOL students who want to learn outside of a traditional classroom.

**Middlesex Community College**

33 Kearney Sq, Lowell, MA 01852

p: (978) 656-3267

p: (978) 656-3104 (ELLI)

e: [cunham@middlesex.mass.edu](mailto:cunham@middlesex.mass.edu)[www.middlesex.mass.edu/internationalstudents/pac.aspx](http://www.middlesex.mass.edu/internationalstudents/pac.aspx)Ages: HS graduate or 16+ yrs Fees: none (PAC)  
reduced rate (classes)

The **English Language Learner Institute** provides various non-credit day and evening classes that teach basic skills essential to American culture such as English and technology, life, and social skills. The **Prepare to Attend College (PAC)** program offers pre-college classes in the fall, spring, and summer.

**Notre Dame Education Center**

p: (978) 682-6441 Lawrence, MA

*See page 34*

Provides four levels of ESOL. Times and fees vary depending on day and level. Requires registration and English test to determine appropriate class level.

**ValleyWorks Career Center**[www.valleyworks.cc](http://www.valleyworks.cc)

Hours: M–F 8–12, 1–4:30

Provides ESOL programs at the Lawrence location. Also offers youth development opportunities at both locations (pg. 103).

**Lawrence**

255 Essex St, Lawrence, MA 01843

p: (978) 722-7000 f: (978) 722-7090

**Haverhill**

Northern Essex Community College, 100 Elliott St, Student Center, Rm SC118, Haverhill, MA 01830

p: (978) 241-4730

**Wellspring House, Inc**

p: (978) 281-3221 Gloucester, MA

*See page 35*

p: (978) 281-9763 ext 16 (ELL program)

Ages: 18+ yrs Fees: none

Hours: Tu,Th 9–1 &amp; 5:30–8

ELL tutoring program that matches students one-on-one with a tutor or a small group at the Sawyer Free Library. Beginner, intermediate, or advanced speakers welcome, and new students can start September through June.

## Food Services

### **The Abundant Food Pantry**

New Life Community Church  
186 East Main St, Georgetown, MA 01833  
p: (978) 352-6771  
[www.facebook.com/TheAbundantFoodPantry](http://www.facebook.com/TheAbundantFoodPantry)  
Hours: Tu 9:30–12

Operates food pantry out of church.

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### **Acord Food Pantry**

69 Willow St, Hamilton, MA 01982  
p: (978) 468-7424  
e: [accord.director@gmail.com](mailto:accord.director@gmail.com)  
[www.acordfoodpantry.org](http://www.acordfoodpantry.org)  
Eligibility restrictions: proof of residence in Ipswich or Topsfield  
Hours: W 9:30–11; Th 6:30–7:30; Sa 9–11

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### **Action, Inc**

180 Main St, Gloucester, MA 01930  
p: (978) 282-1000 f: (978) 283-0523  
[www.actioninc.org](http://www.actioninc.org)  
Eligibility restrictions: proof of Ipswich residency  
Hours: M–F 9–5

Provides emergency SNAP (food stamp) assistance and help applying for benefits such as housing and SSI. Also helps with financial management.

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### **All Saints Food Pantry**

All Saints Parish, 120 Bellevue Ave, Haverhill, MA 01832  
p: (978) 372-7721  
[www.allsaintshaverhill.org](http://www.allsaintshaverhill.org)  
Hours: Tu 3–5; Sa 10–12

Operates food pantry and provides emergency food on case-by-case basis. Also offers community service opportunities for people looking for service hours.

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### **Among Friends**

St. Paul's Church, 166 High St, Newburyport, MA 01950  
p: (978) 465-5351

[www.stpauls-nbpt.org/outreach/among-friends](http://www.stpauls-nbpt.org/outreach/among-friends)  
Hours: M 5; Tu,F 11

Provides meals at designated times. Open to all.

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**Bread & Roses**

58 Newbury St, Ste 401, Lawrence, MA 01840  
p: (978) 681-8768  
[www.breadandroseslawrence.org](http://www.breadandroseslawrence.org)  
Hours: M–Th 9-5; Sa 5–7

Provides a full-course nutritious dinner for anyone who is hungry or in need. Also provides emergency food on a case-by-case basis. Referral is required from a local service organization for emergency food. Also offers limited medical services (pg. 51) and assists low income families with obtaining homeownership (pgs. 56-60).

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**Calvary Baptist Church**

13 Ashland St, Haverhill, MA  
p: (978) 373-6466  
[www.calvarybaptist-haverhill.org](http://www.calvarybaptist-haverhill.org)  
Hours: F 6–8; 2nd & 4th Sa 4

Operates food pantry every Friday. Also serves hot meals every 2nd and 4th Saturday of the month. ID required.

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**Catholic Charities North**

[www.ccab.org/?q=location-north-boston](http://www.ccab.org/?q=location-north-boston)

**Gloucester**

60 Prospect St, Gloucester, MA 01930  
p: (978) 283-3055  
Eligibility restrictions: Ipswich residents only

Provides emergency food gift cards to families and individuals once every four months. Appointment is necessary for first time clients.

Also offers housing services (pg. 56) and mental health services (pg. 77). Additional location serving Merrimack Valley includes:

**Family Counseling and Guidance Center**

152 Sylvan St, Danvers, MA 01923  
p: (978) 774-6820

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**Changing Lives Christian Church**

17 Newcomb St, Haverhill, MA 01830  
p: (978) 373-7373  
e: [info@changingliveschristianchurch.com](mailto:info@changingliveschristianchurch.com)  
[www.changingliveschristianchurch.com/food\\_pantry.htm](http://www.changingliveschristianchurch.com/food_pantry.htm)  
Hours: Su 10–11

Operates a food pantry.

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**Common Ground Ministries Inc**

6 Birchwood Terrace, Groveland, MA 01834  
 p: (978) 372-3336 f: (978) 372-3055  
 e: contact@commongroundne.org  
 www.commongroundne.org  
 Eligibility restrictions: residents of the Acre neighborhood  
 Hours: last Th 9:30–5:30;  
 M–F 12:30–4:30 on emergency basis

Operates a food pantry.

**Community Action, Inc (CAI)**

p: (978) 373-1971 Haverhill, MA  
 See page 14  
 Eligibility restrictions: residents of Haverhill, Boxford, Groveland,  
 Georgetown and Rowley

Emergency food program for those in immediate need.

**The Amesbury Center**

p: (978) 388-2570 Amesbury, MA  
 Eligibility restrictions: residents of Amesbury, Merrimack,  
 Newbury, Newburyport, West  
 Newbury, and Salisbury  
 Hours: M,Tu 9–3:30; Th 11–6

Operates a food pantry, visits limited to twice per month.

**Community Service of Newburyport, Inc**

31 Green St, Newburyport, MA  
 p: (978) 465-7562  
 e: newburyportcommunityservice@gmail.com  
 www.communityserviceofnewburyport.com  
 Eligibility restrictions: proof of Newbury, Newburyport, or West  
 Newbury residency at sign up  
 Hours: M–Th 9–2:30 (food pantry)

Provides a food pantry, clothing, and emergency relief.

**Congregation Ahavas Achim**

53 ½ Washington St, Newburyport, MA 01950  
 p: (978) 255-3144  
 www.caa-newburyport.org  
 Hours: last Su 3–4

Food pantry and social hour with hot appetizers and games.

**Cor Unum Meal Center**

191 Salem St, Lawrence, MA 01843  
 p: (978) 688-8900  
 e: corunum2@comcast.net  
 www.corunummealcenter.org  
 Hours: breakfast 6–8; dinner 4:30–6:30

Provides free, nutritious meals to anyone in need.

**Essex County Hunger Relief**

[www.essexcountyhungerrelief.org](http://www.essexcountyhungerrelief.org)

Website with database of food resources searchable by town.

**First Church Congregational Food Pantry**

4 Georgetown Rd, Boxford, MA 01921

p: (978) 887-5841

e: [office@firstchurchboxford.org](mailto:office@firstchurchboxford.org)

[www.firstchurchboxford.org/food-pantry](http://www.firstchurchboxford.org/food-pantry)

Eligibility restrictions: Tri-town residents

Food Pantry volunteer staff interview recipients and set up times for food pickup as well as household needs and personal products.

**First Congregational Church of Georgetown's The Pantry**

7 Andover St, Georgetown, MA 01833

p: (978) 352-8443

[www.georgetowncongregational.org](http://www.georgetowncongregational.org)

Hours: M,Th 9:30–12

Provides services to individuals and families in Georgetown and surrounding areas, including Boxford.

**Food for the World**

516 Essex St, Lawrence, MA 01841

p: (978) 683-9949

[www.foodfortheworld.org/pantry.html](http://www.foodfortheworld.org/pantry.html)

Eligibility restrictions: low-moderate income

Food pantry offers one bag of groceries every week. Provides free food to families, the homeless, the indigent, especially children and the elderly, at the following sites and times:

516 Essex St, Lawrence, MA 01840

Hours: W 9–11

774 Essex St, Lawrence, MA 01841

Hours: 1st Sa 10–11

46-48 Fitz St, Lawrence, MA 01840

Hours: 1st & 3rd M 10–11

201 Haverhill St, Lawrence, MA 01841

Hours: alternate Su 1:30–2:30 (except holidays)

8 North St, Salem, MA 01970

Hours: Sa 10–12 (except 1st Sa)

15 Parker St, Lawrence, MA 01843

Hours: last Sa 12–1

**Ipswich Community Food Pantry**

31 North Main St, Ipswich, MA 01938

Eligibility restrictions: Ipswich, Rowley residents only

Hours: Tu 5–7

Provides free food distributions once per week.

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**The Joyful Ladle**

Trinity Episcopal Church, 26 White St, Haverhill, MA 01830

p: (978) 372-4244

[www.trinityhaverhill.org/mission/the-joyful-ladle.html](http://www.trinityhaverhill.org/mission/the-joyful-ladle.html)

Hours: W 11:30–1:30

Provides free hot soup and sandwiches to the hungry, homeless, and unemployed.

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**Lazarus House Ministries**

p: (978) 689-8575

See page 37

**Soup Kitchen**

412 Hampshire St, Lawrence, MA 01841

Continental breakfast: April-Oct, M–F 8–9:30

Nov-March M–Su 8:30–9:30

Noon-time meal: 11:30–1

Soup van: Jan, Feb, & Mar, F & Su nights

**Food Pantry**

242 Hampshire St, Lawrence, MA 01841

Hours: W 9–2

**Bagged Meals**

48 Holly St, Lawrence, MA 01841

Hours: M–F 9–11

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**Massachusetts Department of Transitional Assistance (DTA)**

p: (617) 348-8500

Boston, MA

See page 28

p: (800) 249-2007 (application info hotline M–F 8:45–5)

toll-free: (866) 950-FOOD (3663)

Provides families with cash and food assistance, including through the **Supplemental Nutrition Assistance Program (SNAP)**.

**Lawrence Office**

p: (978) 725-7100

Lawrence, MA

**North Shore Office**

p: (978) 825-7300

Salem, MA

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**Merrimac Mobile Food Pantry**

Merrimac Senior Center, 100 East Main St, Merrimac, MA 01860

p: (978) 346-9549

[www.merrimac01860.info](http://www.merrimac01860.info)

Eligibility restrictions: senior unable to transport him/herself

Wednesday delivery service.

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**Merrimack Valley Catholic Charities**

p: (978) 452-1421 Lowell, MA

See page 33

p: (978) 454-9946 (food pantry)

Provides food pantry and help with basic needs.

**Haverhill**

p: (978) 521-6265

Offers assistance with basic needs.

**Neighbors in Need**

276 Essex St, Lawrence, MA 01841

p: (978) 685-8321 f: (978) 689-2006

[www.neighborsinneed.net](http://www.neighborsinneed.net)

Hours: M–F 8:30–12 for diapers, baby food, formula, and clothing

Provides food at the following locations at the following times:

**South Congregational Church**

**Iglesia Adventista del Septimo Dia Jerusalem**

198 South Broadway, Lawrence, MA

Hours: Tu 8:30

**Christ United Methodist Church**

207 Haverhill St, Lawrence, MA

Hours: Tu 10

**Ministerio Apostolico Jesucristo es el Senor**

96 East Haverhill St, Lawrence, MA

Hours: W 9

**Methuen Arlington Neighborhood**

141 Tenney St, Methuen, MA

Hours: W 10

**Iglesia Adventista Del Septimo Dia**

279 South Union St, Lawrence, MA

Hours: Th 8:30

**Boys and Girls Club**

136 Water St, Lawrence, MA

Hours: Th 10

**Third Baptist Church**

22 Warren St, Lawrence, MA

Hours: F 8:30

**The Open Door**

28 Emerson Ave, Gloucester, MA 01930

p: (978) 283-6776 f: (978) 282-9684

e: [info@foodpantry.org](mailto:info@foodpantry.org)

[www.foodpantry.org](http://www.foodpantry.org)

Eligibility restrictions: low-income

Hours: M 10–7; Tu 10–5; W–Th 10–7; F 10–5

Serves Boxford, Ipswich, and Topsfield

Three to five day supply of emergency groceries once every 7 days.  
Must sign in 30 minutes prior to closing.

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### Open Hand Pantry

Unitarian Church, 16 Ashland St, Haverhill, MA 01830

p: (978) 372-0260

[www.stjamesandjohnhaverhill.org](http://www.stjamesandjohnhaverhill.org)

Eligibility restrictions: proof of residency of Haverhill

Hours: Tu 2–7

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### Open Hearts Ministries, Inc

First Baptist Church, 217 Main St, Haverhill, MA 01830

p: (978) 374-7491

e: [admin@openheartsministries.org](mailto:admin@openheartsministries.org)

[www.openheartsministries.org](http://www.openheartsministries.org)

Hours: community meal: Su 2–4

senior meal: 4th W 12–1

meal deliveries: W 10–12

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### Our Neighbor's Table

PO Box 592, Amesbury, MA 01913

p: (978) 388-1907

p: (978) 835-3016 (emergency hotline)

[www.ourneighborstable.org](http://www.ourneighborstable.org)

**Summer Lunch Program** provides pre-packed bag lunches for families with school-aged children during July and August. Pre-registration required by June. **Emergency Bags** program offers bags of personal care products and emergency food to those who are homeless, living in motels, or displaced due to natural disasters.

### Wednesday Dinner

Vestry Hall of Main Street Congregational Church

145 Main St, Amesbury, MA 01913

Hours: W 4–6

### Food Pantry

Jardis-Taylor Center, 194 Main St, Amesbury, MA

Hours: Th 3–6; F 9–12; Sa 9–12

Offers baby food and diapers, fresh dairy, meat, and produce at locations and times listed. Amesbury residents may go to pantry once a week. Boxford, Georgetown, Groveland, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury residents may go the 2nd and last week of the month.

### Merrimac Senior Center

100 East Main St, Merrimac, MA

Eligibility restrictions: residents of Merrimac only

Hours: 1st & 3rd Sa 9:30–10:30

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### The People's Pantry

North Parish Church, 190 Academy Rd, North Andover, MA 08145

p: (978) 687-7948

e: office@northparish.org  
 www.northparish.org  
 Hours: alternate Tu 9:30–11

Guests are given the opportunity to shop for 1 week’s worth of groceries. Supervision, snacks, and activities are provided to preschoolers who accompany their parents.

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**The Pettengill House, Inc**

PO Box 5551, 13 Lafayette Rd, Salisbury, MA 01952

p: (978) 463-8801  
 www.pettengillhouse.org

Hours: Tu 9–2, 4–6

Serves Amesbury, Groveland, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

Operates a food pantry that provides staple foods and personal items to individuals, children, and families and provides a Saturday Night Meals Program that delivers nutritious meals to families. Must complete SNAP application. Also offers housing services (pg. 61), juvenile justice services (pg. 67), parenting programs (pg. 90), and substance abuse services (pg. 98).

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**Project Bread Food Source Hotline**

p: (800) 645-8333  
 www.projectbread.org/get-help/foodsource-hotline.html  
 Hours: M–F 8–7; Sa 10–2

Hotline to refer callers to emergency food resources in their community. 60+ languages.

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**Sacred Hearts Food Pantry**

8 Carleton Avenue, Haverhill, MA 01835

p: (978) 373-1281  
 e: pconte@sacredheartsparish.com

Hours: M,W,F 8:30–11:15

Groveland and Haverhill residents can come every week, all others every other week. Proof of ID and residence required. Need ID for children as well.

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**Salvation Army**

www.SalvationArmyMA.org

See page 9

**Haverhill**

p: (978) 374-7571  
 Hours: M,W,F 9:30–11 (food pantry)  
 Tu,Th,F 12–1 (soup kitchen)

**Lawrence**

p: (978) 682-8038  
 Eligibility restrictions: by appointment, proof of need  
 Hours: M–Th 9–4; F 9–12

Provides food bank services only. Callers are assigned one day per month to pick up food. Following the initial appointment, no others are needed.

### **Newburyport**

p: (978) 465-0883

Hours: SA Café: W 1

Friendship Table: F 5

Offers free meals to the community twice a week.

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### **Somebody Cares New England**

358 Washington St, Haverhill, MA 01832

p: (978) 912-7626

e: [office@somebodycaresNE.org](mailto:office@somebodycaresNE.org)

[www.somebodycaresne.org](http://www.somebodycaresne.org)

Eligibility restrictions: proof of Haverhill residency

Hours: last Th 1–4

Food pantry. Also offers Community Dinners and mobile food pantry. Call for details.

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### **Top Cupboard Food Pantry**

Trinity Episcopal Church, 124 River Rd, Topsfield, MA 01983

p: (978) 887-5570

Eligibility restrictions: proof of Topsfield residency

Hours: 2nd & 4th Sa 8–10

Provides stock items and some local produce during the summer.

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### **Universalist Unitarian Church**

16 Ashland St, Haverhill, MA 01830

p: (978) 372-5173

[www.uhaverhill.org](http://www.uhaverhill.org)

Hours: 1st & 3rd Sa starting at 2:30

Provides community meal to anyone in need.

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### **Women, Infants and Children (WIC)**

[www.wicprograms.org/state/massachusetts](http://www.wicprograms.org/state/massachusetts)

Eligibility restrictions: low-income women with children up to age 5

Ages: all

Fees: none

Provides supplemental food and nutrition information to low-income pregnant, breastfeeding, and postpartum women (pg. 55).

#### **WIC – Amesbury**

44 Friend St, Amesbury, MA 01913

p: (978) 388-2575

#### **WIC – Andover**

Greater Lawrence Community Action Council, Inc (GLCAC)

165 Haverhill St, Andover, MA 01810

p: (978) 681-4968

#### **WIC – Beverly**

4 Ocean St, Beverly, MA 01915

p: (978) 922-2110

**WIC – Methuen**

Greater Lawrence Community Action Council, Inc (GLCAC)  
141 Tenney St, Methuen, MA 01844  
p: (978) 681-4963

**WIC – Lawrence**

Greater Lawrence Community Action Council, Inc (GLCAC)  
305 Essex St, 2nd Fl, Lawrence, MA 01840  
p: (978) 681-4960

**WIC – Northern Essex**

Community Action, Inc  
10 Phoenix Row, 3rd Fl, Haverhill, MA 01830  
p: (978) 374-2191

## Foster Care and Adoption Services

**Adoption Journeys Merrimack Valley**

439 South Union St, Ste 203B, Lawrence, MA 01843  
p: (978) 687-5852      f: (978) 687-5857  
[www.child-familyservices.org/lawrence](http://www.child-familyservices.org/lawrence)

Through **Child & Family Services**, acts as a statewide resource that offers post-adoption support through joint problem-solving, advocacy, coordination of services, home-based counseling, support groups, parent and young adult peer mentorship from someone who has experienced adoption, and respite care. Also offers parenting programs (pg. 86)

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**The ANSWER BOOK**

[www.mass.gov/courts/programs/cip](http://www.mass.gov/courts/programs/cip)

A guide for adolescents and young adults involved with the Department of Children and Families. For a hard copy, contact the Children's Law Center at (781) 581-1977.

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**Child at Risk Hotline (DCF 24 Hour Hotline)**

toll-free: (800) 792-5200

See page 26

Hours: 24/7

Provides after-hours urgent assistance for children in foster care.

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**Children's Law Center of MA**

p: (781) 581-1977      Lynn, MA

See page 18

Certified to accept court assigned cases in care and protection matters, represents and advocates for children in custody, visitation,

and guardianship issues as well as before DCF and other state agencies on matters affecting children's well-being and safety.

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**Committee for Public Counsel Services (CPCS)  
Children & Family Law Program (CAFL)**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212 f: (617) 988-8455

[www.publiccounsel.net/cafl](http://www.publiccounsel.net/cafl)

Eligibility restrictions: low-income, by court appointment only

Ages: all Fees: none

Part of CPCS's statewide program that provides lawyers to children, young adults, and low-income parents in child welfare (Care & Protection, CRA, and PYA) cases. Attorneys are appointed by the court (pg. 68). The Boston office can help parents, children, and young adults get in contact with their court-appointed attorneys.

**Lowell Office**

27 Prescott St, 2nd Fl, Lowell, MA 01852

p: (978) 446-3917 f: (978) 458-3049

[www.publiccounsel.net/dir/lowell-cafl](http://www.publiccounsel.net/dir/lowell-cafl)

Serves Lawrence and Lowell Juvenile Courts.

**Salem Office**

One Salem Green, Ste 408, Salem, MA 01970

p: (978) 825-2070 f: (978) 825-2085

[www.publiccounsel.net/dir/salem-cafl](http://www.publiccounsel.net/dir/salem-cafl)

Serves Newburyport Juvenile Court.

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**Family Services of the Merrimack Valley**

p: (978) 327-6600 Lawrence, MA

*See page 31*

e: [frobinson@fsmv.org](mailto:frobinson@fsmv.org)

[www.fsmv.org/child-advocacy](http://www.fsmv.org/child-advocacy)

Through its **Court Appointed Special Advocates (CASA)**

program, youth and families may request that the court appoint a volunteer to work with the court and DCF to ensure a youth in DCF custody gets all necessary services. CASA volunteers also inform the judge of updates and make recommendations.

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**Foster Kids of the Merrimack Valley, Inc**

PO Box 2166, Methuen, MA 01844

p: (978) 771-2150

e: [giordanoeileen@gmail.com](mailto:giordanoeileen@gmail.com)

[www.fosterkidsmv.org](http://www.fosterkidsmv.org)

Eligibility restrictions: low-income

Ages: all Fees: none

Provides financial assistance, school supplies, scholarships, and other resources to youth currently in DCF foster care.

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**Jewish Family & Children's Service**

1430 Main St, Waltham, MA 02451

p: (781) 647-5327

p: (800) 533-4346 (adoption resources)  
 e: info@adoptionresources.com  
 www.jfcsboston.org  
 Fees: free consultation

The **Adoption Resources Program** provides support and counseling before, during, and after placement of child as well as information on various types of adoptions and helps families choose the level of openness in their adoptions. Agency also offers mental health services (pg. 79) and a visiting moms program (pg. 88).

**North Shore Office**

175 Andover St, Ste 203, Danvers, MA 01923  
 p: (978) 741-7878

**Massachusetts Adoption Resource Exchange (MARE)**

45 Franklin St, 5th Fl, Boston, MA 02110  
 p: (617) 542-3678 ext 116  
 www.mareinc.org

MARE is a mentor program for adoptive families that aims to find permanent homes for children waiting in foster homes.

**Massachusetts Department of Children and Families (DCF)**

p: (617) 748-2000 Boston, MA  
 p: (617) 748-2444 (Ombudsman)  
 See page 27

As the state's child protection agency, DCF offers foster care and adoption services, programs for adolescents, and health and medical services for children in state custody. The Office of the Ombudsman responds to inquiries on issues of clients, foster and adoptive parents, and concerned citizens, and mediates and resolves disputes as possible.

**Haverhill Area Office**

p: (978) 469-8800

**Lawrence Area Office**

p: (978) 557-2500

**Massachusetts Network of Foster Care Alumni**

Judge Baker Children's Ctr, 53 Parker Hill Ave, Boston, MA 02120  
 p: (877) 624-3440  
 www.massnfca.org  
 Eligibility restrictions: formerly in foster care

A state-affiliated group that works on behalf of foster care alumni. Provides support and resources, especially for alumni in transition. Promotes community for alumni through partnerships with DCF youth advisory boards and special events.

**Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)**

www.mspcc.org  
 Ages: all Fees: none

Provides services for families looking to adopt or foster children. Includes post-adoption support, home study, training, and home visits. Also offers mental health services (pg. 81) and parenting programs (pg. 89).

**Lawrence**

439 South Union St, Lawrence, MA 01843  
p: (978) 682-9222 f: (978) 681-9534

**Lowell**

126 Phoenix Ave, Lowell, MA 01852  
p: (978) 937-3087 f: (978) 937-8695

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**One Can Help**

PO Box 56, Newton, MA 02468

p: (617) 930-3468

info@onecanhelp.org

www.OneCanHelp.org

Eligibility restrictions: juvenile court-involved youth/families; social or CASA worker or attorney must apply

Provides specific resources not otherwise available to help a youth and family make positive steps forward. Also available to youth in the delinquency system (pg. 67).

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**Rise Above**

PO Box 174, Northbridge, MA 01534

p: (855) 246-8850

e: info@weriseabove.org

www.weriseabove.org

Eligibility restrictions: children and young adults in DCF custody

Provides funds for experiences and activities for youth in foster care.

## Health Services

**Anna Jaques Hospital**

25 Highland Ave, Newburyport, MA 01950

p: (978) 463-1000

www.ajh.org

Full-service non-profit community hospital.

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**Bread & Roses**

p: (978) 681-8768 Lawrence, MA

See page 40

Hours: W 5–7

Doctor/nurse consultations available. Free and private HIV screenings. No insurance required.

**Children’s Health Care**

www.chcmass.com

Pediatric services for all children throughout Merrimack Valley.

**Newburyport**

257 Low St, Newburyport 01950  
 p: (978) 465-7121 f: (978) 462-5304

**Haverhill**

2 Water St, Haverhill, MA 01830  
 p: (978) 373-6557 f: (978) 374-5096

**Greater Lawrence Family Health Center**

One Griffin Brook Drive, Methuen, MA 01844  
 p: (978) 725-7400  
 p: (978) 686-0090 (appointment scheduling)  
 www.glfhc.org

Provides primary health care for individuals and families in the Greater Lawrence Area. Family pharmacies located at Main Site, North Site, South Site, West Site, and Methuen Family Center.

**CSS Prevention and Education**

98-100 Water St, Lawrence, MA 01841

**Lawrence General Hospital Site**

1 General St, Lamprey Bldg, 4th Fl, Lawrence, MA 01841  
 p: (978) 983-0488  
 Hours: M–F 8:30–5

**Main Site**

34 Haverhill St, Lawrence MA 01841  
 p: (978) 686-0090  
 Hours: M–Th 8–8:30; F 9–8:30; Sa–Su & Holidays 9–5

**Methuen Family Health Center**

147 Pelham St, Methuen, MA 01844  
 p: (978) 683-3491  
 Hours: M–F 8:30–6

**North Site**

150 Park St, Lawrence, MA 01841  
 p: (978) 685-1170  
 Hours: M, W 8–4:30; Tu, Th 8–8:30, F 9–4:30

**South Site**

73D Winthrop Ave, Lawrence, MA 01841  
 p: (978) 686-3017  
 Hours: M 8–7, Tu–Th 8:30–5, F 9–4:30

**West Site**

700 Essex St, Lawrence, MA 01841  
 p: (978) 689-2400  
 Hours: M 8–8:30, Tu–Th 8–4:30, F 9–4:30

**Holy Family Hospital**

www.holyfamily-hospital.org

Full service, acute care hospital with two campuses. Also provides substance abuse services (pg. 94).

**Haverhill**

140 Lincoln Ave, Haverhill, MA 01830

p: (978) 374-2000

p: (978) 521-8121 (scheduling)

**Methuen**

70 East St, Methuen, MA 01844

p: (978) 687-0151

p: (978) 687-0156

e: hfh.mail@steward.org

**Lawrence General Hospital**

1 General St, Lawrence, MA 01842

p: (978) 683-4000

www.lawrencegeneral.org

**Massachusetts Department of Public Health (DPH)**

250 Washington St, Boston, MA 02109

p: (617) 624-6000

TTY: (617) 624-6001

p: (800) 882-1435 (Community Support Line)

www.mass.gov/dph

Ages: all

Fees: none

Government health agency coordinating health services statewide.

**Community Support Line** informs families with children with special health needs about public programs and benefits they may be eligible for, and about the state and community-based resources that may provide assistance. DPH also provides substance abuse services through the below Bureau (pg. 96).

**Bureau of Substance Abuse Services (BSAS)**

p: (617) 624-5111

TTY: (888) 448-8321

www.mass.gov/dph/bsas

**Massachusetts Healthy Start**

p: (888) 488-9161

www.massresources.org/healthy-start.html

Eligibility restrictions: pregnant, MA resident, not eligible for MassHealth (except MassHealth Limited), and low-income

Hours: 8:30–5

Provides free insurance that covers prenatal care, two months of postpartum care, counseling, and referrals (pg. 92).

**Merrimack Medical & Walk-In Center**

25 Marston St, Lawrence, MA 01841

p: (978) 688-3100

www.mmwic.com

Hours: M–F 8:30–6, Sa 9–3, Su 10–3

Urgent care, walk in seven days a week, and X-ray, lab, EKG, and pharmacy on-site.

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**Merrimack Valley Health Services**

600 Federal St, Andover, MA 01810

p: (888) 684-7674

www.mvhs.org

Provides diagnostic imaging.

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**Minute Clinic – CVS**

p: (866) 389-2727

www.minuteclinic.com

Ages: all

Fees: health insurance

Hours: M–F 8–7; Sa 9–5:30; Su 10–5:30

Walk-in health care clinic located inside a CVS store. Patients can see a nurse practitioner or physician’s assistant without an appointment.

**Andover**

68 Main St, Andover, MA 01810

**Amesbury**

5 Macy St, Amesbury, MA 01913

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**Pentucket Medical Associates (PMA)**

p: (888) 227-3762

www.pmaonline.com

Multi-specialty medical group with pediatric and adult care.

**Pentucket Medical Andover**

323 Lowell St, Andover, MA 01810

p: (978) 785-5000

Hours: vary depending on department

**Pentucket Medical Haverhill**

1 Park Way, Haverhill, MA 01830

p: (978) 521-3200

Hours: vary depending on department

**Pentucket Medical Newburyport**

260 Merrimack St, Newburyport, MA 01850

p: (978) 499-7200

Hours: M–F 8–5

**Pentucket Medical RiverWalk**

500 Merrimack St, Lawrence, MA 01843

p: (978) 557-8900

Hours: M–F 8–5

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**School-Based Health Centers**

Teen health centers located in the school provide an array of health services. Also offering mental health services (pg. 84).

**Greater Lawrence Family Health Center**

Hours: M–F 8–4:30 year round except during school breaks

Provides school/sports physicals, immunizations, emergency and non-emergency visits, health education, and counseling.

**Greater Lawrence Technical School**

57 River Rd, Andover, MA 01810

p: (978) 686-8521

**Lawrence High School**

70-71 North Parish Rd, Lawrence, MA 01841

p: (978) 722-8391 f: (978) 722-8511

**Women, Infants and Children (WIC)**

[www.wicprograms.org/state/massachusetts](http://www.wicprograms.org/state/massachusetts)

See page 47

**WIC – Amesbury**

p: (978) 388-2575

**WIC – Andover**

p: (978) 681-4968

**WIC – Beverly**

p: (978) 922-2110

**WIC – Methuen**

p: (978) 681-4963

**WIC – Lawrence**

p: (978) 681-4960

**WIC – Northern Essex**

p: (978) 374-2191 Haverhill, MA

**YWCA of Greater Lawrence**

p: (978) 687-0331 Lawrence, MA

See page 12

The **Women Health Advocacy Services (WHAS)** program helps women access health care. WHAS staff are bilingual and provide education about health services.

**YWCA of Haverhill**

p: (978) 374-6121

See page 12

Offers workshops for children and residents on balanced nutrition.

# Housing Services

**ACT Lawrence**

p: (978) 685-6274                      Lawrence, MA  
 See page 2

Provides education about finance maintenance, homeownership, mortgages, and foreclosure processes.

**Alternative House**

p: (978) 937-5777                      Lowell, MA  
 See page 26

Shelter for battered women.

**Bread & Roses Housing**

15 Union St, Ste 401, Lawrence, MA 01842  
 p: (978) 685-1823  
 www.brhousing.org  
 Hours: M–Th 9–5

Assists low-income families with obtaining homeownership.

**Catholic Charities North**

www.ccab.org/?q=location-north-boston  
 See page 40

Eligibility restrictions: low-income

Provides help with utilities and rent back payments.

**Gloucester**

p: (978) 283-3055  
 Eligibility restrictions: Ipswich residents only

**Salem**

p: (978) 740-6923  
 Eligibility restrictions: Boxford, Rowley, Topsfield residents

**Community Action, Inc (CAI)**

p: (978) 373-1971                      Haverhill, MA  
 See page 14

Manages affordable housing lottery and offers home buyer education classes and a first time homebuyer program as well as down payment and closing cost assistance.

**Community Teamwork**

p: (978) 459-0551                      Lowell, MA  
 See page 26

p: (978) 654-5617 (Housing Consumer Education Center)

The **Housing Consumer Education Center** provides emergency housing assistance to help with obtaining home modification loans, education on housing consumer issues, and financial security assistance as well as job placement services.

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**Emmaus Inc**

127 How St, Haverhill, MA 01830  
 p: (978) 241-3400 f: (978) 241-3422  
 www.emmausinc.org

Overnight and temporary shelter services for individuals. Family shelter offers longer term placements and provides financial skills services; medical and social work appointments; substance abuse, medical and mental health and services referrals; job training; and HiSET (aka GED) classes for the residents.

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**Family Promise North Shore Boston**

330 Rantoul St, Beverly, MA 01915  
 p: (978) 922-0787  
 www.familypromisensb.org

Eligibility restrictions: must have a dependent child under 18 yrs  
 Hours: M–F 9–5

Nonprofit interfaith hospitality network that provides temporary shelter, including meals, hospitality, and case management, for families experiencing homelessness on the North Shore.

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**Greater Lawrence Community Action Council, Inc (GLCAC)**

p: (978) 681-4900 Lawrence, MA  
 See page 5

p: (978) 681-4950 (LIHEAP Program)

e: liheap@glcac.org

Eligibility restrictions: low-income individuals and families

**The Low Income Home Energy Assistance (LIHEAP) Program**

assists with the cost of heating their homes during the winter season. Also provides assistance to find housing.

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**Housing Authorities**

Promotes and provides adequate and affordable housing, economic opportunity, and a suitable living environment. Provides subsidized housing or assistance with rent payments to low-income families and elderly citizens. For a full list of Housing Authorities, visit [www.mass.gov/dhcd/local-housing-authority-listing.html](http://www.mass.gov/dhcd/local-housing-authority-listing.html)

**Amesbury Housing Authority**

180 Main St, Amesbury, MA 01913  
 p: (978) 388-2022  
 www.amesburyma.gov/amesbury-housing-authority

**Andover Housing Authority**

100 Morton St, Andover, MA 01810  
 p: (978) 475-2365  
 www.andoverma.gov/298/Andover-Housing-Authority  
 Hours: M–Th 8–4:15, F 8–12

**Boxford Housing Authority**

7A Spofford Rd, Boxford MA 01921  
p: (978) 887-6000 ext 202  
Hours: M-Th 8-4:30

**Georgetown Housing Authority**

23 Trestle Way, Georgetown, MA 01833  
p: (978) 352-6331  
[www.georgetownma.gov](http://www.georgetownma.gov)  
Hours: M-F 8:30-4

**Groveland Housing Authority**

10 River Pines Dr, Groveland, MA 01834  
p: (978) 374-0370  
[grovelandha.org/default.aspx](http://grovelandha.org/default.aspx)  
Hours: M-F 10-3

**Haverhill Housing Authority**

25 Washington Square, #C, Haverhill, MA 01830  
p: (978) 372-6761  
Hours: M-F 8:30-4:30

**Ipswich Housing Authority**

1 Agawam Village, Ipswich, MA 01938  
p: (978) 356-2860 f: (978) 356-7715  
[www.ipswichhousingauthority.com](http://www.ipswichhousingauthority.com)  
Hours: M-Th 7:30-4:15, F 7:30-12

**Lawrence Housing Authority**

353 Elm St, Lawrence, MA 01841  
p: (978) 685-3811 f: (978) 685-5335  
[www.cityoflawrence.com/housing-authority.aspx](http://www.cityoflawrence.com/housing-authority.aspx)  
Hours: M-F 9-5

**Merrimac Housing Authority**

52 Merrimac Village, Merrimac, MA 01860  
p: (978) 346-8231  
Hours: M-Th 8:30-4, F 8:30-12

**Methuen Housing Authority**

24 Mystic St, Methuen, MA 01844  
p: (978) 682-8607 f: (978) 794-3534  
[www.methuenhousing.org](http://www.methuenhousing.org)  
Hours: M-Th 8-4, F 8-12

**Newburyport Housing Authority**

25 Temple St, Newburyport, MA 01950  
p: (978) 465-7216 f: (978) 463-3080  
[www.nhahousing.com](http://www.nhahousing.com)

**North Andover Housing Authority (RHA)**

One Morkeski Meadows, North Andover, MA 01845  
p: (978) 682-3932 f: (978) 794-1142  
[www.northandoverha.org](http://www.northandoverha.org)  
Hours: M-Th 8-4:15, F 8-12

**Rowley Housing Authority**

1 Plantation Dr, Rowley, MA 01969  
 p: (978) 948-2371 f: (978) 948-3731  
 www.town.rowley.ma.us  
 Hours: W 9–3, Th 11–2

**Salisbury Housing Authority**

23 Beach Rd, Salisbury, MA 01952  
 p: (978) 462-8600 f: (978) 463-3512  
 www.salisburyhousing.org/  
 Hours: M–Th 9–3

**Topsfield Housing Authority**

69 Washington St, Topsfield, MA 01983  
 p: (978) 887-8407 f: (978) 887-9091  
 www.topsfield-ma.gov/housing/authority

**West Newbury Housing Authority**

379 Main St, West Newbury, MA 01985  
 p: (978) 363-2723 f: (978) 363-1825  
 Hours: Tu,W,Th 9–1:30

**Lawrence CommunityWorks**

p: (978) 685-3115 Lawrence, MA  
*See page 7*  
 Hours: M–F 10–6

Provides support and training to support homeownership including financial literacy, mortgage readiness, anti-predatory lending education, and consumer protection.

**Lazarus House Ministries**

p: (978) 689-8575 Lawrence, MA  
*See page 37*

Emergency shelter, transitional housing, and housing for homeless individuals and families. Also offers educational and vocational training and support to transition out of homelessness.

**Lowell Transitional Living Center, Inc**

193 Middlesex St, Lowell, MA 01852  
 p: (978) 458-9888 f: (978) 452-2186  
 www.ltlc.org  
 Ages: 18+ yrs

Provides temporary shelter, housing and job referrals, transportation to detox, case management, education, and post-shelter transition services.

**Massachusetts Coalition for the Homeless**

73 Buffum St, Lynn, MA 01902  
 p: (781) 595-7570 f: (781) 595-7574  
 www.mahomeless.org  
 Eligibility restrictions: low-income  
 Ages: all Fees: none  
 Hours: M–F 8–5

Provides services to homeless individuals and families. Also runs the **Bed for Every Child Program** that provides beds to low-income families. Contact the child's school social worker for more information. Services include free homelessness prevention and housing search assistance, and landlord-tenant mediation.

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**Massachusetts Department of Housing and Community Development (DHCD)**

100 Cambridge St, Ste 300, Boston, MA 02114  
 p: (617) 573-1100 TTY: (617) 573-1140  
 p: (800) 632-8175 (cold relief helpline)  
 www.mass.gov/dhcd  
 Hours: 8:45–5

Provides resources for low- and moderate-income housing. For emergency housing, individuals can call the central number or walk in to the local DTA offices (listed below). Also operates a cold relief helpline which provides financial assistance for heat.

**Lawrence Office**

280 Merrimack St, Lawrence, MA 01843  
 p: (978) 725-7100 f: (617) 887-8765  
 Hours: M–F 7–5

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury.

**North Shore Office**

45 Congress St, Salem, MA 01970  
 p: (978) 825-7300 f: (617) 887-8765  
 Hours: M–F 7–5  
 Serves Ipswich and Topsfield.

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**Merrimack Valley Habitat for Humanity**

60 Island St, Lawrence, MA 01840  
 p: (978) 681-8858 f: (978) 681-4954  
 www.merrimackvalleyhabitat.org  
 Hours: M–F 8:30–4

Partners with low-income families to help them build and purchase their own home.

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**Mitch's Place**

127 How St, Haverhill, MA 01830  
 p: (978) 241-3430

Shelter with beds available. Must call to register for space in advance.

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**Neighborhood Assistance Corporation of America (NACA)**

261 Common St, Lawrence, MA 01840  
 p: (978) 687-3993  
 e: services@naca.com  
 www.naca.com

Assists low- and moderate-income people become homeowners with below-market interest rate mortgages and comprehensive housing services.

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**Northeast Legal Aid-Northeast Justice Center**

p: (978) 458-1465                      Lawrence and Lowell, MA

*See page 29*

Provides legal assistance for eviction defense and foreclosure prevention matters.

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**The Pettengill House, Inc**

p: (978) 463-8801                      Salisbury, MA

*See page 46*

Provides family stabilization services including referrals for housing and assistance with finding more permanent housing.

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**The Psychological Center, Inc**

11 Union St, Lawrence, MA 01840

p: (978) 291-2262

[www.psychologicalcenter.org](http://www.psychologicalcenter.org)

Offers housing services as detailed below. Residents have access to mental health services and parenting skills group. Also provides residential substance abuse services (pg. 98).

**Daybreak Shelter**

19 Winter St, Lawrence, MA 01841

p: (978) 975-4547                      f: (978) 975-2672

Ages: 18+ yrs

Provides temporary shelter for individuals living with substance abuse, mental health issues, or homelessness. Sign in at 4 pm.

**Women's View**

582-584 Haverhill St, Lawrence, MA 01843

p: (978) 687-1658                      f: (978) 681-6075

Eligibility restrictions: women only

Offers a peer-led Women for Sobriety group, legal referrals, 24/7 support staff, and individual case management.

**Pegasus House**

482 Lowell St, Lawrence, MA 01841

p: (978) 687-4257

Eligibility restrictions: women only

Ages: 18–25 yrs

Offers residential long-term treatment funded by the Department of Public Health. Women generally referred by case manager in current placement (e.g., detox, jail, etc.).

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**Salvation Army**

www.SalvationArmyMA.org

See page 9

Provides emergency assistance including utility assistance, rent assistance, and clothing.

**Haverhill**

p: (978) 374-7571

**Lawrence**

p: (978) 682-8038

**Newburyport**

p: (978) 465-0883

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**YMCA of the North Shore**

www.northshoreymca.org

See page 10

**Haverhill YMCA**

p: (978) 374-0506 ext 2

Provides single room occupancy (SRO) housing for men and women.

**Ipswich YMCA**

p: (978) 312-4015 (Powderhouse Village)

Through **Powderhouse Village**, provides affordable housing for families.

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**YWCA of Greater Lawrence**

p: (978) 682-3039                      Lawrence, MA

See page 12

**YWCA Fina House**

p: (978) 682-3039                      Lawrence, MA

Provides housing services for victims of domestic violence and homeless pregnant or parenting teen mothers.

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**YWCA of Newburyport**

13 Market St, Newburyport, MA 01950

p: (978) 465-9922

See page 12

Provides emergency housing to women and children fleeing domestic violence in the Merrimack Valley as well as SRO and affordable housing options for homeless individuals and families.

**Market St Apartments**

11 Market St, Newburyport, MA 01950

Provides income-based housing to individuals and families.

# Immigration Services

## **Catholic Charities Boston**

275 West Broadway, So. Boston, MA 02127

p: (617) 464-8100

[www.ccab.org](http://www.ccab.org)

Ages: all

Fees: vary

Through its **Refugee & Immigration Legal Services** program, provides legal consultation, referral, and representation regarding immigration benefits.

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## **Center for Bilingual Services**

p: (978) 397-2410

Lawrence, MA

See page 36

Provides citizenship preparation, 30 minutes free legal consultation, and referrals to legal representation.

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## **Children's Law Center of Massachusetts**

p: (781) 581-1977

Lynn, MA

See page 18

Provides legal representation and support to immigrant children, including unaccompanied immigrant youth, in issues addressing the child's immigration status, access to education and health care, and guardianship. Toll-free helpline provides assistance and guidance.

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## **Community Legal Services and Counseling Center**

1 West St, Cambridge, MA 02139

p: (617) 661-1010

[www.clsacc.org](http://www.clsacc.org)

Ages: all

Fees: none

Provides free civil legal assistance for a variety of immigration benefits, with a special focus on domestic violence, VAWA, U-Visas, and T-Visas, and asylum.

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## **Greater Boston Legal Services (GBLS)**

197 Friend St, Boston, MA 02114

p: (617) 371-1234

TDD: (61) 371-1228

[www.gbls.org](http://www.gbls.org)

Eligibility restrictions: low-income

Ages: all

Fees: none

Provides legal assistance regarding immigration to refugees, asylum seekers, victims of domestic violence, victims of crimes, and unaccompanied minors. Also offers a broad array of other civil legal advocacy primarily in the Greater Boston area (pg. 71).

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**Greater Lawrence Community Action Council, Inc (GLCAC)**

p: (978) 681-4900 Lawrence, MA

See page 5

p: (978) 681-4905 (Immigration Services Program)

The **Immigration Services Program** provides assistance and advocacy for people seeking permanent resident status and United States citizenship. Appointments are recommended.

**International Institute of New England**

2 Boylston St, Ste 3, Boston, MA 02116

p: (617) 695-9990 f: (617) 695-9191

www.iine.org

Eligibility restrictions: immigrant or refugee status

Ages: all Fees: none

Provides resettlement services, including housing placement, job training, and legal services, to refugees. Some sites offer 12 week course for preparation for citizenship, ESL classes, and after-school programs.

**Lowell Office**

15-17 Warren St, 2nd Fl, Lowell, MA 01852

p: (978) 459-9031

**Manchester Office**

1850 Elm St, Manchester, NH 03104

p: (603) 647-1500

**Irish International Immigrant Center**

1 State St, Ste 800, Boston, MA 02109

p: (617) 542-7654

e: questions@iiccenter.org

www.iiccenter.org

Eligibility restrictions: immigrant status

Ages: all Fees: sliding scale

Offers legal assistance on various immigration issues and conducts free informational immigration clinics throughout Boston.

**Lawrence Family Development, Inc**

p: (978) 689-9863 Lawrence, MA

See page 37

Provides assistance, referrals, and education to refugees, newcomers, and immigrants including citizenship programs.

**Massachusetts Immigration and Refugee Advocacy Coalition (MIRA)**

105 Chauncey St, Ste 901, Boston, MA 02111

p: (617) 350-5480

miracoalition.org

Ages: all Fees: none

Policy organization that promotes the rights of immigrants and refugees. Connects individuals to legal services, ESOL programs, health and human services, and Know Your Rights workshops.

**Massachusetts Office for Refugees and Immigrants (ORI)**

600 Washington St, 4th Fl, Boston, MA 02111

p: (617) 727-7888

f: (617) 727-1822

TTY: (617) 727-8147

www.mass.gov/ori

Provides assistance with the citizenship process and promotes participation of refugees and immigrants as self-sufficient citizens.

**Merrimack Immigrant and Education Center**

p: (978) 683-7316

Lawrence, MA

See page 37

Provides support to immigrants and refugees, particularly Asian immigrants and refugees, with citizenship guidance, youth and elder programs, translation, and advocacy.

**Northeast Legal Aid-Northeast Justice Center**

p: (978) 458-1465

Lawrence and Lowell, MA

See page 29

Provides legal assistance on immigration issues to victims of domestic violence and non-citizen minors.

**Notre Dame Education Center**

p: (978) 682-6441

Lawrence, MA

See page 34

Provides citizenship education to prepare for citizenship interview and exam.

**Juvenile Justice**

**Children’s Friend and Family Services**

(a division of the **Justice Resource Institute [JRI]**)

15 Union St, Ste 200, Lawrence, MA 01840

p: (978) 682-7289

f: (978) 686-2954

www.childrensfriend.net

Ages: 7–18 yrs

Provides a youth mentoring program for at-risk youth, including in home and outpatient care, and court services. Also offers mental health services (pg. 77) and parenting programs (pg. 86).

**Children’s Law Center of Massachusetts**

p: (781) 581-1977 Lynn, MA

See page 17

Accepts court assigned cases for matters where a child allegedly violates criminal laws of the Commonwealth.

**Committee for Public Counsel Services (CPCS)**

**Youth Advocacy Division (YAD)**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

[www.publiccounsel.net/ya](http://www.publiccounsel.net/ya)

Eligibility restrictions: low-income, by court appointment only

Ages: 7–17 yrs Fees: none

Hours: M–F 8:30–4:30

CPCS’s statewide defender program for juveniles. Attorneys are appointed by the court to represent youth in delinquency cases (pg. 69).

**Lowell Office**

40-44 Church St, 1st Fl, Lowell, MA 01852

p: (978) 856-6180 f: (978) 446-3916

[www.publiccounsel.net/dir/lowell-ya](http://www.publiccounsel.net/dir/lowell-ya)

Serves Lawrence and Lowell Juvenile Courts.

**Essex County District Attorney’s Office**

10 Federal St, Salem, MA 01970

p: (978) 745-6610 f: (978) 744-9470

p: (617) 586-1340 (victim assistance)

[www.mass.gov/essexda](http://www.mass.gov/essexda)

Ages: all Fees: none

Hours: M–F 8:30–5

Prosecutor’s office for criminal cases in Essex County. Provides crisis intervention, referrals to appropriate programs and service providers, information, and advocacy to victims.

**Lawrence Office**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840

p: (978) 683-4300 f: (978) 794-3797

TTY: (978) 741-3163

Hours: M–F 8:30–4:30

**Essex County Juvenile Court**

[www.mass.gov/courts](http://www.mass.gov/courts)

Hours: M–F 8:30–4:30

The court where juvenile delinquency cases are heard as well as . Care & Protection and Child Requiring Assistance cases (pg. 70).

**Lawrence Session**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840

p: (978) 725-4900 f: (978) 725-3878

TTY: (978) 741-3163

Jurisdiction: Amesbury, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, Wenham, West Newbury

**Newburyport Session\***

188 State St, Rte 1, Traffic Circle, Newburyport, MA 01950  
 p: (978) 462-0617 ext 5 f: (978) 463-7950

Jurisdiction: Amesbury, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, West Newbury

\*The Newburyport Session of the Essex County Juvenile Court is temporarily housed in part at Lawrence Juvenile Court pending completion of construction.

**Massachusetts Department of Youth Services (DYS)**

600 Washington St, 4th Fl, Boston, MA 02111

p: (617) 727-7575 f: (617) 717-0696

www.mass.gov/dys

Eligibility restrictions: youth committed to DYS

Ages: 7–18 yrs Fees: none

Juvenile justice agency of Massachusetts. Services incorporate secure facilities, client services, clinical services, health services, substance abuse services, and education services.

**Haverhill District Office**

143 Essex St, Haverhill, MA 01832

p: (978) 914-7507

**Lawrence District Office**

15 Union St, Ste 407, Lawrence, MA 01840

p: (978) 651-2350

**Northeast Regional Office**

33 Gregory St, Middleton, MA 01949

p: (978) 716-1100 f: (978) 646-2342

**One Can Help**

p: (617) 930-3468 Newton, MA

*See page 51*

Provides specific resources not otherwise available to help a juvenile court-involved youth make positive steps forward.

**The Pettengill House, Inc**

p: (978) 463-8801 Salisbury, MA

*See page 46*

Acts as a juvenile diversion community service site.

**Salvation Army**

www.SalvationArmyMA.org

*See page 9*

Ages: 12–17 yrs Fees: none

**Bridging the Gap (BTG)** program provides a twelve week life skills program after-school two to three days per week for court-involved and at-risk youth that need assistance getting back on track.

**Haverhill**

p: (978) 420-4192

**Lawrence**

p: (978) 682-8038

## Legal Services

**Children’s Law Center of Massachusetts**

p: (781) 581-1977 Lynn, MA

*See page 18*

Provides individual legal representation to low-income children and youth in education, child welfare, and immigration issues; provides information and referrals, including a statewide help-line (1-888-KIDLAW8); and offers outreach to clinical and other non profit agencies serving low-income youth.

**Committee for Public Counsel Services (CPCS)  
Children & Family Law Program (CAFL)**

p: (617) 482-6212 Boston, MA

*See page 49*

Part of CPCS’s statewide program that provides lawyers to children, young adults, and low-income parents in child welfare (Care & Protection, CRA, and PYA) cases. Attorneys are appointed by the court. The Boston office can help parents, children, and young adults get in contact with their court-appointed attorneys.

**Lowell Office**

p: (978) 446-3917

**Salem Office**

p: (978) 825-2070

**Committee for Public Counsel Services (CPCS)  
Public Defender Division**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

[www.publiccounsel.net/pd](http://www.publiccounsel.net/pd)

Eligibility restrictions: low-income, by court appointment only

Ages: 18+ yrs Fees: none

Part of CPCS’s statewide defender program for adult criminal cases. Attorneys must be appointed by the courts to represent defendants.

**Lawrence Superior and District Court Office**

Everett Mills, 15 Union St, Ste 110, Lawrence, MA 01840  
 p: (978) 856-6900 f: (978) 682-2793  
[www.publiccounsel.net/dir/lawrence-dist-sup-pd](http://www.publiccounsel.net/dir/lawrence-dist-sup-pd)  
 Serves Lawrence, Haverhill, Ipswich, and Newburyport  
 District Courts and all Essex County Superior Courts.

**Salem Superior and District Court Office**

One Salem Green, Ste 501A, Salem, MA 01970  
 p: (978) 825-2020 f: (978) 741-8567  
[www.publiccounsel.net/dir/salem-pd](http://www.publiccounsel.net/dir/salem-pd)  
 Serves all Essex County Superior Courts.

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**Committee for Public Counsel Services (CPCS)  
 Youth Advocacy Division (YAD)**

p: (617) 482-6212 Boston, MA  
*See page 66*

CPCS's statewide defender program for juveniles. Attorneys are appointed by the courts to represent children in delinquency cases.

**Lowell Office**

p: (978) 856-6180

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**Court Service Center**

Fenton Judicial Center  
 Law Library, 2 Appleton St, 2nd Fl, Lawrence, MA 01840  
 Hours: M–F 8:30-1, 2–4:30  
 Fees: none

Legal information (not advice) including help filling out court forms, information about court procedure, assistance with legal research, contact information for community resources, and access to court documents and interpreter services.

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**Disability Law Center**

p: (617) 723-8455 Boston, MA  
*See page 19*

Provides legal services for adults and children with disabilities to address health care, school exclusion, housing, and public benefits issues.

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**Essex County Bar Association**

45 Congress St, Ste 4100, Salem, MA 01970  
 p: (978) 741-7888 f: (978) 741-1348  
[www.essexcountybar.org](http://www.essexcountybar.org)  
 Ages: all Fees: vary

Provides referrals to attorneys in the area who will offer reduced-fee consultations or representation.

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**Essex County District Courts**

[www.mass.gov/courts](http://www.mass.gov/courts)  
 Hours: M–F 8:30–4:30

**Haverhill District Court\***

45 Ginty Blvd, Haverhill, MA 01831

p: (978) 373-4151

Jurisdiction: Boxford, Georgetown, Groveland, Haverhill

\*This court is temporarily housed in Newburyport District Court and Haverhill City Hall. Call for details.

**Ipswich District Court**

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950

p: (978) 462-2652 ext 2 f: (978) 462-5641

Jurisdiction: Ipswich, Topsfield

**Lawrence District Court**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840

p: (978) 687-7184

civil clerk: (978) 687-7184 ext 7304

criminal clerk: (978) 687-7184 ext 7303

TTY: (978) 685-2636

Jurisdiction: Andover, Lawrence, Methuen, North Andover

**Newburyport District Court**

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950

p: (978) 462-2652 ext 1

Jurisdiction: Amesbury, Merrimac, Newbury, Newburyport, Rowley, Salisbury, West Newbury

**Essex County Juvenile Court**

[www.mass.gov/courts](http://www.mass.gov/courts)

See page 66

**Lawrence Session**

p: (978) 725-4900

TTY: (978) 741-3163

**Newburyport Session\***

p: (978) 462-0617 ext 5

\*The Newburyport Session of the Essex County Juvenile Court is temporarily housed in part at Lawrence Juvenile Court pending completion of construction.

**Essex County Superior Court**

[www.mass.gov/courts](http://www.mass.gov/courts)

Hours: M–F 8:30–4:30

**Lawrence Session**

43 Appleton Way, Lawrence, MA 01840

p: (978) 242-1900 f: (978) 687-7869

civil clerk: (978) 242-1900 ext 1

probation: (978) 242-1905 f: (978) 682-0474

Jurisdiction: All cities and towns in Essex County

**Newburyport Session**

145 High St, Newburyport, MA 01950

p: (978) 462-4474 f: (978) 462-4368

Jurisdiction: All cities and towns in Essex County

**Salem Session**

56 Federal St, Salem, MA 01970  
 p: (978) 744-5500 f: (978) 741-0691  
 probation: (978) 825-4880 f: (978) 741-4368  
 TTY: (978) 744-5880  
 Jurisdiction: All cities and towns in Essex County

**Essex Probate and Family Court**

www.mass.gov/courts  
 Hours: M–F 8–4:30

**Lawrence Session**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840  
 registrar: (978) 686-9692 f: (978) 687-3694  
 probation: (978) 744-1020 f: (978) 741-5732  
 Jurisdiction: All cities and towns in Essex County

**Salem Session**

36 Federal St, Salem, MA 01970  
 p/TTY: (978) 744-1020  
 Jurisdiction: All cities and towns in Essex County

**Gay and Lesbian Advocates and Defenders (GLAD)**

30 Winter St, Ste 800, Boston, MA 02108  
 p: (617) 426-1350 f: (617) 426-3594  
 www.glad.org  
 Ages: all Fees: vary

Provides legal information, referrals and, in some cases, representation to address discrimination based on sexual orientation, HIV status, and gender identity. Also offers LGBT services (pg. 73).

**Greater Boston Legal Services (GBLS)**

p: (617) 371-1234 Boston, MA  
 See page 63

Provides legal assistance in a wide variety of matters including disability law, immigration issues, housing, and employment and wage violations.

**Lawyer for the Day Program**

Eligibility restrictions: low-income

Provides assistance to those looking for advice, information, and in some cases, representation regarding family and probate matters. Hours frequently change. Call the particular Essex Probate and Family Court for updated information.

**Essex Probate and Family Court – Lawrence Session**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840  
 p: (978) 686-9692  
 Hours: M,W 9–1; some W 2–4:30

**Essex Probate and Family Court – Salem Session**  
 (coordinated by the Essex County Bar Association)  
 36 Federal St, Salem, MA 01970  
 p: 978-744-1020 ext 1 (general court information)  
 Hours: M,W 9–12

**Mass Legal Services**

www.masslrf.org

**Legal Resource Finder** provides contact information for legal aid programs, government agencies, and court programs that may be able to help with a legal issue for free or low-cost.

**Massachusetts Advocates for Children**

p: (617) 357-8431 Boston, MA  
 See page 20

Provides legal assistance to children experiencing barriers to education. Offers helpline for information, assistance, and referrals.

**Massachusetts Bar Association**

**Lawyer Referral Service**

20 West St, Boston, MA 02111  
 p: (617) 654-0400  
 toll-free: (866) MASS-LRS or (866) 627-7577  
 www.masslawhelp.com  
 Ages: all Fees: vary, some sliding scale  
 Hours: M–F 9–4:45

A lawyer referral service that can help with looking for an attorney.

**Massachusetts Bureau of Special Education Appeals (BSEA)**

p: (617) 626-7250 Boston, MA  
 See page 20

Conducts mediations and hearings to resolve disputes about special education services or placements between parents, school districts, private schools, and state agencies. Parents or school districts may request assistance.

**Northeast Legal Aid-Northeast Justice Center**

p: (978) 458-1465 Lawrence and Lowell, MA  
 See page 29

Provides a broad range of civil legal assistance in matters including housing and foreclosure prevention, immigration, domestic violence and public benefits.

**North Shore Community Mediation**

100 Cummings Ctr, Ste 307-J, Beverly, MA 01915  
 p: (978) 232-1212 f: (978) 232-0060  
 e: info@nsmediation.org  
 www.nsmediation.org  
 Ages: all Fees: sliding scale

Provides non-adversarial, third party mediation services to assist in identifying disputed issues and seeking fair settlements without court. Also provides parent and family mediation (pg. 89).

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**Victim Rights Law Center**

115 Broad St, 3rd Fl, Boston, MA 02110

p: (617) 399-6720 ext 19 (intake)

Spanish: (617) 399-6720 ext 35

[www.victimrights.org](http://www.victimrights.org)

Ages: all

Fees: none

Provides consultation and legal representation for victims of rape and sexual assault in matters of privacy, education, immigration, employment, financial assistance, housing, and safety.

## LGBT Services

**Fenway Community Health Peer Listening Line**

p: (617) 627-2535

[www.fenwayhealth.org/help-lines](http://www.fenwayhealth.org/help-lines)

Anonymous and confidential help line that is a safe place for LGBT youth to call for information, referrals, and support.

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**Gay and Lesbian Advocates and Defenders (GLAD)**

p: (617) 426-1350

Boston, MA

*See page 71*

Provides legal information, referrals, and, in some cases, representation to address discrimination based on sexual orientation and gender identity.

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**Gay, Lesbian, Bisexual, and Transgender National Hotline**

hotline: (888) 843-4564

youth talkline: (800) 246-7743

[www.youthtalkline.org](http://www.youthtalkline.org)

Hours: M–F 4–12; Sa 12–5

Provides telephone and email peer-counseling, as well as factual information and local resources on LGBT issues across the country.

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**GLBTQ Domestic Violence Project**

[www.glbtqdv.org](http://www.glbtqdv.org)

*See page 27*

p: (617) 779-2130 (legal assistance)

Support for gay, lesbian, bisexual, transgender, and queer victims of abuse through direct services, education, and advocacy.

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**Greater Boston Parents, Families, and Friends of Lesbians and Gays (PFLAG)**

85 River St, Ste 3A, Waltham, MA 02453  
 p: (781) 891-5966 f: (781) 891-7444  
 helpline: (866) 427-3524  
 e: [info@gbpflag.org](mailto:info@gbpflag.org)  
[www.gbpflag.org](http://www.gbpflag.org)  
 Ages: all Fees: none  
 Hours: M–F 9–5

Uses support, education, resources, a helpline, and advocacy to foster dialogue, create safe environments, counter homophobia and violence, and help parents and families to understand and connect with their LGBT children.

**Massachusetts Commission on Gay, Lesbian, Bisexual, and Transgender Youth**

250 Washington St, 4th Fl, Boston, MA 02108  
 p: (617) 624-5495  
[www.mass.gov/cgly](http://www.mass.gov/cgly)  
 Ages: all Fees: vary

Government advisory agency to all branches of state government. Provides resources aimed towards protecting and supporting the health and safety of LGBTQ+ youth.

**Merrimack Valley Alliance of Gay, Lesbian, Bisexual and Transgender Youth**

190 Academy Rd, North Andover, MA 01845  
[www.bagly.org/programs/youth-group/mcvagly](http://www.bagly.org/programs/youth-group/mcvagly)  
 Hours: M 6-8

Holds weekly meetings at North Parish Unitarian Universalist in North Andover Old Center to provide LGBTQ a safe environment to gather and discuss issues.

**The Network/La Red**

p: (617) 695-0877 Boston, MA  
 hotline: (617) 742-4911  
*See page 29*

Provides free services in English and Spanish for survivors of partner abuse in the LGBTQ community.

**North Shore Alliance of Gay, Lesbian, Bisexual, and Transgender Youth (NAGLY)**

2 East India Square, Ste 121, Salem, MA 01970  
 p: (978) 224-2102  
[www.nagly.org](http://www.nagly.org)  
 Ages: 10–23 yrs Fees: none  
 Hours: F 2–8 (drop-in)

Holds various regular meetings to provide LGBTQ youth a brave and safe space for sharing experiences, getting information, and

receiving support. Groups include Middle School, Parents and Educators, and TRANS-cendence.

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**Seacoast Outright**

206 Court St, Portsmouth, NH 03801  
p: (603) 552-5824  
[www.seacoastoutright.org](http://www.seacoastoutright.org)  
Ages: 12–24 yrs

A meeting place where people can come to socialize with peers and mentors to discuss experiences and support each other without discrimination or judgment.

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**The Trevor Project**

lifeline: (866) 488-7386  
[www.thetrevorproject.org](http://www.thetrevorproject.org)  
Hours: 24/7

Provides crisis intervention and suicide prevention, as well as other resources that help with many issues facing LGBTQ youth.

## Mental Health Services

NOTE: For updated information about waitlists for various mental health services that take MassHealth, go to [www.mabhaccess.com](http://www.mabhaccess.com).

**American Training, Inc**

[www.americantraininginc.com](http://www.americantraininginc.com)

Provides day and residential programming including clinical and vocational services for individuals with mental health challenges.

**Andover Office**

6 Campanelli Dr, Andover, MA 01810  
p: (978) 685-2151      f: (978) 683-5124

**Lawrence Office**

18 Bellevue St, Lawrence, MA 01841  
p: (978) 655-3483      f: (978) 655-3487

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**Amesbury Psychological Center, Inc**

24 Morrill Pl, Amesbury, MA 01913  
p: (978) 388-5700      f: (978) 388-4052  
e: [amesburypsych@amesburypsychological.com](mailto:amesburypsych@amesburypsychological.com)  
[www.amesburypsychological.com](http://www.amesburypsychological.com)  
Ages: 5+ yrs      Fees: vary, primarily insurance  
Hours: M–F 9–5

Provides a variety of mental health services including individual, couple, family, and group therapy. Also offers substance abuse services (pg. 93).

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**Andover Counseling Center**

565 Turnpike St, Ste 81, North Andover, MA 01845

p: (978) 682-1579 f: (978) 689-4582

[www.andovercounseling.com](http://www.andovercounseling.com)

Ages: all

Hours: M–F 7:30–7:30; Sa 7:30–2:30

Serving all neighboring communities, specializes in learning disabilities, school advocacy support, and academic testing.

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**Andover Psychotherapy**

2 Dundee Park, Andover, MA 01810

p: (978) 475-6950

Provides individual therapy for children, adolescents, and adults.

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**Arbour Counseling Services**

p: (800) 222-2237

[www.arbourhealth.com](http://www.arbourhealth.com)

Ages: vary by program Fees: vary, primarily insurance

Hours: M–Th 8:30–7, F 8:30–6, Sa 9–1

Provides individual, couple, family, in-home, and group mental health counseling; crisis management; assessments and evaluations.

**Haverhill Office**

116 Summer St, Haverhill, MA 01830

p: (978) 373-7010 f: (978) 373-1678

**Lawrence Office**

599 Canal St, Ste 1 East, Lawrence, MA 01840

p: (978) 686-8202 f: (978) 686-1281

**Lowell Treatment Center**

391 Varnum Ave, Lowell, MA 01854

p: (978) 703-2200 f: (781) 762-0550

e: [info@treatment-centers.net](mailto:info@treatment-centers.net)

Offers in-patient and partial hospitalization services, evaluations, in-home stabilization and therapy, and therapeutic mentoring.

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**Blue Skies Wellness, Inc**

232 Pleasant St, 2nd Fl, Methuen, MA 01844

p: (978) 655-1823 f: (978) 655-1759

hotline: (888) 336-1411 (confidential anti-bullying help for kids 13+)

e: [blueskieswellnessinc@gmail.com](mailto:blueskieswellnessinc@gmail.com)

[www.blueskieswellnessinc.org](http://www.blueskieswellnessinc.org)

Hours: M–F 9–5; Sa by appointment

Ages: 3+ yrs

Provides bullying prevention and mental health counseling. Also offers confidential anti-bullying help for kids.

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**Catholic Charities North**

[www.ccab.org/?q=location-north-boston](http://www.ccab.org/?q=location-north-boston)

See page 40

Ages: all

Fees: most insurances, sliding scale

**Family Counseling and Guidance Center**

p: (978) 774-6820

Danvers, MA

Provides office- and home-based individual and family therapy as well as psychopharmacology for individuals seen by a therapist at this location. Outreach therapy services also available.

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**Center for Psychiatric Medicine**

290 Merrimack St, 1st Fl, Lawrence, MA 01843

p: (978) 685-8800

f: (978) 685-8808

e: [info@centerforpsychmed.com](mailto:info@centerforpsychmed.com)

[www.centerforpsychmed.com](http://www.centerforpsychmed.com)

Hours: M,Tu,Th: 9–8; W 8–7; F 9–5, Sa by appointment

Specializes in neuropsychiatry, psychiatry, psychotherapy, addiction services, and outpatient detox programs

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**Children's Friend and Family Services**

(a division of the **Justice Resource Institute [JRI]**)

p: (978) 682-7289

Lawrence, MA

See page 65

p: (978) 482-2014 (clinic)

p: (978) 686-2954 (CSA)

Ages: 3–21 yrs, adults

Fees: vary, primarily insurance

Through its clinic, provides a variety of mental health services and programs geared toward children, youth, and families including individual, outreach, in-home, school-based, play, and trauma-focused cognitive behavioral therapy (TF-CBT) as well as therapeutic mentoring, juvenile court clinic services, and youth mentoring for at-risk youth. Also offers **Community Service Agency (CSA)** services which assist families to access services and coordinate care for children and youth with serious emotional disturbance in Andover, Lawrence, Methuen, and North Andover.

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**Counseling Associates of Dracut & Methuen**

e: [info@ma-nh-psychotherapy.com](mailto:info@ma-nh-psychotherapy.com)

[www.cadm-therapists.com](http://www.cadm-therapists.com)

Ages: 4+ yrs

Fees: most insurances

Provides therapy for children and adults. Varying services for individuals, couples, and families.

**Dracut Office**

14 Loon Hill Rd, Dracut, MA 01826

p:(978) 934-9444

f: (978) 441-0800

**Methuen Office**

236 Pleasant St, Methuen, MA 01844

p: (978) 683-0133 f: (978) 683-9818

**Counseling for Change Associates**

60 Island St #43, Lawrence, MA 01840

p: (978) 687-3700 f: (978) 928-2856

Provides counseling services for low-income clients.

**Family Continuity**

360 Merrimack St, Bldg 9, 3rd Fl, Lawrence, MA 01843

p: (978) 687-1617 f: (978) 687-1597

toll-free: (866) 219-3320

e: info@familycontinuity.org

www.familycontinuity.org

Ages: all Fees: insurance, limited sliding scale

Provides outpatient mental health counseling. Also offers in-home therapy, community support program, therapeutic mentoring, and parenting classes. The Community Support Program provides intensive case management to individuals who are considered to be "at risk" within the community.

**Family Counseling Association of Andover**

12 Essex St, Andover, MA 01810

p: (978) 222-3121 f: (978) 296-3460

e: info@fca-andover.com

www.fca-andover.com

Ages: all Fees: private insurance, reduced rate

Individual and family counseling available. Serves all surrounding communities.

**Family Services of the Merrimack Valley**

p: (978) 327-6600 Lawrence, MA

*See page 31*

p: (978) 327-6613 (counseling appointments)

crisis help line: (978) 327-6607 or (866) 912-HOPE (4637)

Ages: 5+ yrs (therapy); 21+ yrs (psychiatry)

Provides a range of services including trauma response services, outpatient therapy, in-home therapy, therapeutic mentoring, support groups, and psychiatric evaluation and follow up. Through its **Samaritans of Merrimack Valley** program, provides suicide prevention and postvention services including a crisis help line.

**Family & Community Resource Center**

p: (978) 975-8800 Lawrence, MA

Provides mental health services for youth engaging in children requiring assistance (CRA) behaviors.

**Harborside Counseling**

143 State St, Newburyport, MA 01950

p: (978) 462-7057

www.harborsidecounseling.com

Provides individual counseling in a wide array of specialties, as well as group therapy and medication management.

**Home Health VNA**

360 Merrimack St, Bldg 9, Lawrence, MA 01843

p: (800) 933-5593

www.homehealthvna.org

Provides home-based services, case management services, mental health counseling, and information to HIV-positive adolescents and homeless individuals.

**Institute for Family Centered Services**

12 Methuen St, 1st Fl, Lawrence, MA 01840

p: (978) 794-7966

f: (978) 794-9890

www.ifcsinc.com

Provides in-home and community-based treatment including diagnostic assessment, case management, outpatient treatment, crisis stabilization, therapeutic support, and family centered treatment.

**Jewish Family & Children's Service**

p: (781) 647-5327

Waltham, MA

*See page 49***North Shore Office**

p: (978) 741-7878

Danvers, MA

p: (781) 741-7878 ext 1 (in-home services)

Ages: 3–21 yrs

Fees: MassHealth (MBHP)

Offers in-home therapy and therapeutic mentoring for children with mental health disorders as well as in-home behavioral services for children with autism or mental health disorders.

**Lahey Health Behavioral Services**

199 Rosewood Dr, Ste 250, Danvers, MA 01923

p: (978) 968-1700

e: info@nebhealth.org

www.nebhealth.org

Provides an array of mental health services at the following offices:

**Haverhill Office**

26 ParkRidge Rd, Ste 2B Haverhill, MA 01835

p: (978) 374-0414

f: (978) 373-6363

p: (877) 255-1261 (emergency evaluation)

p: (978) 373-3086 (in-home therapy)

p: (978) 373-3086 ext 3 (outreach counseling)

Provides in-home therapy and therapeutic mentoring and emergency psychiatric services for adolescents and adults. Also offers **Community Service Agency (CSA)** services which assist families to access services and coordinate care for youth with serious emotional disturbance in Amesbury, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, and West Newbury.

**Lawrence Office**

12 Methuen St, 2nd Fl, Lawrence, MA 01841  
 p: (978) 683-3128 f: (978) 682-7296  
 p: (978) 620-1250 or (877) 255-1261 (emergency evaluation)

In home therapy, therapeutic mentors, and outpatient counseling. Also offers emergency psychiatric services.

**Victims of Crime and Loss (VOCAL)**

131 Rantoul St, Beverly, MA 01915  
 p: (978) 927-4506 ext 2  
[www.nebhealth.org](http://www.nebhealth.org)  
 Eligibility restrictions: victims of trauma, including children who witness domestic violence  
 Ages: children and adults Fees: none  
 Serves primarily Boxford, Georgetown, Haverhill, Ipswich, Newburyport, and Topsfield

Also offers substance abuse services at these locations (pg. 94):

**Adolescent Residential Treatment Center**

111 Middleton Rd, Danvers, MA 01923  
 p: (978) 739-7615  
 p: (617) 661-3391 (intake)

**Danvers Treatment Center and Outpatient/Opioid Treatment Program**

111 Middleton Rd, Danvers, MA 01923  
 p: (978) 777-2121 f: (978) 774-4814

**H.A.R.T House**

365 East St, Tewksbury, MA 01876  
 p: (978) 851-0969 f: (978) 851-0998

**Team Fourteen**

800 Cumming Ctr, Ste 364U, Beverly, MA 01915  
 P: (978) 867-7137  
[www.teamfourteen.org](http://www.teamfourteen.org)

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**Mass General for Children at North Shore Medical Center**

57 Highland Ave, Salem, MA 01970  
 p: (978) 354-2660 f: (978) 354-3777  
 p: (978) 354-2670  
[nsmc.partners.org/pediatrics/family\\_resource\\_center](http://nsmc.partners.org/pediatrics/family_resource_center)  
 Ages: all Fees: vary

Through its **Family Resource Center**, provides workshops on mindfulness and stress management and support groups for children, adolescents, families, and professionals. Also offers workshops and support groups for parents (pg. 88).

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**Massachusetts Department of Mental Health (DMH)**

25 Staniford St, Boston, MA 02114

p: (617) 626-8000

TTY: (617) 727-9842

[www.mass.gov/dmh](http://www.mass.gov/dmh)

Eligibility restrictions: individuals who suffer significant functional impairment as a result of mental illness/serious emotional disturbance

Ages: all

Fees: none

Provides referrals, providers, and placements for individuals with severe mental health diagnoses.

**Northeast Area Office**

PO Box 387

Tewksbury, MA 01876

p: (978) 863-5000

f: (978) 863-5091

TTY (978) 640-1193

**Essex North Site Office**

280 Merrimack St, 3rd Fl, Lawrence, MA 01843

p: (978) 738-4500

f: (978) 738-4559

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

**North Shore Site Office**

35 Congress St, Salem, MA 01970

p: (978) 741-7300

f: (978) 741-7340

Serves Ipswich and Topsfield

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**Massachusetts MENTOR (MENTOR)**

1 Union St, 2nd Fl, Lawrence, MA 01840

p: (978) 794-7966

f: (978) 794-9890

[www.ma-mentor.com](http://www.ma-mentor.com)

Ages: 0–21 yrs

Fees: insurance-based, MassHealth

Provides in-home therapy and family-centered treatment.

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**Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)**

[www.mspcc.org](http://www.mspcc.org)

See page 50

Child and family counseling, trauma counseling, and military family support. Lawrence office provides free on-site and telephone behavioral health consultation services to child care and after-school programs as well as families.

**Lawrence Office**  
p: (978) 682-9222

**Lowell Office**  
p: (978) 937-3087

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**Merrimack Valley Catholic Charities**

p: (978) 452-1421 Lowell, MA

See page 33

Ages: adults Fees: primarily MassHealth

Provides counseling.

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**Millyard Health Collaborative, Inc.**

5 Market Sq, Ste 204, Amesbury, MA 01913

p: (978) 388-3343 f: (978) 388-3342

[www.millyardhealth.com](http://www.millyardhealth.com)

Ages: children 2+ yrs and their parents

Psychotherapy for children. Provides cognitive therapy, behavioral/addiction services, and assistance to parents dealing with children suffering from mental disorders.

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**National Alliance on Mental Illness (NAMI) of MA**

The Schrafft Center, 592 Main St, Ste 1M17, Boston, MA 02129

p: (617) 580-8541 f: (617) 580-8673

help line: (800) 370-9085

[www.namimass.org](http://www.namimass.org)

Ages: all Fees: none

Provides community education courses for family members of those afflicted with mental illness, support groups for those in recovery from mental illness, separate support groups for family members, and advocacy for improved delivery of mental health care.

**NAMI Cape Ann**

43 Gloucester Ave, Ste 2A, Gloucester, MA 01931

p: (978) 281-1557 f: (978) 281-1500

e: [namicapeann@verizon.net](mailto:namicapeann@verizon.net)

[www.namicapeann.org](http://www.namicapeann.org)

**NAMI Greater North Shore**

PO Box 3240, Beverly, MA 01915

p: (617) 984-0504

[www.namigreaternorthshore.org](http://www.namigreaternorthshore.org)

**NAMI Northeast Essex**

PO Box 1821, Haverhill, MA 01831

help line: (978) 872-4525

e: [nnea333@gmail.com](mailto:nnea333@gmail.com)

[www.naminortheastessex.org](http://www.naminortheastessex.org)

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**North American Family Institute (NFI)**

30 Rosewood Dr, Danvers, MA 01923

p: (978) 536-0286 f: (978) 531-0312

[www.nfima.org](http://www.nfima.org)

Provides outpatient counseling. Also offers substance abuse programs and services (pg. 97).

**Haverhill Office**

76 Winter St, Haverhill, MA 01830  
p: (978) 373-1181 f: (978) 374-7605

**North Shore Counseling Center**

900 Cumming Center, Ste 324-S, Beverly, MA 01915  
p: (978) 922-2280  
www.nsccl-inc.com

Ages: all Fees: vary, primarily insurance

Provides outpatient therapy to individuals, couples, and families; therapy groups for issues such as anxiety and chronic pain management; and juvenile diversion programs. Also offers co-parenting program (pg. 89).

**Northeast Family Services**

p: (774) 206-1125 Lawrence, MA  
See page 23

In-home behavioral services, in-home therapy, and therapeutic mentoring.

**The Northeast Independent Living Program, Inc.**

p/TTY: (978) 687-4288 Lawrence, MA  
See page 23

The **Northeast Recovery Learning Center** provides a peer-staffed department that focuses on recovery-based education, information, and referrals for individuals with mental health disabilities.

**Parent/Professional Advocacy League (PPAL)**

15 Court Sq, Ste 660, Boston, MA 02108  
p: (866) 815-8122 f: (617) 542-7832  
www.ppal.net

Ages: all Fees: none

Statewide organization that provides advocates for improved access to mental health services for children, youth, and their families. Also offers parent support (pg. 90).

**Haverhill Transition Support Group**

7 Winter St, Haverhill, MA 01830 (Tu group)  
409 Washington St, Haverhill, MA 01832 (W group)  
p: (978) 891-4097  
e: cbisgrove@ppal.net

Eligibility Restrictions: parents of youth 14–26

Hours: 4th Tu 6–8; 2nd W 10:30–12:30

Groups offer transitional support and education for parents.

**Lawrence Parent Support Group**

439 Union St, Lawrence, MA 01843  
p: (978) 681-9581

e: dsantiago@mspcc.org  
Hours: 1st & 3rd Tu 6–7:45

**Lowell Parent Support Group**

p: (508) 668-5739  
e: ncollier@mspcc.org  
Hours: 2nd & 4th Tu 6–7:45

Call for location.

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**Priority Professional Care, Inc**

15 Union St, Ste 204, Lawrence, MA 01840

p: (978) 655-7782

www.ppcboston.com

Ages: all

Fees: insurance-based, MassHealth only

Provides individual and in-home services for children, youth, and their families.

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**Psychotherapy Associates of North Reading & Amesbury**

5 Market Sq, Ste 102, Amesbury, MA 01913

p: (978) 664-2566

www.panr.net

Provides psychological evaluations for children and adolescents with behavioral or emotional problems such as anxiety, depression, relationship counseling, and stress management. Also offers classes to help parents care for their children throughout the divorce process (pg. 91).

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**Pyramid Builders Associates, Inc**

93 Euclid Ave, Lynn, MA 01904

p: (781) 780-3566

f: (781) 780-3569

e: info@pyramidbuilding.org

www.pbacs.org

Provides mental health services to youth and families including in-home therapy, therapeutic mentoring, family therapy, testing and evaluations, and individual and couple counseling and therapy.

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**School-Based Health Centers**

See page 55

**Greater Lawrence Family Health Center**

Hours: M–F 8–4:30 year round except during school breaks

**Greater Lawrence Tech School**

p: (978) 686-8521

**Lawrence High School**

p: (978) 722-8391

**Lahey Health Behavioral Services**

Through its **Student Assistance Program**, provides support and intervention services to students who experience academic, social, or behavioral challenges.

**Ipswich High School**  
134 High St, Ipswich, MA 01938  
p: (978) 968-1700

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**South Bay Community Services**  
[www.southbaycommunityservices.com](http://www.southbaycommunityservices.com)  
*See page 24*

**Lawrence Mental Health Clinic**  
p: (978) 688-4830      Lawrence, MA  
Ages: all      Fees: vary, accepts most insurance

Provides a continuum of community-based services to children, adults, and families including individual therapy, family therapy, couples therapy, group therapy, and in-home family therapy.

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**St. Ann's Home, Inc.**  
100A Haverhill St, Methuen, MA 01844  
p: (978) 682-5276      f: (978) 688-4932  
[www.st.annshome.org](http://www.st.annshome.org)  
Ages: 5–22 yrs      Fees: MassHealth

Community Outreach services provides individual therapy in schools, homes, or at the office. Family therapy available as part of individual therapy referrals when clinically appropriate.

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**Tri-Town Council**  
49 Main St, #6, Topsfield, MA 01983  
p: (978) 887-6512  
helpline: (978) 771-4619  
[www.tritowncouncil.org](http://www.tritowncouncil.org)  
Serves Topsfield and Boxford  
Ages: students      Fees: none

Through its **Project Safety Net** helpline, offers after-hours counseling, support, and referrals for students experiencing a range of urgent problems. Also offers substance abuse services (pg. 99) and youth development (pg. 103).

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**Vinfen**  
p: (978) 469-8245      Lawrence, MA 01843  
*See page 25*  
p: (978) 681-7753  
[www.pointafterclub.org](http://www.pointafterclub.org)  
Eligibility restrictions: individuals in recovery from mental illness

Through its **Point After Club**, provides a community of support to provide housing, employment, education, social, wellness, and life skills support as well as advocacy and art-based rehabilitation.

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**You Forward**  
p: (781) 771-1302  
[admin@hearvoices.org](mailto:admin@hearvoices.org)

www.youforward.org  
 Ages: 16–25 yrs

Through its drop-in centers, offers individual and team-based support to help young adults with mental health concerns access resources, meet other young adults, and participate in a variety of activities. Also offers youth development opportunities (pg. 104).

**Haverhill Drop-In Centers**

UU Church, 16 Ashland St, Haverhill, MA 01830  
 Hours: W 1–4  
 The Center, 409 Washington St, Haverhill, MA 01832  
 Hours: Th 2–5

**Lawrence Drop-In Center**

15 Union St, Ste 80, Lawrence, MA 01840  
 Hours: M,Tu,W 1–6

**Parenting Programming**

**Adoption Journeys Merrimack Valley**

p: (978) 687-5852      Lawrence, MA  
 See page 48

**Child & Family Services** provides free family counseling, advocacy, and parent mentorship.

**Birth to Three**

p: (978) 412-0123      Ipswich, MA  
 See page 13

Provides resources and referral services regarding child development, parenting strategies, coping with transitions, exploring child care options, and navigating family challenges.

**Child Care Circuit**

p: (978) 686-4288      Lawrence, MA  
 See page 13

Provides child care resource and referral information as well as parenting support and resources.

**Children’s Friend and Family Services**

(a division of the **Justice Resource Institute [JRI]**)  
 p: (978) 682-7289      Lawrence, MA  
 See page 65

Provides assistance to teen parents, parenting support groups, and education for parents of children with behavioral health needs.

**Community Action, Inc (CAI)**

p: (978) 373-1971 Haverhill, MA

See page 14

**Family & Community Connection**

346 Broadway, Haverhill, MA 01832

p: (978) 914-7893

Eligibility restrictions: Amesbury, Georgetown, Groveland, Haverhill, Merrimac, Newburyport, and West Newbury residents only

Ages: 0–8 yrs

Fees: none

Provides information, resources, referrals, and parent education opportunities, including home visits, developmental screening, adult education, family education, and family literacy activities.

**Community Day Learning**

p: (978) 722-8492 Lawrence, MA

See page 3

**Teen Parent Infant/Toddler Program**

p: (978) 273-5514 Lawrence, MA

Hours M–F 6:45–4

Provides case management for young parents, connects to health care services and providers, and offers day care.

**Family Services of the Merrimack Valley**

p: (978) 327-6600 Lawrence, MA

See page 31

Provides a variety of parenting programs to help parents, children, and relatives gain knowledge and skills to create a stronger, healthier family unit. Also offers a court-mandated parent education class for divorcing parents.

**Families & Youth Initiative**

Lawrence/Methuen Community Coalition

p: (978) 332-8250 Lawrence, MA

**Family & Community Resource Center**

p: (978) 975-8800 Lawrence, MA

Provides programs and services for families in need of assistance and support.

**Federation for Children with Special Needs**

p: (617) 236-7210 Boston, MA

See page 19

p: (978) 851-7261 ext 4018 (Northeast Family TIES)

toll-free: (800) 905-TIES

www.massfamilyties.org

Provides education and support for parents of disabled children. The **Family TIES** program offers information and referral services,

emotional support, and trainings to parents of children and youth with special needs.

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**Greater Lawrence Community Action Council, Inc (GLCAC)**

p: (978) 681-4900

*See page 5*

p: (978) 681-4985 (Michael B. Christensen Support Center)

p: (978) 681-4992 (PCHP)

p: (978) 620-4724 (CFCE)

The **Michael B. Christensen Community and Family Support Center** provides programs that focus on goal-oriented parent education. The **Parent Child Home Program (PCHP)** provides in-home services to assist parents with techniques for reading, talking and playing with their young children to increase school readiness. The **Coordinated Family and Community Engagement Program (CFCE)** provides playgroups, home visiting, resources, and referrals to strengthen families, optimize child development, and bolster school readiness.

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**Greater Newburyport Mothers and Families Club**

P.O. Box 316, Newburyport, MA 01950

e: president@greaternewburyportfamilies.org

www.greaternewburyportfamilies.org

Eligibility restrictions: families with a child/children under 18 and who live in the Greater Newburyport area

Fee: \$52/one-year membership

Provides support, information, and friendship for families with young children in the Greater Newburyport area.

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**Jewish Family & Children's Service**

p: (781) 647-5327 Waltham, MA

*See page 49*

Fees: none

The **New Moms** program trains and supervises volunteers who make weekly visits to provide support and companionship to pregnant women and mothers of infants up to age 1.

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**Mass General for Children at North Shore Medical Center**

p: (978) 354-2660 Salem, MA

p: (978) 354-2670

*See page 80*

Through its **Family Resource Center**, provides workshops and support groups for parents.

-----  
**Massachusetts Alliance on Teen Pregnancy**

105 Chauncy St, 8th Fl, Boston, MA 02111

p: (617) 483-9122

toll-free: (800) 645-3750 ext 115

e: info@massteenpregnancy.org

www.massteenpregnancy.org

Through its **Benefits Access Project** helps connect young parents and providers to resources for child care, housing, and food.

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**Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)**

www.mspcc.org

See page 50

Provides in-home services to first-time teen and parents under 21 years through its **Healthy Families** program, as well as workshops, trainings, and support groups for parents of children with mental health concerns at the following locations:

**Lawrence Office**

p: (978) 682-9222

**Lowell Office**

p: (978) 937-3087

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**Merrimack Valley Catholic Charities**

p: (978) 452-1421 Lowell, MA

See page 33

Provides family support services, grandparents as parents support, and parent support services.

**Family Support Services**

p: (978) 452-1421 Lawrence, MA

Provides parent education workshops.

**Haverhill**

p: (978) 521-6265

Eligibility restrictions: first-time parent under 21 yrs with baby under 12 mos

**Healthy Families** program provides home visiting and counseling for young parents.

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**The Mother Connection, Inc**

PO Box 2089, Andover, MA 01810

www.themotherconnection.org

Fees: \$35/yr, \$60/two yrs, or \$75/three yrs

Provides information, resources, support, and recreational activities for mothers and their families in the Merrimack Valley.

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**North Shore Community Mediation**

p: (978) 232-1212 Beverly, MA

See page 72

Provides parent and family mediation for divorcing parents, parents living apart, and conflict resolution between parents and children

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**North Shore Counseling Center**

p: (978) 922-2280 Beverly, MA

See page 83

Fees: \$80  
Hours: M 6–8:30

Offers **Parent Education and Custody Effectiveness (PEACE)** program for parents to manage conflicts that arise in co-parenting.

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**Parent/Professional Advocacy League (PPAL)**

p: (866) 815-8122 Boston, MA  
*See page 83*

Support groups for parents organized by affiliated organizations.

**Haverhill Transition Support Group**

p: (978) 891-4097  
Hours: 4th Tu 6–8; 2nd W 10:30–12:30

Groups offer transitional support and education for parents.

**Lawrence Parent Support Group**

p: (978) 681-9581  
Hours: 1st & 3rd Tu 6–7:45

**Lowell Parent Support Group**

p: (508) 668-5739  
Hours: 2nd & 4th Tu 6–7:45

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**Parents Helping Parents of Massachusetts**

108 Water St, Watertown, MA 02472  
p: (617) 926-5008 f: (617) 926-5011  
helpline: (800) 632-8188  
[www.parentshelpingparents.org](http://www.parentshelpingparents.org)

Free, confidential parent support groups in various locations. See website for details. Confidential **Parental Stress Line** provides support for Massachusetts parents.

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**The Pettengill House, Inc**

p: (978) 463-8801 Salisbury, MA  
*See page 46*

Provides family stabilization services, home visits, assessments, and interventions and supports for seniors raising children.

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**Professional Center for Child Development**

[www.theprofessionalcenter.org](http://www.theprofessionalcenter.org)  
*See page 24*

Eligibility restrictions: child with developmental disability

Through its **Early Intervention** program, provides parent support groups, parent/child groups, and workshops for child care givers and families at the following locations:

**Andover**

p: (978) 475-3806

This location has a parent library with materials about many physical and mental health issues.

**Lawrence**  
p: (978) 688-5070

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**Psychotherapy Associates of North Reading & Amesbury**  
p: (978) 664-2566  
*See page 84*

Provides classes to help parents care for their children throughout the divorce process.

-----  
**YWCA of Greater Lawrence**  
p: (978) 687-0331                      Lawrence, MA  
*See page 12*  
p: (978) 682-3039 (Teen Parenting Program)  
Ages: 17–21 yrs

Provides support and housing to pregnant and parenting teens and their children so young mothers can continue their education and gain skills.

## **Reproductive and Sexual Health Services**

**AIDS Action Committee**  
75 Amory St, Boston, MA 02119  
p: (617) 437-6200  
p: (877) 627-3933 (toll-free sexual health helpline for young adults)  
p: (877) 232-4636 (toll-free HIV/AIDS and Hepatitis C hotline)  
[www.aac.org](http://www.aac.org)  
[www.mariatalks.com](http://www.mariatalks.com)

Provides information about sexuality, STDs, birth control, emergency contraception, and parenting.

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**CDC's National Prevention Information Network**  
p: (800) 243-7012 (teens only)  
p: (800) 227-8922  
Spanish: (800) 344-7432  
Hours: M–F 9–6

Provides information on prevention of HIV/AIDS, STIs, tuberculosis, and viral hepatitis.

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**Family Services of the Merrimack Valley**  
p: (978) 327-6600                      Lawrence, MA  
*See page 31*  
Eligibility restrictions: Lawrence residents  
Ages: 11–18 yrs

The **SIBS Program** engages siblings of pregnant and parenting teens through case management and group services to prevent early pregnancy.

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**Health Quarters**

[www.healthq.org](http://www.healthq.org)

Provides confidential reproductive healthcare, prevention, and education services for low income men, women, and teens. Offers services including HIV/STD testing and treatment, pregnancy testing and counseling, breast and cervical cancer screening, and birth control.

**Haverhill**

215 Summer St, Ste 16, Haverhill, MA 01830

p: (978) 228-2291

**Lawrence**

280 Merrimack St, Ste 501, Lawrence, MA 01843

p: (978) 705-6637

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**Lowell Community Health Center**

161 Jackson St, Lowell, MA 01852

p: (978) 937-9700

f: 978-275-9890

[www.lchealth.org](http://www.lchealth.org)

Ages: all

Fees: vary, sliding scale available

Provides complete family planning services for men and women, OB/GYN services, HIV testing, counseling and referral services, HIV prevention and education, medication adherence, acupuncture, HIV infectious disease specialty care, and case management for adults and children.

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**Massachusetts Healthy Start**

p: (888) 488-9161

*See page 54*

Free insurance program for pregnant, uninsured women.

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**Planned Parenthood**

1055 Commonwealth Ave, Boston, MA 02215

p: (800) 258-4448

f: (617) 616-1617

p: (877) 686-5772 ext 3 (sexual health counseling and referrals)

[www.plannedparenthood.org](http://www.plannedparenthood.org)

Provides abortion services, birth control, HIV testing, men's health care, morning-after pill (emergency contraception), pregnancy testing and services, STD testing, treatment and vaccines, and women's health care.

# Substance Abuse Services

## **Alcoholics Anonymous of Greater Boston**

12 Channel St, Ste 604, Marine Industrial Park, Boston, MA 02210

p: (617) 426-9444

[www.aa.org](http://www.aa.org)

Ages: all

Fees: none

Support group for recovering alcoholics.

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## **Amesbury Psychological Center, Inc**

p: (978) 388-5700

Amesbury, MA

See page 75

Provides outpatient substance abuse counseling.

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## **Baldpate Hospital**

83 Baldpate Rd, Georgetown, MA 01833

p: (978) 352-2131

[www.detoxma.com](http://www.detoxma.com)

Ages: 18+ yrs

Fees: insurance-based

Provides medically assisted detox from substances as well as inpatient and outpatient programs.

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## **Bridgewell**

66 Silsbee St, Lynn, MA 01902

p: (781) 581-9270

f: (781) 581-8413

e: [projectcope@bridgewell.org](mailto:projectcope@bridgewell.org)

[www.bridgewell.org/projectcope](http://www.bridgewell.org/projectcope)

Ages: all

Fees: \$100/intake; \$40/session; sliding scale

Through **Project Cope**, provides outpatient, group, and residential substance abuse and addiction services and outpatient and court-ordered behavioral health services.

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## **The CASTLE (Clean and Sober Teens Living Empowered)**

30 Meadowbrook Rd, Brockton, MA 02301

p: (508) 638-6000

f: (508) 635-6050

[www.castlekids.org](http://www.castlekids.org)

Ages: 13–17 yrs

Fees: insurance-based

Provides adolescents with a 12-step addiction program, detox services, individual counseling, family therapy, and aftercare planning.

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## **Habit Management Institute Methadone Clinic**

10 Embankment St, Lawrence, MA 01841

p: (978) 687-6300

www.crchealth.com

Ages: all

Provides treatment to individuals who are attempting to overcome an addiction or dependence on heroin or other opioids.

**Haven of Hope**

76 Union St, Methuen, MA 01844

p: (978) 258-3982

e: havenofhope@havenofhopemethuen.com

www.havenofhopemethuen.com

Eligibility restrictions: women only

Fees: \$200/wk

Faith based, 12-step “transformation” house that provides a safe and sober living environment for women learning to cope without drugs or alcohol.

**Holy Family Hospital**

www.holyfamily-hospital.org

See page 53

**Haverhill**

p: (978) 374-2000

p: (978) 420-1156 (comprehensive addiction program)

www.holyfamily-hospital.org/services-directory/behavioral-health

Ages: 18+ yrs

Through its **Comprehensive Addiction Program**, provides inpatient medical assistance while going through detoxification from drugs and alcohol, and, following discharge, provides outpatient support services.

**The Institute for Health and Recovery**

349 Broadway, Cambridge, MA 02139

p: (617) 661-3991 f: (617) 661-7277

toll-free: (866) 705-2807

e: ihr@healthrecovery.org

www.healthrecovery.org

Provides a range of treatment and prevention services for youth and families and operates a central intake line for residential substance use services at the numbers above.

**Lowell Office**

97 Central St, Ste 207, Lowell, MA 01852

p: (866) 705-2807

**Lahey Health Behavioral Services**

p: (978) 968-1700 Danvers, MA

See page 79

Offers substance abuse services for youth and families at the following locations:

**Adolescent Residential Treatment Program**

p: (978) 739-7615 Danvers, MA

p: (617) 661-3391 (intake)

Eligibility restrictions: boys only

Ages: 12–18 yrs

Offers highly structured residential program addressing substance abuse issues.

**Danvers Treatment Center and Outpatient Opioid/Methadone Treatment Program**

p: (978) 777-2121 Danvers, MA

Ages: 18+ yrs

Fees: insurance, self-pay

For opioid-dependent clients, offers long-term maintenance program which includes group and individual therapy. Also provides short-term and long-term detoxification from drugs and alcohol in a medical setting.

**H.A.R.T. House**

p: (978) 851-0969 Tewksbury, MA

Eligibility restrictions: women and children only

Residential treatment for women and their children, including individual, family, and group therapy; relapse prevention; parenting education; and access/referral to community resources.

**Haverhill Outreach Counseling**

p: (978) 373-3086 ext 3 Haverhill, MA

Provides outpatient therapy to support individuals struggling with substance abuse.

**Team Fourteen**

p: (978) 867-7137 Beverly, MA

[www.teamfourteen.org](http://www.teamfourteen.org)

Ages: 12–21 yrs

Fees: none

Provides evidence-based treatment (A-CRA) to provide short-term outreach counseling to adolescents with historic or current substance abuse. Treatment delivered through community engagement and individual and family meetings.

**Learn to Cope**

4 Court St, Ste 110, Taunton, MA 02780

p: (508) 738-5148

[www.learn2cope.org](http://www.learn2cope.org)

Statewide support organization that offers education, resources, peer support, and hope for parents and family members of individuals addicted to opioids or other drugs.

**Link House, Inc**

37 Washington St, Newburyport, MA 01950

p: (978) 462-7341

f: (978) 462-7461

www.linkhouseinc.org

Eligibility restrictions: short period of sobriety

Ages: 18+ yrs

Provides supportive residential environment to empower individuals in their recovery. Provides case management, goal setting, substance abuse information, and self help linkage.

**The Elms**

33 Friend St, Amesbury, MA 01913

p: (978) 388-3373

Eligibility restrictions: men only

**Link House**

37 Washington St, Newburyport, MA 01950

p: (978) 462-7341

Eligibility restrictions: men only

**Maris Center**

197 Elm St, Salisbury, MA 01952

p: (978) 462-2595

Eligibility restrictions: women only

**Progress House**

39 High St, Amesbury, MA 01913

p: (978) 834-0088

Eligibility restrictions: men only, 30+ days sober, employed, have health insurance

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**Lowell House, Inc**

555 Merrimack St, Lowell, MA 01854

p: (978) 454-2997

www.lowellhouseinc.org

Ages: 14+ yrs for outpatient; 18+ yrs for residential

Provides residential and outpatient treatment and living options that support recovery. **Structured Outpatient Addiction Program (SOAP)** also offers individual, group, and family therapy; alcohol education; and intensive day structured outpatient addiction programs.

-----  
**Massachusetts Al-Anon and Alateen**

p: (508) 366-0556

www.ma-al-anon-alateen.org

Provides support groups to anyone who deals with the effects of a loved one's substance abuse. Meetings occur all over the state.

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**Massachusetts Department of Public Health (DPH)**

p: (617) 624-6000

Boston, MA

See page 53

**Bureau of Substance Abuse Services (BSAS)**

p: (617) 624-5111

Boston, MA

Coordinates a variety of programs for teens and young adults experiencing difficulties with substance abuse, including outpatient counseling, detoxification and stabilization, residential placements, and recovery homes.

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**Massachusetts Substance Abuse Information and Education Helpline**

p: (800) 327-5050  
e: helpline@hria.org  
www.helpline-online.com

Provides referrals and information about treatment and prevention services throughout Massachusetts 24-hours a day.

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**Motivating Youth Recovery (MYR) Community Healthlink**

12 Queen St, Worcester, MA 01610  
p: (508) 436-2534 (24/7 intake)  
www.communityhealthlink.org  
Ages: 14+ yrs                      Fees: insurance-based

Through its youth stabilization and detox unit, MYR provides adolescents living with a substance related disorder with a safe environment and structured schedule to aid in recovery.

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**New England Region of Narcotics Anonymous (NERNA)**

p: (866) 624-3578  
e: info@newenglandna.org  
www.newenglandna.org

Support group for those recovering from drug addiction. Call toll-free or check website for meeting locations and times.

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**North American Family Institute (NFI)**

p: (978) 536-0286                      Danvers, MA  
*See page 82*

**Haverhill Office**

p: (978) 373-1181  
Ages: 13–18 yrs (SOAP)  
16+ yrs (Shelter-SOAP)

Provides **Structured Outpatient Addiction Program (SOAP)** as well as **Shelter-SOAP** for homeless individuals with addiction or co-occurring mental health disorders. **SOAP** provides intake, individualized treatment plans, group and individual therapy, assistance with housing, medical referrals, and aftercare support.

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**North Shore Recovery High School**

112 Sohier Rd, Beverly, MA 01915  
p: (978) 922-3305                      f: (978) 922-0078  
www.nsedu.org/schools/northshore-recovery-high-school

Provides students with substance abuse issues academic and recovery services.

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**The Pettengill House, Inc**

p: (978) 463-8801 Salisbury, MA

See page 46

Provides substance abuse assistance and crisis intervention.

**The Psychological Center, Inc**

p: (978) 291-2262 Lawrence, MA

See page 61

Provides residential and assorted services for individuals living with substance abuse at the following locations:

**Daybreak Shelter**

p: (978) 975-4547 Lawrence, MA

Provides a temporary shelter. Sign in at 4 pm.

**Women's View**

p: (978) 687-1658 Lawrence, MA

Offers a peer-led Women for Sobriety group, legal referrals, 24/7 support staff, and individual case management.

**Pegasus House**

p: (978) 687-4257 Lawrence, MA

Offers residential long-term treatment.

**Serenity at Summit**

61 Brown St, Haverhill, MA 01830

p: (978) 994-0509

e: admissions@summithelps.com

www.serenityatsummit.com

Ages: 18+ yrs

Fees: most insurance, private pay

Provides detox and residential treatment services to help individuals with drug or alcohol addiction.

**Spectrum Health Systems**

100 Plaistow Rd, Haverhill, MA 01830

p: (800) 464-9555 (24/7 intake)

www.spectrumhealthsystems.org

Medication-assisted treatment for opiate addiction.

**New Beginnings Peer Recovery Center**

487 Essex St, Lawrence, MA 01840

p: (978) 655-3674 f: (978) 258-4355

e: newbeginnings@spectrumhealthsystems.org

www.newbeginningsprc.org

Provides peer support services for adults in various stages of recovery.

**Substance Abuse and Mental Health Services Administration  
(SAMHSA) National Helpline**

p: (800) 662-HELP (4357) f: (240) 221-4292  
e: samhsainfo@samhsa.hhs.gov  
www.samhsa.gov

Confidential, free, 24/7 helpline available in English and Spanish. Provides referrals to local treatment facilities, support groups, and community-based organizations. Callers can also order free publications with information offered in 16 languages.

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**Tri-Town Council**

p: (978) 887-6512 Topsfield, MA  
helpline: (978) 771-4619  
*See page 85*  
Ages: all Fees: none

The Coalition offers drug and alcohol-related resources and prevention and, through its **Project Safety Net** helpline, referrals and after-hours counseling support to students.

## Youth Development and Job Training Programs

**Andover Youth Services**

p: (978) 623-8360 Andover, MA  
*See page 2*

Provides summer and enrichment programs including volunteering, sports, wilderness, and arts opportunities.

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**Beyond Soccer, Inc**

p: (978) 681-5050 Lawrence, MA  
*See page 2*

Offers soccer teams, academic mentoring/tutoring, nutrition education, leadership development, and summer enrichment.

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**Community Teamwork**

p: (978) 459-0551 Lowell, MA  
*See page 26*

Offers youth programs to help build leadership, self-esteem, and self-discipline for youth who have dropped out so they can earn a GED, develop work skills, and perform community service.

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**Elevated Thought**

p: (978) 420-7920 Lawrence, MA  
*See page 4*

Encourages youth to examine local societal issues and explore them through various art mediums. The **Wall Speak Program** pairs professional artists with youth on public art projects.

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**Family Services of the Merrimack Valley**

p: (978) 327-6600                      Lawrence, MA

*See page 31*

Ages: 6–14 yrs (mentoring) Fees: none

Provides community and corporate based mentoring through a range of programs including its **Big Friends Little Friends** program. Also offers a variety of youth development programs that build self-confidence and leadership skills, including for court-involved youth.

**Family & Community Resource Center**

p: (978) 975-8800                      Lawrence, MA

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**Girls Inc of Greater Haverhill**

p: (978) 372-0771                      Haverhill, MA

*See page 5*

Provides year-round academic, enrichment, and skill-building programs which focus on self-reliance, leadership, STEM education, substance abuse prevention, sports and health, career exploration, economic literacy, and violence prevention.

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**Groundwork Lawrence**

p: (978) 974-0770                      Lawrence, MA

*See page 6*

Provides vocational training and work opportunities in environmental fields.

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**Jeanne Geiger Crisis Center**

p: (978) 465-0999                      Newburyport, MA

*See page 7*

**Girls Inc of the Seacoast Area**

p: (978) 465-1268

Provides year-round academic, enrichment, and skill-building programs.

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**Job Corps**

[www.recruiting.jobcorps.gov](http://www.recruiting.jobcorps.gov)

Eligibility restrictions: U.S. citizen or legal resident, low-income

Ages: 16–24 yrs                      Fees: none

Provides education programs such as HiSET preparation and career technical training. Residential and non-residential options offer hands-on training, job placement, and ongoing support after graduation.

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**Jumpstart Youth Connection**

p: (978) 771-5665                      Amesbury, MA

*See page 7*

The **Lets Go to Work** program offers aid in resume development, interview skills, job search skills, and job application completion.

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**Lawrence CommunityWorks**

p: (978) 685-3115                      Lawrence, MA

*See page 7*

Ages: 10–18 yrs                      Fees: \$80/yr for teens

**Movement City** program allows young people to explore their potential through design, technology, and performing arts.

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**Lawrence Family Development, Inc**

p: (978) 689-9863                      Lawrence, MA

*See page 37*

Ages: 14–24 yrs

Provides youth leadership and Youth Build program. Through its **Sisu Center** also offers youth development programming.

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**Lawrence Public Schools**

[www.lawrence.k12.ma.us](http://www.lawrence.k12.ma.us)

*See page 32*

**Family Resource Center**

p: (978) 975-5900                      Lawrence, MA

Hosts job panels and workshops.

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**Lawrence Youth Team**

355 Haverhill St, Lawrence, MA 01840

As of 8/2017: 417 Canal St, Lawrence, MA 01840

p: (978) 327-4573

e: [ecaceres@lawrenceyouth.com](mailto:ecaceres@lawrenceyouth.com)

Eligibility restrictions: boys/men only

Ages: 14–24 yrs

Formed under the **Safe and Successful Youth** Initiative, serves high-risk youth who have been identified through the police department. Youth are offered case management, education, employment, mentorship, and life skills.

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**Let's Get Ready**

p: (617) 366-2643                      Boston, MA

*See page 33*

Provides Lawrence high school students with college-aged coaches who teach SAT strategies and help in the college application and financial aid processes.

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**Massachusetts Rehabilitation Commission (MRC)**

p: (617) 204-3600                      Boston, MA

voice/TDD: (800) 245-6543

*See page 22*

Provides assistance to people who have a disability who would like to find or return to work. The **Vocational Rehabilitation Program**

works with employers to create jobs and increase employer awareness of the benefits of diversity in the workplace.

**Lawrence Area Office**

p/TTY: (978) 685-1731

**Salem Area Office**

p: (978) 745-8085

**Merrimack Valley Community Service Corps**

p: (978) 686-9407                      Lawrence, MA

*See page 8*

Offers the **Youth Volunteer Corps of America** program which provides volunteer opportunities to youth during the summer.

**Methuen Arlington Neighborhood, Inc.**

p: (978) 691-5645                      Methuen, MA

*See page 8*

Provides the **MVP Program** for teens which focuses on career, leadership, social development, and academic achievement. Helps prepare teens for college and/or careers.

**My Life My Choice**

989 Commonwealth Ave, Boston, MA 02215

p: (617) 779-2179

[www.fightingexploitation.org](http://www.fightingexploitation.org)

Fees: none

Provides immediate and long term support for victims of sexual exploitation including survivor mentorship, leadership development, intensive case management, and community building. Also offers prevention education.

**Salvation Army**

[www.SalvationArmyMA.org](http://www.SalvationArmyMA.org)

*See page 9*

Ages: 12–17 yrs                      Fees: none

**Bridging the Gap (BTG)** program provides a twelve week life skills program after-school two to three days per week for court-involved and at-risk youth that need assistance getting back on track.

**Haverhill**

p: (978) 420-4192

**Lawrence**

p: (978) 682-8038

**Si, Se Puede, Inc**

p: (978) 685-4074                      Lawrence, MA

*See page 10*

Offers a work-study program and college preparation assistance.

**Tri-Town Council**

p: (978) 887-6512

Topsfield, MA

*See page 85*

Provides youth development through events and educational programming.

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**UTEC**

35 Warren St, Lowell, MA 01852

p: (978) 441-9949

f: (978) 654-6727

Eligibility restrictions: youth who are out of school, gang or criminally involved, expecting or parenting

Ages: 16–24 yrs

Fees: none

Provides programs for at-risk youth that instill social justice and civic engagement. Programs include transitional coaches, enrichment activities, workforce development, and classes in culinary, social justice, woodworking, and more.

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**ValleyWorks Career Center**[www.valleyworks.cc](http://www.valleyworks.cc)*See page 38*

Provides employment and job training opportunities, work readiness, internship opportunities, skills training and tutoring, and career development.

**Lawrence**

p: (978) 722-7000

**Haverhill**

p: (978) 241-4730

**YMCA of the North Shore**[www.northshoreymca.org](http://www.northshoreymca.org)*See page 10***Haverhill YMCA**

p: (978) 374-0506

Ages: 13–18 yrs

Hours: M–F 2:30–9; Th 5 (Teen Leaders Club)

Sa 7–10 (Y-Night)

Provides a drop-in teen center offering service learning projects and clubs that help build self-esteem and leadership skills.

**Ipswich YMCA**

p: (978) 356-9622

Ages: grades 6–10

Fees: none for YMCA members

Hours: Sa 6–9 (Hang Time)

Provides activities including sports, games, and music.

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**You Forward**

p: (781) 771-1302

See page 85

Through its drop-in centers, offers young adults with mental health concerns support to reach their goals.

**Youth Development Organization (YDO)**

p: (978) 688-4300

Lawrence, MA

See page 11

Offers individualized after-school and summer enrichment and academic programs to low- to moderate-income youth in the city.

**Youth Villages**

400 West Cummings Park, Ste 5200, Woburn, MA 01801

p: (781) 937-7974

f: (781) 937-7901

www.youthvillages.org

Ages: 17–22 yrs

Fees: none

Through its **LifeSet Program**, offers home- and community-based support for vulnerable youth, particularly former foster youth, to help them transition into adulthood successfully. Areas of focus include stable housing, employment, educational goals, independent living skills, and stable relationships.

**YouthBuild Lawrence**

335 Haverhill St, Lawrence, MA 01840

p: (978) 681-0548

www.massyouthbuild.org

Ages: 16–24

Provides training in construction, certifications, HiSET classes, case managers, and work placement after exiting the program.

**YWCA of Greater Lawrence**

p: (978) 687-0331

See page 12

Eligibility restrictions: girls only

Ages: 5–17 yrs

Provides girls from Lawrence with opportunities to build academic, physical, and social skills in order to help them to make healthy and safe choices in adolescence

**YWCA of Haverhill**

p: (978) 374-6121

See page 12

Eligibility restrictions: girls only

Ages: 14+ yrs

The **Girls Empowered Means Success** program offers a group in which to help educate and empower teen girls to achieve success and joy, and promote leadership.

# School Listings

## Public Schools

### Amesbury Public Schools

5 Highland St, Amesbury, MA 01913

p: (978) 388-0507 f: (978) 388-8315

[schools.amesburyma.gov](http://schools.amesburyma.gov)

New students enroll at appropriate school. See website.

#### Special Education

p: (978) 388-0531 x7013

#### Amesbury Elementary

p: (978) 388-3659

#### Amesbury Innovation High

p: (978) 388-8037

#### Cashman Elementary

p: (978) 338-4407

#### Amesbury High

p: (978) 388-4800

#### Amesbury Middle

p: (978) 388-0515

### Andover Public Schools

36R Bartlet St, Andover, MA 01810

p: (978) 247-7000

[www.aps1.net](http://www.aps1.net)

New students enroll at appropriate school. See website.

#### Student Services (including Special Education)

p: (978) 247-7040

#### Bancroft Elementary

p: (978) 247-9500

#### West Elementary

p: (978) 247-5300

#### High Plain Elementary

p: (978) 247-8600

#### Doherty Middle

p: (978) 247-9400

#### Sanborn Elementary

p: (978) 247-9700

#### West Middle

p: (978) 247-5400

#### Shawsheen Preschool

p: (978) 247-8200

#### Wood Hill Middle

p: (978) 247-8800

#### South Elementary

p: 978-247-9800

#### Andover High

p: (978) 247-5500

### Boxford Public Schools

28 Middleton Rd, Boxford, MA 01921

p: (978) 887-0771 f: (978) 887-8042

[www.tritownschoolunion.com](http://www.tritownschoolunion.com)

Elementary schools are part of the Tri-City Union with Middleton and Boxford. New students enroll at appropriate school.

*For middle school and high school see Masconomet Regional School District (pg. 109).*

**Special Education**

p: (978) 887-4119

**Harry Lee Cole Elementary  
(PreK–2)**

p: (978) 887-2856

**Spofford Pond Elementary (3-6)**

p: (978) 352-8616

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**Georgetown Public Schools**

51 North St, Georgetown, MA 01833

p: (978) 352-5777

[www.georgetown-schools.org](http://www.georgetown-schools.org)

New students enroll at this office.

**Special Education**

p: (978) 352-5790 ext 525

**Perley Integrated Preschool**

p: (978) 352-5780

**Georgetown Middle High (7-12)**

p: (978) 352-5790

**Penn Brook (K–6)**

p: (978) 352-5785

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**Groveland Schools**

See Pentucket Regional School District (serving Groveland, Merrimac, and West Newbury)

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**Haverhill Public Schools**

4 Summer St, Rm 104, Haverhill, MA 01830

p: (978) 374-3400

f: (978) 374-3422

[www.haverhill-ps.org](http://www.haverhill-ps.org)**Registration Center**

New students enroll here.

p: (978) 420-1951

**Special Education**

p: (978) 374-3435

**Moody Preschool**

p: (978) 374-3459

**Tilton Elementary**

p: (978) 374-3475

**Bartlett Kindergarten Center**

p: (978) 469-8735

**Pentucket Lake Elementary**

p: (978) 374-2421

**Crowell Kindergarten Center**

p: (978) 374-3473

**Walnut Square Elementary**

p: (978) 374-3471

**Bradford Elementary**

p: (978) 374-2443

**Caleb Dustin Hunking**

p: (978) 374-5787

**Dr. A. B. Consentino (K–8)**

p: (978) 374-5775

**Dr. Paul Nettle Middle**

p: (978) 374-5792

**Golden Hill Elementary**

p: (978) 374-5794

**J. G. Whittier Middle**

p: (978) 374-5782

**Greenleaf Elementary**

p: (978) 374-3487

**Haverhill High**

p: (978) 374-5700

**Haverhill Alternative (6-12)**

p: (978) 374-3482

## Ipswich Public Schools

1 Lord Sq, Ipswich, MA 01938

p: (978) 356-2935

f: (978) 356-0445

www.ipsk12.net

New students enroll at this office.

**Pupil Personnel Services** (including Special Education)

p: (978) 356-2935

**Winthorp Elementary**

p: (978) 356-2976

**Ipswich Middle**

p: (978) 356-3535

**Paul F. Doyon Memorial  
Elementary**

p: (978) 356-5506

**Ipswich High**

p: (978) 356-3137

## Lawrence Public Schools

233 Haverhill St, Lawrence, MA 01841

p: (978) 975-5905

f: (978) 722-8550

www.lawrence.k12.ma.us

New students entering grades 9–12 enroll at the Lawrence High School Campus.

**Family Resource Center** (including Special Education)

New K–8 students enroll here.

p: (978) 975-5900

**Breen School (PreK–K)**

p: (978) 975-5932

**Oliver Partnership (1-5)**

p: (978) 722-8170

**Hennessey Elementary  
(Pre K–2)**

p: (978) 975-5950

**Parthum Elementary**

p: (978) 691-7200

**Lawlor (K)**

p: (978) 975-5956

**School for Exceptional  
Studies (1-12)**

p: (978) 975-5980

**Lawrence Family Public  
Academy (PreK–K)**

p: (978) 722-8030

**School for Exceptional  
Studies at the Annex (1-9)**

p: (978) 722-8160

**Rollins (Pre K–K)**

p: (978) 722-8190

**South Lawrence East  
Elementary**

p: (978) 975-5970

**Bruce (3-8)**

p: (978) 975-5935

**Tarbox (1-5)**

p: (978) 975-5983

**Community Day Arlington  
Elementary**

p: (978) 722-8311

**Wetherbee (K–8)**

p: (978) 557-2900

**Frost Elementary**

p: (978) 975-5941

**Arlington Middle**

p: (978) 975-5930

**Guilmette Elementary**

p: (978) 686-8150

**Frost Middle**

p: (978) 722-8810

**Leahy (K–5)**

p: (978) 975-5959

**Guilmette Middle**

p: (978) 722-8270

**Parthum Middle**

p: (978) 691-7224

**Spark Academy (6-8)**

p: (978) 975-5993

**Up Academy Leonard (6-8)**

p: (978) 722-8159

**Up Academy Oliver (6-8)**

p: (978) 722-8670

**High School Learning Center**

p: (978) 975-5917

**Lawrence High Campus**

p: (978) 975-2750

**9th Grade Academy**

p: (978) 975-2750

**10th Grade Academy**

p: (978) 946-0724

**Abbott Lawrence Academy**

p: (978) 946-0711

**Business, Management and Finance High**

p: (978) 946-0713

**Enlace Academy (9-10)**

p: (978) 946-0714

**Health and Human Services Academy**

p: (978) 946-0735

**Humanities and Leadership Development High**

p: (978) 946-0724

**International High**

p: (978) 946-0712

**Mathematics, Science and Technology High**

p: (978) 946-0719

**Performing and Fine Arts High (10-12)**

p: (978) 946-0766

**Phoenix Academy Lawrence**

p: (978) 722-8410

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**Masconomet Regional School District**

20 Endicott Rd, Topsfield, MA 01983

p: (978) 887-2323

masconomet.org

A separate school district with a middle school and high school that serve students who reside in Boxford, Topsfield, and Middleton.

New students enroll at appropriate school.

**Special Education**

p: (978) 887-2323 ext 6114

**Masconomet Regional Middle (7-8)**

p: (978) 887-2323 ext 2

**Masconomet Regional High (9-12)**

p: (978) 887-2323 ext 3

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**Merrimac Schools***See Pentucket Regional School District (serving Groveland, Merrimac, and West Newbury)*

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**Methuen Public Schools**

10 Ditson Pl, Methuen, MA 01844

p: (978) 722-6000

f: (978) 722-6002

www.methuen.k12.ma.us

New students enroll at appropriate school.

**Special Education/Student Services**

p: (978) 722-6014

**Comprehensive Grammar (PreK–8)**

p: (978) 722-9051

**Marsh Grammar (PreK–8)**

p: (978) 722-9076

**Tenney Grammar**

p: (978) 722-9026

**Timony Grammar**

p: (978) 722-9001

**Methuen High**

p: (978) 722-6040

**Methuen Adult Learning Center**

p: (978) 681-1347

**Newbury Schools***See Triton Regional School District (serving Newbury, Rowley and Salisbury)***Newburyport Public Schools**

70 Low St, Newburyport, MA 01950

p: (978) 465-4456 f: (978) 462-3495

[www.newburyport.k12.ma.us](http://www.newburyport.k12.ma.us)

New students enroll at this office.

**Francis T. Bresnahan (PreK–K)**

p: (978) 465-4435

**Rubert A. Nock Middle**

p: (978) 465-4447

**Francis T. Bresnahan (1-3)**

p: (978) 465-4431

**Newburyport High**

p: (978) 465-4440

**Edward G. Molin Upper Elementary (4-5)**

p: (978) 463-8212

**North Andover Public Schools**

1600 Osgood St, North Andover, MA 01845

p: (978) 794-1503 f: (978) 794-0231

[www.northandoverpublicschools.com](http://www.northandoverpublicschools.com)

Enrollment information online.

**Special Education**

p: (978) 794-1717

**Early Childhood Center****CUBS (PreK)**

p: (978) 794-1577

**Annie L. Sargent (K–5)**

p: (978) 725-3673

**Atkinson Elementary**

p: (978) 794-0124

**Thomson Elementary**

p: (978) 794-1545

**Franklin Elementary**

p: (978) 794-1990

**North Andover Middle**

p: (978) 794-1870

**Kittredge Elementary**

p: (978) 794-1688

**North Andover High**

p: (978) 794-1711

## Pentucket Regional School District

(serving Groveland, Merrimac, and West Newbury)

22 Main St, West Newbury, MA 01985

p: (978) 363-2280

www.pentucketrsd-ma.schoolloop.com

New students enroll at this office.

### Special Education/Special Services

p: (978) 363-2280

#### Dr. Frederick N. Sweetsir

**(PreK–2)**

p: (978) 346-8319

#### Dr. John C. Page Elementary

p: (978) 363-2671

#### Dr. Elmer S. Bagnall

**Elementary**

p: 978-372-8856

#### Helen R. Donaghue

**(3-6)**

p: (978) 346-8921

#### Pentucket Regional Middle

p: (978) 363-2957

#### Pentucket Regional High

p: (978) 363-5507

## Rowley Schools

See Triton Regional School District (serving Newbury, Rowley, and Salisbury)

## Salisbury Public Schools

See Triton Regional School District (serving Newbury, Rowley, and Salisbury)

## Topsfield Public Schools

28 Middleton Rd, Boxford, MA 01921

p: (978) 887-0771

f: (978) 887-8042

www.tritownschoollunion.com

Elementary schools are part of the Tri-City Union with Middleton and Boxford. New students enroll at appropriate school.

For middle school and high school see Masconomet Regional School District (pg. 109).

### Special Education

p: (978) 887-4119

#### Steward Elementary (PreK–3)

p: (978) 887-1538

#### Proctor Elementary (4-6)

p: (978) 887-1530

## Triton Regional School District

(serving Newbury, Rowley, and Salisbury)

112 Elm St, Byfield, MA 01922

p: (978) 465-2397

f: (978) 465-8599

www.trsd.net

New students enroll at this office.

#### Newbury Elementary

p: (978) 465-5353

p: (978) 948-2520

#### Salisbury Elementary

p: (978) 463-5852

#### Pine Grove Elementary

**Triton Regional Middle**

p: (978) 463-5845

**Triton Regional High**

p: (978) 462-8171

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**West Newbury Public Schools**

See Pentucket Regional School District (serving Groveland, Merrimac, and West Newbury)

**Regional Vocational  
Schools**

**Essex Technical High School**

565 Maple St, Hathorne, MA 01937

p: (978) 304-4700

f: (978) 304-4714

[www.essextech.net](http://www.essextech.net)

All Massachusetts residents may apply. Preference is given to residents of Boxford and Topsfield.

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**Greater Lawrence Technical School**

57 River Rd, Andover, MA 01810

p: (978) 686-0194

f: (978) 687-6209

[www.glts.net](http://www.glts.net)

Residents of Andover, Lawrence, Methuen, and North Andover only.

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**Whittier Regional Technical High School**

115 Amesbury Line Rd, Haverhill, MA 01830

p: (978) 373-4101

f: (978) 521-0260

[www.whittiertech.org](http://www.whittiertech.org)

Residents of Haverhill, Newburyport, Amesbury, Georgetown, Ipswich, Groveland, Merrimac, West Newbury, Newbury, Rowley, and Salisbury only.

**Charter Schools**

**Amesbury Academy Charter Public School (9-12)**

71 Friend St, Amesbury, MA 01913

p: (978) 388-8037

f: (978) 388-8073

[schools.amesburyma.gov/Academy.cfm](http://schools.amesburyma.gov/Academy.cfm)

Amesbury residents only.

## Community Day Charter Public Schools

All Massachusetts residents.

### **Gateway ELC (PreK-1)**

9 Ballard Way, Lawrence, MA 01843  
p: (978) 688-4283 f: (978) 688-4370  
[www.cdcpsgateway.org](http://www.cdcpsgateway.org)

### **Gateway (2-4)**

50 Pleasant St, Lawrence, MA 01841  
p: (978) 686-2113 f: (978) 686-9382  
[www.cdcpsgateway.org](http://www.cdcpsgateway.org)

### **Prospect ELC (PreK-1)**

190 Hampshire St, Lawrence, MA 01840  
p: (978) 722-2583 f: (978) 682-1013  
[www.cdcp.org](http://www.cdcp.org)

### **Prospect (2-8)**

73 Prospect St, Lawrence, MA 01841  
p: (978) 681-9910 f: (978) 681-5838  
[www.cdcp.org](http://www.cdcp.org)

### **R. Kingman Webster ELC (PreK-1)**

7 Ballard Way, Lawrence, MA 01843  
p: (978) 688-4343 f: (978) 686-9382  
[www.thecommunitygroupinc.org/cdcp-r-kingman-webster](http://www.thecommunitygroupinc.org/cdcp-r-kingman-webster)

### **R. Kingman Webster (PreK-4)**

439 South Union St, Lawrence, MA 01843  
p: (978) 686-9327  
[www.thecommunitygroupinc.org/cdcp-r-kingman-webster](http://www.thecommunitygroupinc.org/cdcp-r-kingman-webster)

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### **Hill View Montessori Charter Public School (K-8)**

75 Foundation Ave, Haverhill, MA 01835  
p: (978) 521-2616 f: (978) 521-2656  
[www.hillviewmontessori.org](http://www.hillviewmontessori.org)  
All Massachusetts residents are eligible. Haverhill residents receive enrollment priority.

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### **Lawrence Family Development Charter School (K-8)**

34 West St, Lawrence, MA 01841  
p: (978) 689-9863 f: (978) 689-8133  
[www.lfdcs.org](http://www.lfdcs.org)  
Lawrence residents only.

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### **River Valley Charter School (K-8)**

2 Perry Way, Newburyport, MA 01950  
p: (978) 465-0065 f: (978) 465-0119  
[www.rivervalleycharter.org](http://www.rivervalleycharter.org)  
All Massachusetts residents may apply. Siblings of students who are currently attending RVCS are given preference as are residents of Newburyport, Amesbury, Salisbury, Newbury, and West Newbury.

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**Silver Hill Horace Mann Charter School (K-5)**

675 Washington St, Haverhill, MA 01832

p: (978) 374-3448

f: (978) 374-3461

[www.haverhill-ps.org/silverhill](http://www.haverhill-ps.org/silverhill)

Haverhill residents only.

## Special Education/Private Schools

To find all special education and private schools in your area, go to [profiles.doe.mass.edu](http://profiles.doe.mass.edu)

## Head Start Programs

Head Start programs provide comprehensive early childhood education, health, nutrition, and parent involvement services to low-income children and their families.

**Community Action, Inc (CAI) Head Start and Early Head Start**

75 Elm Street, Haverhill, MA 01830

p: (978) 372-5052

[www.communityactioninc.org/index.php/hsnew](http://www.communityactioninc.org/index.php/hsnew)

Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

**Greater Lawrence Community Action Council, Inc (GLCAC)**

305 Essex St, 3rd Fl, Lawrence, MA 01840

p: (978) 681-4920

f: (978) 681-4945

e: [headstart@glcac.org](mailto:headstart@glcac.org)[www.glcac.org](http://www.glcac.org)

Serves Lawrence, Methuen, Andover, and North Andover

**Pathways for Children**

29 Emerson Ave, Gloucester, MA 01930

p: (978) 281-2400 ext 280

[www.pw4c.org/what-we-offer/head-start](http://www.pw4c.org/what-we-offer/head-start)

Serves Boxford, Ipswich, and Topsfield

# **Government Agencies**

## County/State/Federal Resources

### Child Support Enforcement

#### Massachusetts Department of Revenue

Northern Region, 100 Trade Ctr, Ste 760, Woburn, MA 01801

Mailing: DOR/CSE, PO Box 7057, Boston, MA 02204-7057

p: (781) 376-1000

p: (800) 332-2733

[www.mass.gov/dor/child-support](http://www.mass.gov/dor/child-support)

Eligibility restrictions: any parent or guardian of a child under 18

Hours: M–F 8:30–4:30

Assists parents in establishing paternity and child support orders, collecting child support, and asking courts to adjust child support orders when circumstances change.

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### Committee for Public Counsel Services (CPCS) Children & Family Law Program (CAFL)

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

f: (617) 988-8455

[www.publiccounsel.net/cafl](http://www.publiccounsel.net/cafl)

Eligibility restrictions: low-income, by court appointment only

Ages: all

Fees: none

Part of CPCS's statewide program that provides lawyers to children, young adults, and low-income parents in child welfare (Care & Protection, CRA, and PYA) cases. Attorneys are appointed by the court. The Boston office can help parents, children, and young adults get in contact with their court-appointed attorneys.

#### Lowell Office

27 Prescott St, 2nd Fl, Lowell, MA 01852

p: (978) 446-3917

f: (978) 458-3049

[www.publiccounsel.net/dir/lowell-cafl](http://www.publiccounsel.net/dir/lowell-cafl)

Serves Lawrence and Lowell Juvenile Courts.

#### Salem Office

One Salem Green, Ste 408, Salem, MA 01970

p: (978) 825-2070

f: (978) 825-2085

[www.publiccounsel.net/dir/salem-cafl](http://www.publiccounsel.net/dir/salem-cafl)

Serves Newburyport Juvenile Court.

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### Committee for Public Counsel Services (CPCS) Public Defender Division

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

[www.publiccounsel.net/pd](http://www.publiccounsel.net/pd)

Eligibility restrictions: low-income, by court appointment only

Ages: 18+ yrs

Fees: none

CPCS's statewide defender program for adult criminal cases. Attorneys are appointed by the courts to represent low-income defendants.

**Lawrence Superior and District Court Office**

Everett Mills, 15 Union St, Ste 110, Lawrence, MA 01840

p: (978) 856-6900 f: (978) 682-2793

[www.publiccounsel.net/dir/lawrence-dist-sup-pd](http://www.publiccounsel.net/dir/lawrence-dist-sup-pd)

Serves Lawrence, Haverhill, and Newburyport District Courts and all Essex County Superior Courts.

**Salem Superior and District Court Office**

One Salem Green, Ste 501A, Salem, MA 01970

p: (978) 825-2020 f: (978) 741-8567

[www.publiccounsel.net/dir/salem-pd](http://www.publiccounsel.net/dir/salem-pd)

Serves all Essex County Superior Courts.

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**Committee for Public Counsel Services (CPCS)**

**Youth Advocacy Division (YAD)**

44 Bromfield St, Boston, MA 02108

p: (617) 482-6212

[www.publiccounsel.net/ya](http://www.publiccounsel.net/ya)

Eligibility restrictions: low-income, by court appointment only

Ages: 7–17 yrs Fees: none

CPCS's statewide defender program for juveniles. Attorneys are appointed by the courts to represent children in delinquency cases.

**Lowell Office**

40-44 Church St, 1st Fl, Lowell, MA 01852

p: (978) 856-6180 f: (978) 446-3916

[www.publiccounsel.net/dir/lowell-ya](http://www.publiccounsel.net/dir/lowell-ya)

Serves Lawrence and Lowell Juvenile Courts.

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**Essex County Bar Association**

45 Congress St, Ste 4100, Salem, MA 01970

p: (978) 741-7888 f: (978) 741-1348

Ages: all Fees: vary

Provides referrals to attorneys in the area who will offer reduced-fee consultations or representation.

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**Essex County District Attorney's Office**

10 Federal St, 5th Fl, Salem, MA 01970

p: (978) 745-6610 f: (978) 744-9470

p: (617) 586-1340 (victim assistance)

[www.mass.gov/essexda](http://www.mass.gov/essexda)

Ages: all Fees: none

Hours: M–F 8:30–5

Prosecutor's office for criminal cases in Essex County. Provides crisis intervention, referrals to appropriate programs and service providers, information, and advocacy to victims.

**Lawrence Office**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840

p: (978) 683-4300      f: (978) 794-3797  
 TTY: (978) 741-3163  
 Hours: M–F 8:30–4:30

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### **Essex County District Courts**

[www.mass.gov/courts](http://www.mass.gov/courts)  
 Hours: M–F 8:30–4:30

#### **Haverhill District Court\***

45 Ginty Blvd, Haverhill, MA 01831  
 p: (978) 373-4151  
 Jurisdiction: Boxford, Georgetown, Groveland, Haverhill  
 \*This court is temporarily housed in Newburyport District Court and Haverhill City Hall. Call for details.

#### **Ipswich District Court**

188 State St, Rte. 1 Traffic Circle, Newburyport, MA 01950  
 p: (978) 462-2652 ext 2    f: (978) 462-5641  
 Jurisdiction: Ipswich, Topsfield

#### **Lawrence District Court**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840  
 p: (978) 687-7184  
 civil clerk: (978) 687-7184 ext 7304  
 criminal clerk: (978) 687-7184 ext 7303  
 TTY: (978) 685-2636  
 Jurisdiction: Andover, Lawrence, Methuen, North Andover

#### **Newburyport District Court**

188 State St, Rte 1 Traffic Circle, Newburyport, MA 01950  
 p: (978) 462-2652 ext 1  
 Jurisdiction: Amesbury, Merrimac, Newbury, Newburyport, Rowley, Salisbury, West Newbury

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### **Essex County Juvenile Court**

[www.mass.gov/courts](http://www.mass.gov/courts)  
 Hours: M–F 8:30–4:30

The court where juvenile delinquency, care & protection, and Child Requiring Assistance (CRA) cases are heard.

#### **Lawrence Session**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840  
 p: (978) 725-4900      f: (978) 725-3878  
 TTY: (978) 741-3163  
 Jurisdiction: Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Methuen, North Andover.

#### **Newburyport Session\***

188 State St, Rte 1, Traffic Circle, Newburyport, MA 01950  
 p: (978) 462-0617      f: (978) 463-7950  
 Jurisdiction: Amesbury, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, West Newbury

\*The Newburyport Session of the Essex County Juvenile Court is temporarily housed in part at Lawrence Juvenile Court pending completion of construction.

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### **Essex County Superior Court**

[www.mass.gov/courts](http://www.mass.gov/courts)  
Hours: M–F 8:30–4:30

#### **Lawrence Session**

43 Appleton Way, Lawrence, MA 01841  
p: (978) 242-1900 f: (978) 687-7869  
civil clerk: (978) 242-1900 ext 1  
probation: (978) 242-1905 f: (978) 682-0474  
Jurisdiction: All cities and towns in Essex County

#### **Newburyport Session**

145 High St, Newburyport, MA 01950  
p: (978) 462-4474 f: (978) 462-4368  
Jurisdiction: All cities and towns in Essex County.

#### **Salem Session**

56 Federal St, Salem, MA 01970  
p: (978) 744-5500 f: (978) 741-0691  
probation: (978) 825-4880 f: (978) 741-4368  
TTY: (978) 744-5880  
Jurisdiction: All cities and towns in Essex County

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### **Essex Probate and Family Court**

[www.mass.gov/courts](http://www.mass.gov/courts)  
Hours: M–F 8–4:30

#### **Lawrence Session**

Fenton Judicial Ctr, 2 Appleton St, Lawrence, MA 01840  
registrar: (978) 686-9692 f: (978) 687-3694  
probation: (978) 744-1020 f: (978) 741-5732  
Jurisdiction: All cities and towns in Essex County

#### **Salem Session**

36 Federal St, Salem, MA 01970  
p/TTY: (978) 744-1020  
Jurisdiction: All cities and towns in Essex County

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### **Massachusetts Bureau of Special Education Appeals (BSEA)**

1 Congress St, 11th Fl, Boston, MA 02114  
p: (617) 626-7250 f: (617) 626-7220

[www.mass.gov/anf/bsea](http://www.mass.gov/anf/bsea)

Eligibility restrictions: issues regarding special education services  
Ages: 3–22 yrs Fees: none

Responsible for conducting mediations and hearings to resolve disputes about special education services or placements between parents, school districts, private schools, and state agencies. Parents or school districts may request mediation.

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**Massachusetts Commission for the Blind**

600 Washington St, Boston, MA 02111  
 p: (617) 727-5550 f: (617) 626-7685  
 TDD: (800) 392-6556 voice: (800) 392-6950  
[www.mass.gov/mcb](http://www.mass.gov/mcb)  
 Eligibility restrictions: vision loss  
 Ages: all Fees: none

Provides services for the blind, including case management, independent living services, assistive technology, medical assistance, and other specialized services.

**Massachusetts Commission for the Deaf and Hard of Hearing**

600 Washington St, Boston, MA 02111  
 p: (617) 740-1600 TTY: (617) 740-1700  
[www.mass.gov/mcdhh](http://www.mass.gov/mcdhh)  
 Eligibility restrictions: hearing loss  
 Ages: all Fees: none

Provides services to support deaf and hard of hearing individuals, including education assistance, interpreter referrals, and case management.

**Massachusetts Commission on Gay, Lesbian, Bisexual, and Transgender Youth**

250 Washington St, 4th Fl, Boston, MA 02108  
 p: (617) 624-5495  
[www.mass.gov/cgly](http://www.mass.gov/cgly)  
 Ages: all Fees: vary

Government advisory agency to all branches of state government. Provides resources aimed towards protecting and supporting the health and safety of LGBTQ+ youth.

**Massachusetts Department of Children and Families (DCF)**

600 Washington St, 6th Fl, Boston, MA 02111  
 p: (617) 748-2000 f: (617) 261-7435  
 p: (617) 748-2444 (Ombudsman)  
[www.mass.gov/dcf](http://www.mass.gov/dcf)  
 Ages: all Fees: none

Provides foster care services, adoption services, programs for adolescents, referrals to domestic violence services, and health and medical services for children in DCF care. The Office of the Ombudsman responds to inquiries or complaints of clients, foster and adoptive parents, and concerned citizens.

**Haverhill Area Office**

3 Ferry St, Bradford, MA 01835  
 p: (978) 469-8800 f: (978) 469-8990  
 Serves Amesbury, Boxford, Georgetown, Groveland, Haverhill, Ipswich, Merrimac, Newbury, Newburyport, Rowley, Salisbury, Topsfield, and West Newbury

**Lawrence Area Office**

280 Merrimack St, 2nd Fl, Lawrence, MA 01843

p: (978) 557-2500 f: (978) 683-7455

Serves Andover, Lawrence, Methuen, and North Andover

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**Massachusetts Department of Developmental Services (DDS)**

500 Harrison Ave, Boston, MA 02118

p: (617) 727-5608 f: (617) 624-7577

TTY: (617) 624-7783

e: [DDS.Info@state.ma.us](mailto:DDS.Info@state.ma.us)

[www.mass.gov/dds](http://www.mass.gov/dds)

Eligibility restrictions: intellectual or developmental disability

Ages: all Fees: none

Provides case management and a wide range of services including residential programs, vocational training, and specialized training enabling independent living for adults and children. The Area Offices are a resource for children already deemed eligible for DDS services. The Region office handles all eligibility determinations for the entire region.

**Merrimack Valley Area Office**

280 Merrimack St, Lawrence, MA 01843

p: (978) 521-9432 f: (978) 521-9439

TTY: (978) 521-4391

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

**North Shore Area Office**

100 Cummings Center, Ste 150B, Beverly, MA 01915

p: (978) 927-2727 f: (978) 927-9182

TTY: (978) 927-8828

Serves Ipswich and Topsfield

**Northeast Region Office**

Hogan Regional Center, 450 Maple St, Danvers, MA 01923

p: (978) 774-5000 ext 850 (eligibility and intake)

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**Massachusetts Department of Early Education and Care (DEEC)**

51 Sleeper St, 4th Fl, Boston, MA 02210

p: (617) 988-6600 f: (617) 988-2451

[www.mass.gov/eec](http://www.mass.gov/eec)

Licenses and monitors daycare homes, preKs, group homes, shelters, and after-school programs. Also licenses adoption and foster care placement agencies.

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**Massachusetts Department of Elementary and Secondary Education (DESE)**

(including Program Quality Assurance Services [PQA])

75 Pleasant St, Malden, MA 02148

p: (781) 338-3700 f: (781) 338-3710

www.doe.mass.edu  
 www.doe.mass.edu/pqa  
 Ages: 3–22 yrs      Fees: none  
 Hours: M–F 8:45–4:45

The state agency responsible for implementing laws relative to primary and secondary education and monitoring the education system in Massachusetts. PQA is a division that investigates and resolves complaints from the public that public schools have violated a law relating to education

**Massachusetts Department of Housing and Community Development (DHCD)**

100 Cambridge St, Ste 300, Boston, MA 02114  
 p: (617) 573-1100      TTY: (617) 573-1140  
 p: (800) 632-8175 (cold relief helpline)  
 www.mass.gov/dhcd  
 Hours: 8:45–5

Provides resources for low- and moderate-income housing. For emergency housing, individuals can call the central number or walk in to the local DTA offices (listed below). Also operates a cold relief helpline which provides financial assistance for heat.

**Massachusetts Department of Mental Health (DMH)**

25 Staniford St, Boston, MA 02114  
 p: (617) 626-8000      TTY: (617) 727-9842  
 www.mass.gov/dmh

Eligibility restrictions: individuals who suffer significant functional impairment due to mental illness/serious emotional disturbance

Ages: all      Fees: none

Provides referrals, providers, and placements for individuals with severe mental health diagnoses.

**Essex North Site Office**

280 Merrimack St, 3rd Fl, Lawrence, MA 01843  
 p: (978) 738-4500      f: (978) 738-4559  
 Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Lawrence, Merrimac, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

**North Shore Site Office**

35 Congress St, Salem, MA 01970  
 p: (978) 741-7300      f: (978) 741-7340  
 Serves Ipswich and Topsfield

**Northeast Area Office**

PO Box 387, Tewksbury, MA 01876  
 p: (978) 863-5000      f: (978) 863-5091  
 TTY: (978) 640-1193

**Massachusetts Department of Public Health (DPH)**

250 Washington St, Boston, MA 02109

p: (617) 624-6000 TTY: (617) 624-6001

p: (800) 882-1435 (Community Support Line)

www.mass.gov/dph

Ages: all

Fees: none

Government health agency coordinating health services statewide. Community Support Line informs families with children with special health needs about public programs, resources, and benefits for which they may be eligible. DPH also provides substance abuse services through its Bureau of Substance Abuse Services (BSAS).

**Massachusetts Department of Transitional Assistance (DTA)**

600 Washington St, #4, Boston, MA 02111

Document Processing Ctr: PO Box 4406, Taunton, MA 02780-0420

p: (617) 348-8500

p: (800) 249-2007 (application info hotline M–F 8:45–5)

toll-free: (866) 950-FOOD (3663)

www.mass.gov/dta

Eligibility restrictions: low-income

Ages: all

Fees: vary by service

Provides domestic violence services, cash assistance of various kinds, and food assistance, including through the Supplemental Nutrition Assistance Program (SNAP).

**Lawrence Office**

280 Merrimack St, Lawrence, MA 01843

p: (978) 725-7100 f: (617) 887-8765

Hours: M–F 7–5

Serves Amesbury, Andover, Boxford, Georgetown, Groveland, Haverhill, Methuen, Merrimac, Newbury, Newburyport, North Andover, Rowley, Salisbury, and West Newbury

**North Shore Office**

45 Congress St, Salem, MA 01970

p: (978) 825-7300 f: (617) 887-8765

Hours: M–F 7–5

Serves Ipswich and Topsfield

**Massachusetts Department of Youth Services (DYS)**

600 Washington St, 4th Fl, Boston, MA 02111

p: (617) 727-7575 f: (617) 717-0696

www.mass.gov/dys

Eligibility restrictions: youth committed to DYS

Ages: 7–18 yrs

Fees: none

Juvenile justice agency of Massachusetts. Services incorporate secure facilities, client services, clinical services, health services, substance abuse services, and education services.

**Haverhill District Office**

143 Essex St, Haverhill, MA 01832  
 p: (978) 914-7507

**Lawrence District Office**

15 Union St, Ste 407, Lawrence, MA 01840  
 p: (978) 651-2350

**Northeast Regional Office**

33 Gregory St, Middleton, MA 01949  
 p: (978) 716-1100 f: (978) 646-2342

**Massachusetts Disabled Persons Protection Commission (DPPC)**

300 Granite St, Ste 404, Braintree, MA 02184  
 p: (617) 727-6465 f: (617) 727-6469  
 TTY: (888) 822-0350  
[www.mass.gov/dppc](http://www.mass.gov/dppc)

Protects adults with disabilities from the abusive acts or omissions of their caregivers through investigation oversight, public awareness, and prevention.

**Massachusetts Office for Refugees and Immigrants (ORI)**

600 Washington St, 4th Fl, Boston, MA 02111  
 p: (617) 727-7888 f: (617) 727-1822  
 TTY: (617) 727-8147  
[www.mass.gov/ori](http://www.mass.gov/ori)

Provides assistance with the citizenship process and promotes participation of refugees and immigrants as self-sufficient citizens.

**Massachusetts Office of the Attorney General**

1 Ashburton Pl, Boston, MA 02108  
 p: (617) 727-2200  
 TTY: (617) 727-4765  
[www.mass.gov/ago](http://www.mass.gov/ago)  
 Hours: 8:30–5:30

The Attorney General is the chief lawyer and law enforcement officer of Massachusetts. The office acts as an advocate and resource for the Commonwealth and its residents and operates a number of divisions which respond to individual concerns, including the Victim Witness and Assistance Division (VWAD), which provides crisis assessment to victims and witnesses to facilitate recovery from victimization. Other divisions/hotlines include:

**Civil Rights Division (CRD)**

hotline: (800) 994-3228  
[www.eform.ago.state.ma.us/crd](http://www.eform.ago.state.ma.us/crd)

Any resident who has witnessed or experienced bias-motivated threats, harassment, or violence may call the special hotline for hate crimes and other bias-motivated

conduct or fill out a complaint at the CRD link. Anyone who feels s/he is a victim of discrimination (in such areas as housing, employment, and public accommodations) can also file a complaint with this division.

### **Consumer Advocacy & Response Division (CARD)**

hotline: (617) 727-8400 (consumer complaints)

[www.eform.ago.state.ma.us/piac](http://www.eform.ago.state.ma.us/piac)

Hours: M–F 10–4

### **HomeCorps**

hotline: (617) 573-5333

Hours: M,Tu,F 10–12, 1–3; W,Th 10–12

Provides advocacy to distressed borrowers facing foreclosure.

### **Insurance & Health Care Consumer**

p: (888) 830-6277

Assists with questions related to health care, health insurance, and/or automobile or motorcycle insurance.

### **Massachusetts Office of the Child Advocate (OCA)**

1 Ashburton Pl, 5th Fl, Boston, MA 02108

p: (617) 979-8374

f: (617) 979-8379

toll-free: (866) 790-3690

e: [childadvocate@state.ma.us](mailto:childadvocate@state.ma.us)

[www.mass.gov/childadvocate](http://www.mass.gov/childadvocate)

OCA works on behalf of children who receive services from a state agency. Provides help finding services or resources and can answer questions about a state agency. If it is an emergency or you suspect a child is being neglected or abused, call DCF.

### **Massachusetts Rehabilitation Commission (MRC)**

600 Washington St, Boston, MA 02111

p: (617) 204-3600

f: (617) 727-1354

Voice/TDD: (800) 245-6543

[www.mass.gov/mrc](http://www.mass.gov/mrc)

Eligibility restrictions: individuals with a disability

Ages: 14+ yrs

Fees: none

Provides comprehensive services to maximize quality of life and economic self-sufficiency for individuals with a disability including supported living, transition to adulthood, vocational, and home care assistance programs as well as vehicle and housing modifications.

### **Lawrence Area Office**

280 Merrimack St, 3rd Fl, Lawrence, MA 01843

p/TTY: (978) 685-1731

f: (978) 975-9907

Serves Amesbury, Andover, Boxford, Georgetown,

Groveland, Haverhill, Lawrence, Merrimac, Methuen,

Newbury, Newburyport, North Andover, Rowley, Salisbury,

and West Newbury

**Salem Area Office**

45 Congress St, Ste 4120, Salem, MA 01970  
 p: (978) 745-8085 f: (978) 745-9063  
 Serves Ipswich and Topsfield

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**MassHealth**

p: (800) 841-2900 (Member Customer Service Center)  
 p: (888) 665-9993 (Enrollment Center)  
 TTY: (800) 497-4648  
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)  
 Eligibility restrictions: vary depending on health plan  
 Ages: all Fees: vary

Health insurance program to help low-income and disabled individuals obtain health care.

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**Social Security Administration**

O'Neill Federal Bldg, 10 Causeway St, Rm 148, Boston, MA 02222  
 p: (800) 772-1213  
 TTY: (800) 325-0778  
[www.ssa.gov](http://www.ssa.gov)  
 Hours: M,Tu,Th,F 9–4; W 9–12

Provides financial assistance for individuals with a disability, in retirement, or entitled to survivor's benefits. Also issues social security cards. Apply at offices below. Appeals of the denial of benefits are made through the Boston office.

**Haverhill Office**

367 Main St, Haverhill, MA 01830  
 p: (866) 964-4324  
 TTY: (800) 325-0778  
 Serves Amesbury, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, and West Newbury

**Lawrence Office**

439 South Union St, Ste 4208, Lawrence, MA 01843  
 p: (877) 669-3127  
 TTY: (978) 794-9696  
 Serves Andover, Boxford, Lawrence, Methuen, and North Andover

**Lynn Office**

140 Union St, Lynn, MA 01901  
 p: (800) 772-1213  
 TTY: (800) 325-0778  
 Serves Topsfield

**Salem Office**

10 Federal St, Ste 407, Salem, MA 01970  
 p: (866) 248-2394  
 TTY: (800) 325-0778  
 Serves Ipswich

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**U.S. Department of Education (DOE)  
Office for Civil Rights (OCR)**

Boston Office: 5 Post Office Sq, 8th Fl, Boston, MA 02109  
p: (617) 289-0111                      f: (617) 289-0150  
TDD: (800) 877-8339                e: OCR.Boston@ed.gov  
[www2.ed.gov/about/offices/list/ocr/](http://www2.ed.gov/about/offices/list/ocr/)  
Ages: all                                      Fees: none

OCR is a division of the federal agency that investigates and resolves complaints of discrimination against educational institutions in order to ensure equal access to education for all. Also provides free information and training on federal civil rights laws.

# City/Town Halls

**Amesbury Town Hall**

62 Friend St, Amesbury, MA 01913  
p: (978) 388-8121                      f: (978) 388-6727  
[www.amesburyma.gov](http://www.amesburyma.gov)  
Hours: M–W 8–4; Th 8–7; F 8–12

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**Andover Town Clerk Office**

36 Bartlet St, Andover, MA 01810  
p: (978) 623-8255                      f: (978) 623-8260  
[www.andoverma.gov](http://www.andoverma.gov)  
Hours: M–F 8:30–4:30

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**Boxford Town Hall**

7A Spofford Rd, Boxford, MA 01921  
p: (978) 887-6000                      f: (978) 887-0943  
[www.town.boxford.ma.us](http://www.town.boxford.ma.us)  
Hours: M–Th 8:30–4:30

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**Georgetown Town Clerk Office**

1 Library St, Georgetown, MA 01833  
p: (978) 352-5711                      f: (978) 352-5725  
[www.georgetownma.gov](http://www.georgetownma.gov)  
Hours: M, W 8–1:30; Tu, Th 8–4

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**Groveland Town Hall**

183 Main St, Groveland, MA 01834  
p: (978) 556-7200                      f: (978) 469-5006  
[www.grovelandma.com](http://www.grovelandma.com)  
Hours: M 9–8; Tu, Th 9–4:30, F 9–2  
May–August: closed on Fridays

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**Haverhill City Hall**

4 Summer St, Haverhill, MA 01830  
 p: (978) 374-2312 f: (978) 373-8490  
[www.ci.haverhill.ma.us](http://www.ci.haverhill.ma.us)  
 Hours: M–F 8–4

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**Ipswich Town Hall**

25 Green St, Ipswich, MA 01938  
 p: (978) 356-6600 f: (978) 356-6616  
[www.ipswichma.gov](http://www.ipswichma.gov)  
 Hours: M 8–7; Tu–Th 8–4; F 8–12

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**Lawrence City Hall**

200 Common St, Lawrence, MA 01840  
 p: (978) 620-3000 f: (978) 722-9130  
[www.cityoflawrence.com](http://www.cityoflawrence.com)  
 Hours: M–F 8:30–4:30

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**Merrimac Town Hall**

2 School St, Merrimac, MA 01860  
 p: (978) 346-8013 f: (978) 346-7837  
[www.merrimac01860.info](http://www.merrimac01860.info)  
 Hours: M 9–7; Tu, Th 9–4; W 12–5; Fr 9–1

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**Methuen City Hall**

41 Pleasant St, Methuen, MA 01844  
 p: (978) 983-8510 f: (978) 983-8977  
[www.ci.methuen.ma.us](http://www.ci.methuen.ma.us)  
 Hours: M–Th 8–4:30; F 8–12

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**Newbury Town Hall**

12 Kent Way, Newbury, MA 01922  
 p: (978) 465-0862 f: (978) 572-1228  
[www.townofnewbury.org](http://www.townofnewbury.org)  
 Hours: M, W, Th 8–4; Tu 8–7

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**Newburyport City Hall**

60 Pleasant St, Newburyport, MA 01950  
 p: (978) 465-4413 f: (978) 462-7936  
[www.cityofnewburyport.com](http://www.cityofnewburyport.com)  
 Hours: M–W 8–4; Th 8–8; F 8–12

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**North Andover Town Hall**

120 Main St, North Andover, MA 01845  
 p: (978) 688-9500 f: (978) 688-9557  
[www.townofnorthandover.com](http://www.townofnorthandover.com)  
 Hours: M, W, Th 8–4:30; Tu 8–6; F 8–12

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**Rowley City Hall**

139 Main St, Rowley, MA 01969  
 p: (978) 948-2081 f: (978) 948-2162  
[www.townofrowley.net](http://www.townofrowley.net)  
 Hours: M 8–8; Tu–Th 8–4:30, F 8–12

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**Salisbury Town Hall**

5 Beach Rd, Salisbury, MA 01952  
 p: (978) 465-2310 f: (978) 462-4176  
[www.salisburyma.gov](http://www.salisburyma.gov)  
 Hours: M 8:30–6; Tu–Th 8:30–4; F 8:30–1

**Topsfield Town Hall**

461 Boston St, Ste E-6, Topsfield, MA 01983  
 p: (978) 887-1500 f: (978) 887-1502  
[www.topsfield-ma.gov](http://www.topsfield-ma.gov)  
 Hours: M–Th 8–4; F 8–12

**West Newbury Town Hall**

381 Main St, West Newbury, MA 01985  
 p: (978) 363-1100 f: (978) 363-1117  
[www.wnewbury.org](http://www.wnewbury.org)  
 Hours: M–Th 8–4:30; W 8–7; F 8–12

## Parks and Recreation Departments

Town/city park and recreation departments offer a variety of creative arts, sports, health and well being, water-based, and youth and family activities and/or summer programs to residents of their town. Eligibility, fees, and ages served vary by program.

**Amesbury Youth Recreation Department**

68 Elm St, Amesbury, MA 01913  
 p: (978) 388-8137 f: (978) 388-8144  
[www.amesburyma.gov/youth-recreation](http://www.amesburyma.gov/youth-recreation)

**Andover Department of Community Services (DCS)**

36 Bartlet St, Andover, MA 01810  
 p: (978) 623-8274 f: (978) 623-8394  
[www.andoverma.gov/226/Community-Services](http://www.andoverma.gov/226/Community-Services)

**Boxford Recreation Committee**

7A Spofford Rd, Boxford, MA 01921  
 p: (978) 887-6000  
[www.town.boxford.ma.us/Pages/BoxfordMA\\_Bcomm/Rec/index](http://www.town.boxford.ma.us/Pages/BoxfordMA_Bcomm/Rec/index)

**Georgetown Parks & Recreation Department**

183 Main St, Georgetown, MA 01833  
 p: (978) 352-6851 f: (978) 352-5725  
[www.georgetownma.gov/Public\\_Documents/GeorgetownMA\\_Park](http://www.georgetownma.gov/Public_Documents/GeorgetownMA_Park)

**Groveland Recreation (Committee Only)**

183 Main St, Groveland, MA 01834  
 p: (978) 556-7200  
[www.grovelandrec.org](http://www.grovelandrec.org)

**Haverhill Parks & Recreation**

10 Welcome St, Haverhill, MA 01830  
p: (978) 374-2388 f: (978) 521-2626  
[www.ci.haverhill.ma.us/residents/parks\\_and\\_recreation/index.php](http://www.ci.haverhill.ma.us/residents/parks_and_recreation/index.php)

**Ipswich Recreation Department**

25 Green St, Ipswich, MA 01938  
p: (978) 356-6644 p: (978) 375-0324  
[www.ipswichma.gov](http://www.ipswichma.gov)

**Lawrence Recreation Department**

200 Common St, Rm 8, Lawrence, MA 01840  
p: (978) 620-3252 f: (978) 722-9310  
[www.cityoflawrence.com/recreation.aspx](http://www.cityoflawrence.com/recreation.aspx)

**Merrimac Parks & Recreation Commission**

2 School St, Merrimac, MA 01860  
p: (978) 346-9926  
[www.merrimac01860.info/Pages/MerrimacMA\\_BComm/Parks/index](http://www.merrimac01860.info/Pages/MerrimacMA_BComm/Parks/index)

**Methuen Recreation Department**

41 Pleasant St, Rm 313, Methuen, MA 01844  
p: (978) 983-8590  
[www.cityofmethuen.net/recreation-department](http://www.cityofmethuen.net/recreation-department)

**Newbury Recreation (Committee Only)**

12 Kent Way, Byfield, MA 01922  
p: (978) 465-0862  
[www.townofnewbury.org/recreation-committee](http://www.townofnewbury.org/recreation-committee)

**Newburyport Youth Services Department**

40 Milk St, Newburyport, MA 01950  
p: (978) 465-4434 f: (978) 465-4434  
[www.newburyportyouthservices.com](http://www.newburyportyouthservices.com)

**North Andover Youth & Recreation Services**

Joseph N. Hermann Youth Center  
33 Johnson St, North Andover, MA 01845  
p: (978) 682-9000  
[www.nayouth.com](http://www.nayouth.com)

**Rowley Parks & Recreation Committee**

39 Central St, Rowley, MA 01969  
p: (978) 948-2372 f: (978) 948-2162  
[www.townofrowley.net](http://www.townofrowley.net)

**Salisbury Parks & Recreation Commission**

5 Beach Rd, Salisbury, MA 01952  
p: (978) 462-7611  
[www.salisburyma.gov/parks-and-recreation-commission](http://www.salisburyma.gov/parks-and-recreation-commission)

**Topsfield Recreation Committee**

8 West Common St, Topsfield, MA 01983  
p: (978) 887-1525  
[www.topsfield-ma.gov/recreation](http://www.topsfield-ma.gov/recreation)

# Public Libraries

Public libraries offer a variety of programming for all ages as well as computer access.

## **Amesbury Public Library**

149 Main St, Amesbury, MA 01913

p: (978) 388-8148

[www.amesburylibrary.org](http://www.amesburylibrary.org)

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## **Andover Memorial Hall Library**

2 North Main St, Andover, MA 01810

p: (978) 623-8400

f: (978) 623-8407

[www.mhl.org](http://www.mhl.org)

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## **Boxford Town Library**

7A Spofford Rd, Boxford, MA 01921

p: (978) 887-7323

f: (978) 887-6352

[www.boxfordlibrary.org](http://www.boxfordlibrary.org)

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## **Georgetown Peabody Library**

2 Maple St, Georgetown, MA 01833

p: (978) 352-5728

[www.georgetownpl.org](http://www.georgetownpl.org)

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## **Groveland Langley- Adams Public Library**

185 Main St, Groveland, MA 01834

p: (978) 372-1732

[www.langleyadamslib.org](http://www.langleyadamslib.org)

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## **Haverhill Public Library**

99 Main St, Haverhill, MA 01830

p: (978) 373-1586

f: (978) 373-8466

[www.haverhillpl.org](http://www.haverhillpl.org)

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## **Ipswich Public Library**

25 North Main St, Ipswich, MA 01938

p: (978) 356-6648

[www.ipswichlibrary.org](http://www.ipswichlibrary.org)

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## **Lawrence Public Library**

[www.lawrencefreelibrary.org](http://www.lawrencefreelibrary.org)

### **Main Branch**

51 Lawrence St, Lawrence, MA 01841

p: (978) 620-3600

f: (978) 722-9540

**South Branch**

135 Parker St, Lawrence, MA 01843  
 p: (978) 620-3650 f: (978) 722-9540

**Merrimac Public Library**

86 West Main St, Merrimac, MA 01860  
 p: (978) 346-9441 f: (978) 346-8272  
[www.merrimaclibrary.org](http://www.merrimaclibrary.org)

**Nevins Memorial Library**

305 Broadway, Methuen, MA 01844  
 p: (978) 686-4080  
[www.nevinslibrary.org](http://www.nevinslibrary.org)

**Newbury Town Public Library**

0 Lunt St, Byfield, MA 01922  
 p: (978) 465-0539  
[www.newburylibrary.org](http://www.newburylibrary.org)

**Newburyport Public Library**

94 State St, Newburyport, MA 01950  
 p: (978) 465-4428 f: (978) 463-0394  
[www.newburyportpl.org](http://www.newburyportpl.org)

**North Andover Stevens Memorial Library**

345 Main St, North Andover, MA 01845  
 p: (978) 688-9505  
[www.stevensmemlib.org](http://www.stevensmemlib.org)

**Rowley Public Library**

141 Main St, Rowley, MA 01969  
 p: (978) 948-2850 f: (978) 948-2266  
[www.rowleylibrary.org](http://www.rowleylibrary.org)

**Salisbury Public Library**

17 Elm St, Salisbury, MA 01952  
 p: (978) 465-5071  
[www.salisburylibrary.org](http://www.salisburylibrary.org)

**Topsfield Town Library**

1 South Common St, Topsfield, MA 01983  
 p: (978) 887-1528  
[www.topsfieldtownlibrary.org](http://www.topsfieldtownlibrary.org)

**West Newbury G.A.R. Memorial Library**

490 Main St, West Newbury, MA 01985  
 p: (978) 363-1105  
[www.westnewburylibrary.org](http://www.westnewburylibrary.org)

# **Hotlines, Helplines, and Internet Resources**

**211 Information and Referral Search**

p: 211  
p: (617) 536-5872  
p: (877) 211-6277  
mass211help.org  
www.211.org  
Hours: 24/7

A United Way program, dial 2-1-1 for free and confidential information and referral information regarding help with food, housing, employment, health care, and counseling.

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**AIDS Action Committee**

p: (877) 627-3933 (sexual health helpline for young adults)  
p: (877) 232-4636 (HIV/AIDS and Hepatitis C hotline)  
www.aac.org  
www.mariatalks.com

Helpline and website for information about sexuality, STDs, birth control, emergency contraception, and parenting.

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**Alcoholics Anonymous**

p: (617) 426-9444  
www.aaboston.org

Helpline and website offers information on services and locations of meetings.

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**Alternative House**

p: (978) 454-1436  
toll-free: (888) 291-6228  
www.alternative-house.org  
Hours: 24/7

Crisis hotline for victims of domestic violence provides resources and information regarding medical, psychiatric, legal, and housing matters.

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**American Student Assistance**

p: (877) 332-4348  
www.asa.org

A toll-free helpline for questions about all aspects of college planning, including financial aid and the application process.

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**The ANSWER BOOK**

www.mass.gov/courts/programs/cip

A website with information for adolescents and young adults under the care or custody of or working with the Department of Children and Families. For a free hard copy, contact the Children's Law Center at (781) 581-1977.

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**Autism Speaks**

[www.autismspeaks.org/resource-guide/state/MA](http://www.autismspeaks.org/resource-guide/state/MA)

A guide to resources for youth with autism and their families.

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**Blue Skies Wellness, Inc**

p: (888) 336-1411

[www.blueskieswellnessinc.org](http://www.blueskieswellnessinc.org)

Confidential anti-bullying help for kids 13 years old and older.

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**Boston Area Rape Crisis Center (BARCC)**

p: (800) 841-8371

TTY: (800) 688-4889

[www.barcc.org](http://www.barcc.org)

Statewide hotline in English and Spanish to assist survivors of rape.

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**Boston Medical Center**

**Opiate Treatment Program**

p: (866) 414-6926

Treatment and referrals hotline for information on opiate and heroin treatment for adolescents and adults.

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**Child at Risk Hotline (DCF 24 Hour Hotline)**

toll-free: (800) 792-5200

Hours: 24/7

Free, after-hours emergency response system providing crisis intervention, information, or referrals for children in danger.

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**Child Trauma Training Center**

**UMass Medical School**

toll-free: (855) LINK-KID (546-5543)

[www.umassmed.edu/cttc](http://www.umassmed.edu/cttc)

Hours: M–F 9–5

Ages: 0–22

Provides a centralized referral system to connect youth who may benefit from evidence-based treatments (EBTs) for trauma with providers trained in these treatments.

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**Children’s Law Center of Massachusetts**

p: (781) 581-1977

toll-free: (888) KIDLAW8 or (888) 543-5298

[www.clcm.org](http://www.clcm.org)

Hours: vary

Provides information, referrals, and/or legal advice on matters that impact children including access to education, special education, immigration, and child welfare. Website has community education and resource materials.

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**Department of Housing and Community Development (DHCD)**

p: (800) 632-8175

Cold relief helpline which provides financial assistance for heat.

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**Eating Disorders Anonymous (EDA)**

p: (617) 500-0765

p: (508) 659-4613

[www.eatingdisordersanonymous.org](http://www.eatingdisordersanonymous.org)

Fellowship of individuals to help one another recover from their eating disorders.

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**Essex County Hunger Relief**

[www.essexcountyhungerrelief.org](http://www.essexcountyhungerrelief.org)

Website with database of food resources searchable by town.

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**Family Services of the Merrimack Valley**

**Family Resource Center**

p: (978) 975-8800

Lawrence, MA

Provides telephone and walk-in assistance to youth and their families and referrals for resources in the community.

**Samaritans of Merrimack Valley**

crisis helpline: (978) 327-6607

toll-free: (866) 912-HOPE (4673)

Free and confidential crisis help line for those who are lonely, despairing, suicidal, or need someone to listen.

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**Federation for Children with Special Needs**

**Parental Training and Information Center**

p: (617) 236-7210

toll-free: (800) 331-0688

e: [info@fcsn.org](mailto:info@fcsn.org)

[www.fcsn.org/ptic](http://www.fcsn.org/ptic)

Hours: M–F 10–3

Confidential helpline answering questions about special education.

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**Fenway Community Health Peer Listening Line**

p: (617) 627-2535

[www.fenwayhealth.org/help-lines](http://www.fenwayhealth.org/help-lines)

Anonymous and confidential phone line that provides a safe place for LGBT youth to call for information, referrals, and support.

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**Gay, Lesbian, Bisexual, and Transgender National Hotline**

hotline: (888) 843-4564

youth talkline: (800) 246-7743

[www.youthtalkline.org](http://www.youthtalkline.org)

Hours: M–F 4–12; Sa 12–5

Provides telephone and email peer-counseling, as well as factual information and local resources on LGBT issues for cities and towns across the United States.

### **GLBTQ Domestic Violence Project**

helpline: (617) 779-2127 (sexual assault helpline)  
[www.glbtdvp.org](http://www.glbtdvp.org)

Provides free and confidential support and services for GLBTQ survivors of domestic and sexual violence.

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### **Greater Boston Parents, Families, and Friends of Lesbians and Gays (PFLAG)**

p: (866) 427-3524  
[www.gbpflag.org](http://www.gbpflag.org)

Helpline for parents and families of LGBT children.

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### **Healing Abuse Working for Change (HAWC)**

p: (800) 547-1649  
TTY: (978) 744-1818

[www.hawcdv.org](http://www.hawcdv.org)

Hours: 24/7

Abuse hotline.

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### **Health Care for All**

p: (800) 272-4232

[www.hcfama.org](http://www.hcfama.org)

Hours: M–F 9–5

Provides information about health care and assists at-risk individuals obtain health insurance coverage.

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### **In The Rooms**

[www.intherooms.com](http://www.intherooms.com)

Provides an online community with meetings and supports groups for people who are in recovery or struggling with addiction as well as for their family and friends.

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### **INDEX**

p: (800) 642-0249

[www.disabilityinfo.org](http://www.disabilityinfo.org)

A site that offers a searchable database, multiple resources, guides, and information for those who have disabilities in Massachusetts.

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### **Jane Doe Inc**

e: [info@janedoe.org](mailto:info@janedoe.org)

[www.janedoe.org](http://www.janedoe.org)

Provides information on its website regarding services for domestic violence survivors.

---

### **Jeanne Geiger Crisis Center**

p: (978) 465-0999

hotline: (978) 388-1888

[www.jeannegeigercrisiscenter.org](http://www.jeannegeigercrisiscenter.org)

Hours: 24/7

Hotline provides crisis intervention for victims of domestic violence.

**Lahey Health Behavioral Services  
Emergency Psychiatric Hotline**

Hours: 24/7

Emergency and mobile psychiatric assessment and services for adults and children, regardless of insurance.

**Lawrence area**

p: (978) 620-1250

toll-free: (877) 255-1261

**Haverhill area**

p: (978) 521-7777

toll-free: (800) 281-3223

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**Lawrence High School (LHS) Click**

[www.lhsclick.org](http://www.lhsclick.org)

Website with resources to connect Lawrence High School students to local opportunities.

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**Massachusetts Advocates for Children**

p: (617) 357-8431 ext 3224

[www.massadvocates.org](http://www.massadvocates.org)

Hours: M–F 9–5

Provides helpline assistance to children who are experiencing barriers to education due to disabilities, homelessness, suspension, expulsion, or domestic violence.

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**Massachusetts Alliance on Teen Pregnancy  
Benefits Access Project**

p: (617) 483-9122

toll-free: (800) 645-3750 ext 115

e: [info@massteenpregnancy.org](mailto:info@massteenpregnancy.org)

[www.massteenpregnancy.org](http://www.massteenpregnancy.org)

Hours: M–W 9–5

Helps connect young parents and providers to resources regarding child care, housing, and food.

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**Massachusetts Behavioral Health Access**

[www.mabhaccess.com](http://www.mabhaccess.com)

Website with information about MassHealth providers of behavioral health services searchable by geographic area. Provides information about waiting times. Login as a “Guest”.

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**Massachusetts Department of Corrections  
Victim Services Unit**

p: (866) 6VICTIM or (866) 684-2846

Domestic violence helpline.

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**Massachusetts Department of Public Health (DPH)  
Community Support Line**

p: (800) 882-1435

Hours: M–F 9–5

Informs families with children with special health needs about public programs and benefits for which they may be eligible and about the state and community-based resources that may provide assistance.

**Massachusetts Legal Aid Websites Project**

[www.masslegalhelp.org](http://www.masslegalhelp.org)

Legal information written by lawyers for non-lawyers on a variety of topics.

**Massachusetts Office for Victim Assistance (MOVA)**

p: (617) 586-1340

e: [mov@state.ma.us](mailto:mov@state.ma.us)

[www.mass.gov/mova](http://www.mass.gov/mova)

Hours: M–F 9–5

Offers a variety of resources for victims of crime.

**Massachusetts Office of the Attorney General**

p: (617) 727-2200

TTY: (617) 727-4765

[www.mass.gov/ago](http://www.mass.gov/ago)

Hours: 8:30–5:30 (unless otherwise indicated below)

Helpline and online assistance includes:

**Civil Rights Division (CRD)**

hotline: (800) 994-3228

[www.eform.ago.state.ma.us/crd](http://www.eform.ago.state.ma.us/crd)

Any resident who has witnessed or experienced bias-motivated threats, harassment, or violence may call the special hotline for hate crimes and other bias-motivated conduct or fill out a complaint at the CRD link. Anyone who feels s/he is a victim of discrimination (in such areas as housing, employment, and public accommodations) can also file a complaint with this division.

**Consumer Advocacy & Response Division (CARD)**

hotline: (617) 727-8400 (consumer complaints)

[www.eform.ago.state.ma.us/piac](http://www.eform.ago.state.ma.us/piac)

Hours: M–F 10–4

**HomeCorps**

hotline: (617) 573-5333

Hours: M,Tu,F 10–12, 1–3; W,Th 10–12

Provides advocacy to distressed borrowers facing foreclosure.

**Insurance & Health Care Consumer**

p: (888) 830-6277

Assists with questions related to health care, health insurance, and/or automobile or motorcycle insurance.

**Victim Witness and Assistance Division (VWAD)**

p: (617) 727-2200

Provides crisis assessment to victims and witnesses to facilitate recovery from victimization.

---

**Massachusetts Substance Abuse Information and Education Helpline**

p: (800) 327-5050

e: [helpline@hria.org](mailto:helpline@hria.org)

[www.helpline-online.com](http://www.helpline-online.com)

Hours: M–F 8–10; Sa,Su 8–6

Provides referrals and information about treatment and prevention services throughout Massachusetts.

---

**National Alliance on Mental Illness (NAMI) Helpline**

p: (800) 950-NAMI (6264)

e: [info@nami.org](mailto:info@nami.org)

[www.nami.org](http://www.nami.org)

Hours: M–F 10–6

Provides assistance to those affected by mental illness.

---

**National Domestic Violence Hotline**

p: (800) 799-SAFE (7233)

TTY: (800) 787-3224

[www.thehotline.org](http://www.thehotline.org)

Hours: 24/7

National helpline for victims of domestic violence.

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**National Sexual Assault Hotline**

p: (800) 656-HOPE (4673)

[www.rainn.org](http://www.rainn.org)

Hours: 24/7

National helpline for victims of sexual abuse.

---

**National Suicide Prevention Lifeline**

p: (800) 273-8255

[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

Hours: 24/7

Free and confidential support for people in distress and prevention and crisis resources.

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**The Network/La Red**

hotline: (617) 742-4911    TTY: (617) 227-4911

toll-free: (800) 832-1901

[www.tnlr.org](http://www.tnlr.org)

Hours: 24/7

Hotline providing support, information, and safety planning for lesbian, gay, bisexual, and/or transgender (LGBQ/T) folk experiencing or having experienced abuse.

**North Shore Postpartum Depression Task Force**

[www.northshorepostpartumhelp.org](http://www.northshorepostpartumhelp.org)

Serves Ipswich

Website offers information and resources for postpartum depression.

---

**North Shore Rape Crisis Center**

p: (800) 922-8772

Spanish: (800) 223-5001

TTY: (781) 477-2351

Ages: 12+ yrs

Hours: 24/7

Helpline for all sexual assault survivors and their significant others.

---

**Parent/Professional Advocacy League (PPAL)**

p: (866) 815-8122

[www.ppal.net](http://www.ppal.net)

Hours: M–F 9–5

Provides referrals and information for youth mental health services.

---

**Parents Helping Parents of Massachusetts****Parental Stress Line**

p: (800) 632-8188

[www.parentshelpingparents.org](http://www.parentshelpingparents.org)

Hours: 24/7

Confidential helpline provides support for parents.

---

**Project Bread Food Source Hotline**

p: (800) 645-8333

[www.projectbread.org/get-help/foodsource-hotline.html](http://www.projectbread.org/get-help/foodsource-hotline.html)

Hours: M–F 8–7; Sa 10–2

60+ languages

Hotline to refer callers to emergency food resources in their community.

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**Safelink**

(operated by **Casa Myrna**)

p: (877) 785-2020

TTY: (877) 521-2601

[www.casamyrna.org](http://www.casamyrna.org)

Hours: 24/7

Multilingual statewide hotline to assist victims of domestic abuse.

---

**Social Work Therapy Referral Service**

p: (617) 720-2828

toll-free: (800) 242-9794

e: [info@therapymatcher.org](mailto:info@therapymatcher.org)

[www.therapymatcher.org](http://www.therapymatcher.org)

Free, confidential referral service that provides counseling referrals matched for location, specialty, and insurance or fee requirements.

**Special Needs Advocacy Network, Inc (SPAN)**

e: [info@spanmass.org](mailto:info@spanmass.org)

[www.spanmass.org](http://www.spanmass.org)

Provides a directory of special education advocates and attorneys and information to help empower parents to advocate for the needs of their disabled children

---

**Substance Abuse and Mental Health Services Administration (SAMHSA) National Helpline**

p: (800) 662-HELP (4357)

[www.samhsa.gov](http://www.samhsa.gov)

Hours: 24/7

Confidential, free helpline available in Spanish and English. Provides referrals to local supports. Callers can also order free publications and other information.

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**Tri-Town Council**

**Project Safety Net**

helpline: (978) 771-4619

[www.tritowncouncil.org](http://www.tritowncouncil.org)

Serves Topsfield and Boxford

Hours: 24/7

After-hours counseling support and referrals for students experiencing a broad range of urgent problems.

---

**Wellplace**

p: (800) 821-4357

[www.wellplace.com/24-hour-addiction-mental-health-chat.asp](http://www.wellplace.com/24-hour-addiction-mental-health-chat.asp)

Hours: 24/7

Confidential, free helpline available to help support with substance abuse or mental health. Also offers online instant messaging with a counselor.

---

**YWCA of Greater Lawrence**

p: (800) 509-9922

Spanish: (800) 223-5001

Hours: 24/7

Hotline for sexual assault survivors.

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# Acknowledgements

Special thanks to those who contributed to the development of this manual. Salem State University student Melissa Greenberg led the effort to update this edition. Brita Rayner designed the cover. Other vital assistance came from a number of interns at CLCM including Brianna Byam, Jessica Weldon, Isabella Moreno-King, Jamie Coole, Melissa Raye, and Kelsea Tower as well as Essex County Juvenile Court interns Madison Rachel and Kathryn Rubin.

We also greatly appreciate the support of Salem State University, the staff of CLCM, and the Youth at Risk Conference Committee for their work on this edition.

We acknowledge and thank the staff of those many organizations referenced within the manual who not only offered valuable suggestions and input relative to their own and other programs for this manual, but who also labor long and hard on behalf of their clients on a daily basis. Their efforts are far too under valued and under appreciated.

CLCM also thanks its generous foundation and corporate supporters including:

Cummings Foundation  
Massachusetts Legal Assistance Corporation  
Youth Advocacy Foundation  
Massachusetts Bar Foundation  
United Way of Mass Bay & Merrimack Valley  
Massachusetts General Hospital  
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Proskauer Rose LLP  
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