

Benchmark	Definition	Average Network Benchmark	Micro FRCs*
<b>Number of Total Families Served in Calendar Year</b>	<b>New families and returning families.</b> New families have <i>Initial Contact Date</i> in the calendar year. Returning families have a <i>service date</i> in that year, but an intake date from a previous year.	575	250
<b>% of CRA with Child or Family portion of the FSNA</b>	In the calendar year, served children identified as CRA, or at-risk of CRA, on <i>CRA Indicator Last Set On</i> have either Child and/or Family portion of the FSNA.	70%	60%
<b>% of FSNA begun within 30 days of CRA Indicator Last Set On</b>	In a calendar year, CRA/at-risk CRA kids have FSNA begun within 30 days of <i>CRA Indicator Last Set On</i> .	50%	TBD
<b>% of Children with child screening</b>	In the calendar year, the percentage of newly served family members with an <i>Initial Contact Date</i> , identified as children (age 0 to 17) based on birthdate, who have a screening completed.	50%	55%
<b>% of Adults with adult screening</b>	In the calendar year, the percentage of newly served family members with an <i>Initial Contact Date</i> , identified as an adult (age 18 and over) based on birthdate, who have a screening completed.	60%	55%
<b>% of Children have screening started within 30</b>	Children have screening started within 30 days of <i>Initial Contact Date</i>	65%	TBD

<b>days of Initial Contact Date</b>			
<b>% of Adults have a screening started within 30 days of Initial Contact Date</b>	Adults have screening started within 30 days of <i>Initial Contact Date</i>	65%	TBD
<b># of Satisfaction Surveys completed</b>	The number of satisfaction surveys (services and classes) completed by the number of total families.	100	TBD
<b>No longer a Benchmark, but data points of interest:</b>			
<b>Service Intensity</b>	In a calendar year, the percent of adult family members, new and returning, served in the year have more than 5 unique days of service since <i>Initial Contact Date</i> .	25%	TBD
<b>Service Duration</b>	In a calendar year, the percent of adult family members, new and returning, served in the year have more than 6 months of involvement with FRC since <i>Initial Contact Date</i> .	25%	TBD

\* Network does not currently have any Micro FRCs.